Kingston Fast Neighbourhood Group Inc.



ANNUAL REPORT 2024 - 2025

www.keng.org.au

Contact us:

Website: www.keng.org.au

Kingston East Neighbourhood Group Inc.

KENG Meakin Park 177 Meakin Road, Slacks Creek Qld 4127

KENG Tudor Park 71 - 78 Clarks Road, Loganholme Qld 4129

PO Box 622, Woodridge Qld 4114

T: 07 3808 1684

E: admin@keng.org.au





Table Of Contents

Mission Statement	4
Management Committee	5
Our Staff	6
Our Volunteers	7
Our Impact	8
President' and Manager's Report	9
Treasurer's Report	11
Program Reports	12
Auditor's Report	54
Acknowledgments	58
Our Community	59



Mission Statement

Our Mission

Connecting People, Building Futures

Our Vision

KENG aspires to create an inclusive, empowered community.

Core Values

Our work is guided by:

Empowerment: We are committed to assisting individuals to make positive choices in their lives.

Collaboration: We value the contribution of volunteers, students and community partners and promote a culture of teamwork.

Inclusiveness: We acknowledge Australia's First People, respect and value diversity and are committed to equality.

Responsiveness: We are creative and receptive in seeking opportunities to meet individual and community needs and value feedback.

Integrity: We respect confidentiality, accountability and regard honesty as a priority

Quality: We implement evidence based best practice and strive for continuous improvement

Sustainability:

We are constantly evolving and adapting our practices to ensure longevity and viability.



Kingston East Neighbourhood Group Inc. acknowledge the traditional owners of country throughout Queensland and their continued connection to land, sea and community.

We also pay sincere respect to our Elders past, present and emerging.

Our Management Committee



Geoff Leeming - President



Jawed Sarwary - Vice President



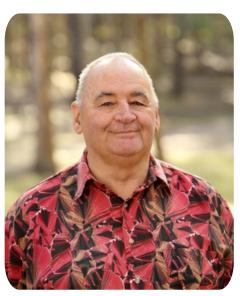
Nathan Baker - Treasurer



Sara Branch - Secretary



Syed Zahir Ul Husnain -Committee Member



Uncle Barry Watson -Committee Member





Jane Sleight-Leach - Committee Member Rod Jackson - Committee Member

Our Staff

Community Connections Program - Janeen Ford

Community Development (CD) Workers - Maureen Yeow and Joanne Pressick

CfC Worker - Hayden Esparon and Allan McNeill

Eagleby Family Pathways / Early Childhood Coordinator - Fiona Muller

Early Years Place Program Coordinator - Kylie Jackson

Early Years Place Worker - Melissa Hielscher

Emergency Relief (ER) Coordinator - Joanne Pressick

Family Support (FSP) Practitioners - Julia Godfrey, Cilla Bertsch, Sue Zahnow

Home Interaction Program for Parents and Youngsters (HIPPY)

HIPPY Coordinator - Sarah Coffey

HIPPY Tutors - Samantha Mantoura, Lisa Toomath, Katie Worthington

HIPPY Administration Assistant - Dorothy Firth

Immediate Supported Accommodation (ISA) Coordinator - Vikki Wilkes

ISA Case Managers - Sarah Luxford, Royce Peckham

ISA Property Manager - Helen Hogan

Immediate Housing Response for Families Case Workers - Sue Zahnow, Alan McNeill

Kingston East Occasional Childcare (OCC) Director - Satoko Kuroda

Kingston East OCC Assistant - Sary Leng

Older Person Action Program (OPAP) Coordinator - Fay Sabdia

Personal & Relationship Counsellor - Lenore Hall

SQW Build a Secure Future Coordinator - Sudhara Anandakumar

SQW Ready for Work Community Intake Support Worker - Bushra Ghafoor

Hospitality Traineeship Coordinator - Leenore D'Cruz

Social Enterprise Cafe Coordinator - Karen O'Doherty

Older Person Flood Alliance Coordinator - Fiona Muller

Service Navigator - KENG Flood Recovery Hub - Maureen Yeow and Katherine Beltran

Administration:

Centre Manager - Kim Wright

Chief Finance Officer - Tania Davies

Finance Assistant - Kym Smith, Robyn Flentjar

Administration Coordinator - Melissa Ryman

Administration Officer - Tudor Park - Zoe Brass, Selena Jandesu

Cleaners - Kamal Jit Kaur - Meakin Park and Natasha Pilamp - Tudor Park

Workplace Health & Safety Officers Melissa Ryman, Melissa Hielscher



Our Volunteers

KENG deeply appreciates our incredible volunteers. Their generous commitment of time, energy, and expertise empowers us to keep delivering on our mission-Connecting People, Building Futures-and making a meaningful impact in the Logan community.

Our volunteers are the heart of what we do, and we're truly thankful for every contribution they make.









Thank You







President and Manager's Report

40 Years of Connection, Community, and Change

This year marks a remarkable milestone for Kingston East Neighbourhood Group Inc. (KENG)—40 years of walking alongside the Logan community. Since our beginning, we've grown from a small grassroots initiative into a trusted, multi-faceted, place-based organisation that supports people across the lifespan. KENG is dedicated to empowering people, responding to need, and building brighter futures.

At the heart of everything we do, we are guided by our three foundational pillars: First Nations First, Children at the Heart, and Community Led in our Practice. These principles shape our work, guide our decisions, and ensure our services remain grounded in respect, inclusion, and local leadership.

As we reflect on four decades of community impact, we do so with deep gratitude—for the people who have shaped KENG's journey, and for the many partnerships that continue to support our work every day.

Over the past year, we've continued to evolve in response to the shifting needs of our community. With cost-of-living pressures and food insecurity affecting more people than ever, demand for our services has increased significantly. Despite the challenges, we've ended the year in a strong financial position and successfully delivered on our strategic goals.

We're also proud to share that this year, we renewed KENG's Strategic Plan—a key step in ensuring our organisation remains future-focused, responsive, and aligned with the values and priorities of our community. During this reporting period, KENG also auspiced several impactful community initiatives, including Bush Kindy, Thrive Local and The Good Shift. These projects reflect our commitment to nurturing local innovation and supporting grassroots change.

Our sincere thanks to the Logan REC Club for their generous support of our Back-to-School project. Your kind donation has made a meaningful difference, helping children in Logan as they embark on their educational journey. We are deeply grateful for your contribution.

We extend a heartfelt thank you to the Rotary Club of Loganholme, whose generosity and community spirit have brought a new initiative to life—a community laundromat at Tudor Park. This project is now providing homeless community members with access to a basic yet essential service—clean clothes and dignity.

We also gratefully acknowledge Rotary Logan, who continue to donate books for our Wilbert Worm's Early Literacy Program. Their ongoing support helps foster a love of reading in children and supports early learning across our community and to encourage wider community participation, including those who may not usually engage with the centre.

Counsellor Mindy Russell our local Member for Division 3 organised the installation of a security camera covering our back carpark ensuring further safety to our community, volunteers and staff. Mindy also generously provided KENG with an infrastructure grant for the erection of shade sails to our Occasional Childcare.

We are also pleased to share that we have a new IT provider, which will strengthen our systems significantly.

In addition, we have been working alongside Christine Grose to review and update our policies and procedures ensuring they remain current, effective and align with best practice.

This year, we proudly recognised the retirement of two much-loved and respected members of the KENG family: Cilla, a long-standing staff member whose warmth, compassion, and deep commitment to community have made a lasting impact on everyone she worked with.

Kym Smith, our dedicated Finance Officer, whose professionalism, integrity, and steady guidance have been instrumental to KENG's growth and success over the years.

Their contributions have helped shape the heart and direction of KENG, and their legacy will continue to influence our work for years to come. We thank them both sincerely for their many years of service and wish them happiness, health, and fulfilment in their well-deserved retirement.

As we turn the page to a new chapter, we are pleased to welcome Robyn Flentjar as our new Finance Officer. Robyn brings with her a wealth of experience, and we look forward to her insights and expertise.

9.

President and Manager's Report

As KENG continues to grow and evolve. Our heartfelt thanks go to our Sub-Committees, whose time, expertise, and leadership keep KENG strong and future-focused:

- Governance Sub-Committee, led by President Geoff Leeming
- Finance Sub-Committee, previously guided by Treasurer Nathan Baker
- IT & Communication Sub-Committee, chaired by Vice President Jawed Sarwary
- Marketing, Fundraising, Partnership & Membership Sub-Committee, with thanks to Secretary Sara Branch

Their work ensures we remain accountable, transparent, and strategically aligned in all we do.

We offer our deepest appreciation to all the staff, volunteers and students who have worked with KENG this year. Your energy, compassion, and commitment are the heartbeat of our organisation. Thank you for making a difference every single day. We also extend our heartfelt gratitude to all the funders, organisations, donors, and community partners who have supported KENG in any capacity over the past year. Your generosity and collaboration have played a vital role in helping us respond to community needs and strengthen our impact.

As we celebrate this 40-year milestone, we remain firmly focused on the future. KENG will continue to: Lead through collaboration and community-led partnerships, strengthen our workforce through professional development and support, drive innovation in how we deliver programs and connect with people and influence systems and advocate for lasting change in Logan.

We also extend sincere thanks to our management committee and the three levels of government. Your support underpins every success and empowers us to continue delivering meaningful, local impact. And finally, thank you to everyone who contributed to our Back-to-School Project—our flagship fundraiser of the year. Your generosity has equipped students with the supplies and confidence they need to thrive. With 40 years behind us, we move forward with confidence—guided by purpose, strengthened by community, and prepared to confront challenges while embracing new opportunities.

President

Manager



Treasurer's Report

The 2024–2025 financial year has been another active and strategically focused year for Kingston East Neighbourhood Group Inc (KENG). Our commitment to community service and social infrastructure development continues to guide our financial decisions, particularly with the ongoing enhancement of Tudor Park and the strengthening of services at Meakin Road.

Financial Result

For the financial year ending 30 June 2025, KENG recorded a modest operating deficit of \$2,918.31, a significant improvement from the previous year's deficit of \$16,373.19. This reduction in loss reflects our continued efforts to manage costs while maintaining and expanding services.

Despite the deficit, KENG retains a strong financial position with net assets of **\$1,718,556.60**, down slightly from **\$1,721,474.91** in the prior year. We are carrying significantly more cash on the balance sheet this year **\$2,672,357.72**, up from **\$2,102,859.18**, which is predominantly due to the stronger inflow from program funding and thus largely offset by program liabilities.

The financial statements show total income of **\$4,170,409.64**, driven primarily by grant income (**\$3,563,443.18**), rent and room hire, and community fundraising events such as the Big Bash and Golf Day (a big thankyou goes out to everyone involved in running the fundraising events). Total expenses amounted to **\$4,173,327.95**, with the largest outlays being wages and salaries (**\$2,124,340.58**), and program resources.

As in previous years, KENG continues to navigate the delicate balance between demonstrating financial need to funding bodies and maintaining sufficient reserves to support strategic initiatives. Our capital reserves allow us to bridge temporary funding gaps, invest in IT infrastructure, and continue the development of Tudor Park without relying solely on external funding. It is also allowing us to extend our helping hand grants which have been a great success.

We remain committed to ensuring that all expenditures contribute to long-term service capacity rather than one-off consumption. Our strategic planning process is ongoing, with a focus on aligning financial resources with future community needs.

Audit and Compliance

The financial statements have been audited by Dickensons Accountants, who issued an unqualified opinion. The audit confirmed that the financial report gives a true and fair view of KENG's financial position and complies with relevant Australian Accounting Standards and regulatory requirements. No material misstatements or compliance issues were identified during the audit.

Acknowledgements

I would like to extend my sincere thanks to Tania Davies (CFO) for her continued dedication and innovation in managing KENG's finances. The professional application to her work ensures that the committee has access to accurate and timely financial information, which is essential for effective decision-making. Tania, along with Kim, have continued to innovate systems within the organisation that help efficiently and accurately collect information, aiding decision making and helping keep administration costs down.

A heartfelt thank you also goes to all staff and volunteers at KENG. Your commitment to delivering high-quality services within budget constraints is deeply appreciated and vital to our ongoing success.

I look forward to another year of collaboration and progress as we continue to serve our community with

integrity and purpose.

Treasurer

Older Person's Action Program

OILETS

ALE SE MODELS OF DA MUNICIPAL PROPERTY OF DATE OF THE PROPERTY OF THE

FUNDED BY THE DEPARTMENT OF SENIORS, DISABILITY SERVICES AND ABORIGINAL AND TORRES STRAIT ISLANDER PARTNERSHIPS

OPAP Coordinator: **Program Objective**

What do we do?

The Older Person's Action Program (OPAP) is focused on supporting and enriching the lives of older adults in the community. Through this initiative, OPAP aims to:

- Create opportunities for meaningful social interaction to help reduce isolation and loneliness.
- Inspire active engagement, giving seniors a platform to share their stories, skills, and life experiences.
- Deliver a variety of programs that promote health, wellness, and overall quality of life.
- Provide tailored support by connecting individuals with the resources, information, and advocacy they need.

YEAR IN REVIEW - Services delivered:

Throughout the past year, the Older Person's Action Program (OPAP) built on the success of previous initiatives, broadening its reach and strengthening its impact across the local senior community. With growing participation across all activities, the program continued to focus on enhancing the social, mental, and physical wellbeing of older adults through a diverse range of inclusive and engaging offerings.

The **Computer Club** remained a key highlight, with increased attendance reflecting the strong interest in digital literacy. More seniors took part in the sessions than in previous years, keen to build their confidence and skills in using technology. The program not only helped participants navigate the digital world more comfortably but also empowered them to stay informed and connected with others.

To support physical wellbeing, OPAP continued to deliver its popular **Yoga** and **Seated Serenity** classes, both of which saw a steady rise in participation. These sessions catered to:

People of varying mobility levels and provided safe, supportive spaces to improve strength, flexibility, and overall health. The growing engagement speaks to the importance of age-friendly physical activity within the community contributing to emotional health and cognitive function.

In support of mental wellbeing, OPAP expanded its creative offerings, including **craft** and **card-making** sessions. These activities were enjoyed by an increasing number of participants and provided both a therapeutic outlet and a chance to express creativity. The sessions helped nurture emotional resilience while encouraging meaningful social engagement.

A strong emphasis on social connection remains at the heart of all OPAP's initiatives. Each activity, whether focused on movement, learning, or creativity, offered valuable opportunities for seniors to come together in a welcoming environment. By creating these spaces for interaction, the program played a vital role in reducing isolation and fostering a sense of belonging. As OPAP continues to evolve, the growing involvement of seniors across all programs highlights not only the success of the past year but also the ongoing need for accessible, community-driven supports that promote active, connected ageing.

The Seniors Program continues to have a meaningful and measurable impact within the community. Many participants have expressed sincere appreciation for the support provided through OPAP, highlighting the program's role in helping them manage social anxiety, reduce feelings of loneliness, and re-engage with others in a safe, inclusive, and supportive environment. The guidance, referrals, and resources offered have significantly contributed to participants' overall sense of wellbeing and connection.

These positive outcomes have been made possible through the ongoing engagement and contribution of our senior participants and the broader KENG community. We extend our deepest gratitude to those involved for fostering a culture of warmth, inclusivity, and mutual respect. Their commitment to building a welcoming and supportive space has been instrumental in shaping a program where all individuals feel valued and empowered.

Older Persons' Action Program

FUNDED BY THE DEPARTMENT OF SENIORS, DISABILITY SERVICES AND ABORIGINAL AND TORRES STRAIT ISLANDER PARTNERSHIPS

HIGHLIGHTS

Thanks to additional funding, the free yoga program was also extended, allowing more seniors to benefit from its physical and mental health benefits. OPAP also delivered a series of information sessions on key topics including disaster preparedness, detecting water leaks, legal assistance, scam awareness, and support services that help seniors maintain independence at home.

OUR IMPACT

- 504 participants attended Computer Club on Monday and Tuesday
- 444 participants attended Craft
- 407 participants attended Card Making
- 185 participants attended Yoga
- 168 participants attended Cooking
- 209 participants attended Seated Serenity
- 61 participants attended Information Sessions



The client enrolled in and attended the Cooking Club. This client entered the group hoping to learn some new skills and meet new people. He had recently retired due to health conditions.

Issues:

- · Client experienced medical complications
- · This resulted in leaving the workforce
- · Client was adjusting to the change in the pace of his life

Support:

The Cooking Club proved to be a meaningful outlet for the participant who had recently left the workforce due to health issues. Facing a sense of loss and loneliness, he joined the group seeking both social connection and practical support. Through the program, he not only found a welcoming and inclusive environment but also gained valuable knowledge about preparing healthier meals at home. The club helped him build confidence in the kitchen and offered a renewed sense of purpose and routine during a time of significant transition.

Outcome:

Since joining, the client has become a regular participant, returning on multiple occasions to enjoy the sense of community and the opportunity to learn new, healthy recipes. The group has helped him regain confidence, build social connections, and establish a fulfilling routine following his departure from the workforce due to health challenges. His journey was recently recognised by Logan City Council, who invited him to share his experience as part of a community initiative. In reflecting on his involvement, he encouraged others by saying, "Have the courage to give it a go, because it can be daunting—and just give it a try. I couldn't recommend it any more." His story stands as a powerful reminder of the transformative impact of inclusive community program.

Build a secure Future program (SQW - Skilling Queenslanders for Work)

FUNDED BY THE DEPARTMENT OF TRADE, EMPLOYMENT AND TRAINING (DTET)

SQW Coordinator Sudhara Anandakumar

Program Objective:

What do we do?

Skilling Queenslanders for Work Build a Secure Future meets the needs of unemployed job seekers in the disadvantaged area of Logan City, while delivering qualified staff to employers in the skill shortage areas of Aged Care and Disability services and the Child Care sector. With unemployment rates in suburbs such as Logan Central and Kingston sitting at over 16% and 13.8% respectively and the regional youth unemployment rate of 12.3% in the Logan-Beaudesert area being the second highest in Qld.

The courses on offer for 60 job seekers are a Cert III in Individual support and Cert III Early Childhood Education and Care. Wrap around support and job preparation training is also provided to ensure that participants not only complete the training, acquire job seeking skills and the motivation and practical experience to gain employment in their field of study. The project will specifically target Culturally and Linguistically Diverse (CALD) people, women returning to work, mature aged job seekers and young people in line with the region's high youth unemployment rate.

YEAR IN REVIEW Services delivered: What did we do?

Accredited training for the Cert III Individual Support - Intake 1 finished on the 25th of July. All 14 active participants completed accredited training. The training organisation, Bluestone Medical, has been organising placement at various Aged care facilities for the participants. So far placement has been organised for 9 participants at Infinite Care Cornubia, Jimboomba Community Care, TriCare Sunnybank Hills and TriCare Pimpama. Placement is yet to be organised for 5 participants. 3 participants have impressed the staff by their hard work and professionalism and have been offered work at the end of their placement.

The two intakes of the Cert III Early Childhood Education and Care are progressing well. Participants continue with accredited training as well as doing their 160 hours of placement at various Childcare centres. Of the 26 active students, 20 have commenced placement. We continue to support those who have yet to start placement, by helping them secure a Childcare centre for placement.

The second intake of Cert III Individual Support has commenced with 15 participants. The students are engaged and keen to attend the training sessions and support one another in class.



BUILD A SECURE FUTURE PROGRAM (SQW - Skilling Queenslanders for Work)

FUNDED BY THE DEPARTMENT OF TRADE, EMPLOYMENT AND TRAINING (DTET)

OUR IMPACT

We achieved 100% recruitment with 60 participants enrolled across 4 intakes!





Antonieta enrolled in the Cert III Individual Support and is really enjoying the experience of work placement at an Aged care facility and feels like she is learning a lot. On her first day she asked her buddy whether she needed to observe all day or would they be able to give her something more substantial to do. She started completing tasks from day one.

Support

Antonieta was provided with work placement clothes and a fuel voucher to help her get to classes and placement, textbook provided, police clearance paid for and assistance given with applying for an NDIS worker clearance. The training is fully funded and provided at no cost to Antonieta.

Outcome

The feedback received was really positive about Antonieta from her Supervisor - They said she was showing a lot of initiative and willing to get in and do the work. She wears appropriate Personal Protective Equipment and uses proper Workplace Health and Safety procedures.

Antonieta was very excited because the workplace had asked her if she would like to work there once she completes placement.



The Ready for Work Program (SQW - Skilling Queenslanders for Work)

FUNDED BYTHE DEPARTMENT OF TRADE, EMPLOYMENT AND TRAINING (DTET)

Program Objective:

What do we do?

Community Intake
Support Worker

Support Worker

The Ready for Work program, delivered under the Employability Skills Logan Project, was funded in 2025 to support individuals from priority groups-including Indigenous, Culturally and Linguistically Diverse (CALD), people with disability, veterans, and those affected by domestic and family violence (DFV)-in achieving meaningful employment outcomes.

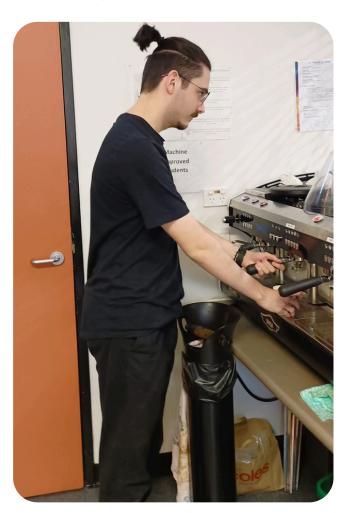
With a target of 75 participants and a projected employment outcome of 55%, the program is designed to provide tailored support through practical skills training, personalised mentoring, and access to essential resources. Its core focus is to enhance job readiness, build self-confidence, and create clear pathways to employment or further education.

YEAR IN REVIEW

Services delivered: What did we do?

Over the past six months, the Ready for Work program has delivered targeted employability support to 31 participants from the identified client group. Key services included job readiness workshops, one-on-one mentoring, resume and interview preparation, and connections to employment and training opportunities. Practical support was also provided through the distribution of stationery packs and fuel cards, helping participants overcome common barriers to employment and training access.





THE READY FOR WORK PROGRAM

FUNDED BY THE DEPARTMENT OF TRADE, EMPLOYMENT AND TRAINING (DTET)

OUR IMPACT

The Ready for Work program commenced in March 2025. Over the past six months, the program has supported 31 participants out of the target of 75, representing 41% of the overall goal.

To date, 8 participants have successfully gained employment across a range of industries, including:

- Health Care
- Warehousing
- Concreting
- Aged Care & Disability Support
- Administration

In addition, 5 participants have enrolled in further training, including:

- 4 in a Hospitality Traineeship
- 1 in a School Support course

The program continues to provide practical support to participants, including stationery packs upon commencement and fuel cards to assist with transportation for job interviews.

Client Story

Background:

The client was referred by the local Domestic Violence shelter for support with employment. At her initial appointment, she was very emotional and shared that she had recently left her husband of 20 years due to domestic violence. She expressed a strong desire to rebuild her self-confidence and regain her independence. Jessica was also experiencing significant financial stress and was struggling to pay her rent.

Support:

Through the Ready for Work program, the client received tailored support to build her employment portfolio. She was assisted in developing a resume and cover letter, and she practiced job interview techniques. In addition to employment support, Jessica received emotional support and was referred to both internal and external Emergency Relief programs to help alleviate her financial hardship. She was also referred to Suited to Success for assistance with professional clothing for job interviews.

Outcome

Thanks to the comprehensive support she received, the client successfully gained full-time employment with a not-for-profit organisation.



SQW Catering 2 Employment

FUNDED BY:

THE DEPARTMENT OF TRADE, EMPLOYMENT AND TRAINING (DTET)

Program Objective:

What do we do?

Catering 2 Employment Coordinator

Leenore D'Cruz

TThe Catering 2 Employment initiative continues to give community members who have faced challenges entering the workforce an opportunity to learn, grow, and step confidently into employment.

Through nationally recognised training in hospitality and guided workplace experience, participants develop practical skills alongside personal growth. Our focus is not only on formal qualifications, but also on building confidence, resilience, and long-term employability.

KENG provides wrap-around supports such as mentoring, wellbeing check-ins, access to emergency relief services, and workshops that cover areas like financial literacy and personal goal setting. This holistic approach ensures that each trainee has the tools to navigate barriers while preparing for sustainable careers.

YEAR IN REVIEW

Services delivered: What did we do?

This year, we continued our strong partnerships with Axiom College and MAS National to deliver Certificate I in Hospitality. Training was enhanced with the inclusion of a nationally recognised Barista course, giving participants additional skills highly sought after in the hospitality industry.

The program, which ran for 18 weeks last year, has now expanded to a 20-week full-time traineeship, combining classroom learning with practical experience. Trainees gained hands-on exposure at our social enterprise café and through external work placements. Their training covered food preparation, customer service, safe food handling, and coffee-making, as well as participation in large-scale catering and community events.

OUR IMPACT

Second Intake (2024):

- 15 participants enrolled
- 4 withdrew (including one who left to join the Australian Defence Force)
- 11 successfully completed the program

Outcomes:

- 8 gained employment
- 1 received a scholarship to pursue her dream of becoming an artist
- First Intake (2025):
- 15 participants enrolled
- 3 withdrew (including one who secured his dream job partway through)
- 12 successfully completed the program

Outcomes so far:

- 7 graduates have already secured employment
- Others remain connected with us as they explore opportunities in hospitality and beyond
- Community catering projects: trainees showcased their skills by planning and delivering themed events, strengthening both confidence and teamwork.

Extended impact:

• Trainees developed resilience and self-belief, with outcomes ranging from traditional hospitality roles to artistic and entrepreneurial pursuits.

SQW CATERING 2 EMPLOYMENT

FUNDED BY THE DEPARTMENT OF TRADE, EMPLOYMENT AND TRAINING (DTET)

Client Story - Phoenix

Phoenix joined our traineeship program at just 15 years of age, having already faced more challenges than most encounter in a lifetime. Traditional schooling had not suited him, and he came to us quiet and withdrawn. Even the kitchen environment — normally a place where trainees thrive — felt overwhelming at first.

Issues:

Phoenix struggled in structured learning environments, which had left him disengaged from education.

He found the commercial kitchen intimidating, particularly the noise and pace of the dishwasher. His confidence and communication were low, which made it difficult for him to engage with peers and tasks.

Support:

KENG worked closely with Phoenix's mother, maintaining open communication to share progress and challenges, ensuring he had consistent encouragement both at home and at work.

Staff provided patient, step-by-step mentoring in the kitchen, helping him gradually build confidence with new tasks.

Small achievements were celebrated along the way, reinforcing Phoenix's sense of pride and progress.

Outcome:

- Phoenix gradually grew in confidence, taking ownership of his role and proudly becoming the team's "Cookie Maker," producing recipes with care and precision He overcame his initial fears of the kitchen environment, now confidently managing tasks that once felt impossible.
- Phoenix successfully graduated from the program, completing his Certificate I in Hospitality along with Barista training.
- He now hopes to continue his studies and pursue a career in hospitality.
- Programs like these help trainees like Phoenix find their feet on the ground and the ability to hope for the future.

Phoenix reminds us that success doesn't always shout — sometimes it shines quietly through flour-dusted hands, a shy but proud smile, and the satisfaction of a job well done.

Client Story - Nazila

Nazila joined our second intake in 2024, where her natural creativity quickly came to the surface. She amazed us with her imaginative setup for Trivia Day and her artistic flair in cake decoration and icing. Although clearly talented, Nazila never considered art as a possible future. As an immigrant, she was focused on gaining practical skills to achieve independence and did not know that pathways for artists even existed.

Issues:

Nazila did not see a future in art and had not sought out opportunities to pursue her passion.

As a newcomer to Australia, she faced uncertainty about how to balance her creative abilities with financial stability.

She lacked guidance on how to translate her artistic strengths into real opportunities.

Support:

KENG recognised Nazila's potential and her passion for art, even when she did not.

Alongside her Certificate I in Hospitality and barista training, we encouraged her to nurture her artistic skills as part of her personal development.

Our team assisted Nazila in applying for the Robyn Daw Young Visual Artist Scholarship, an extraordinary opportunity rarely available to emerging artists.

Outcome:

After completing her traineeship with KENG, Nazila was awarded the Robyn Daw Young Visual Artist Scholarship, opening a pathway she never imagined for herself.

She has already been featured in the 2025 Robyn Daw Young Visual Artist Scholarship Catalogue (Logan Arts). Nazila is now equipped with hospitality and barista skills that support her financial independence, while also pursuing her dream of being a professional artist. Her story demonstrates how programs like ours can uncover hidden potential and help participants step into opportunities they never thought possible.



Charge Up Program

FUNDED BY:
DEPARTMENT OF ENERGY AND CLIMATE

Charge Up! Coordinator

Maureen Jeow

Program Objective:

What do we do?

Charge Up! Aims to aims to assist households to understand their energy use, and to support the community services sector to ensure this information reaches Queensland's most vulnerable households. Educate and assist members of the public on energy-related matters and electricity bill woes. Advice on electricity retailers, grants and financial assistance is also offered. We partner with Uniting and Tenants Qld to deliver this program. Services also include referrals to other organisations and programs.

YEAR IN REVIEW

Services delivered:

- Charge Up! started in late October 2024 and will run till end of December 2025.
- We referred several clients who had called KENG regarding their electricity bills to Uniting for one-on-one consultations and assistance.
- We also organised several training and consultation sessions at various programs in KENG and other organisations in Logan. This included one on one sessions, round-table discussions, Neighbour Day and training workshops.

OUR IMPACT

From January 2025 to June 2025, approximately 230 people underwent training or were provided access to energy/electricity bill assistance services.



Client Story

Background

K works in the community services sector in Logan and attends to our LIN meetings.

Issues

K did not fully understand her electricity bill and wanted a better electricity package. However, she did not know where to go for help. K is a program coordinator for an SQW course. Her trainees also have questions on their electricity bills.

Support

K attended a LIN meeting in where Uniting gave a presentation on their energy and electricity bill support services. She asked for their assistance and received one-on-one consultation over the phone.

Outcome

As a result, she was able to discuss her electricity package with her retailer to get a better price. She now knows how to assist and refer the trainees in her SQW course.

Jane Goncalves of Uniting gave a talk on electricity bills and energy at the LIN bimonthly meeting.



Eat Grow Share Program

FUNDED BY COMMUNITIES FOR CHILDREN

Eat Grow Share Wawlen Geow

Program Objective:

What do we do?

Eat Grow Share aims to encourage preparation of healthy food on a budget as well as growing edible produce. Activities are carried out in a welcoming environment to share recipes and make friends.

YEAR IN REVIEW Services delivered:

Eat Grow Share classes are held during school term on Tuesdays at KENG Tudor Park and on Thursdays at Kingston State School (FamilyLinQ).

Client Story

Background

HB is from Pakistan and joined Eat Grow Share at Kingston State School.

Issues

HB faced the following challenges:

- Being new to Australia, she was not familiar with local food ingredients and how to use them
- Her home was damaged during ex-cyclone Alfred. Wet and mouldy carpet was affecting the health of her family.
- She was not aware of support, courses and activities available to her and her family

Support

Eat Grow Share classes exposed her to new ingredients, recipes and cooking methods. We referred her to GIVIT for assistance with home repairs. Through KENG playgroup, FamilyLinQ and other organisations at Kingston State School she found out about various incentives, courses and help available to her family.

Outcome

HB is now very active at Eat Grow Share classes, often doing the cooking and welcoming other participants. She has even offered to teach us how to cook food from her country. GIVIT has very kindly funded new carpet covering to replace wet and damaged carpet. As a result, her family is not often sick anymore. She has also applied for various assistance and courses. HB has grown in confidence and actively invites others to join Eat Grow Share as it has helped her so much in various ways.

OUR IMPACT

From October 2024 when the program started to end of June 2025, the total attendance was approximately 260 people.



Eagleby Family Pathways

FUNDED BY QUEENSLAND GOVERNMENT - DEPARTMENT OF EDUCATION

Program Objective:

What do we do?

The Eagleby Family Pathways program delivers a range of family-focused services aimed at supporting parents and carers to improve developmental outcomes for children aged from birth to eight years. Launched as a pilot in December 2024, the program seeks to increase parental awareness, engagement, and involvement in their children's learning, wellbeing, and development.

Key objectives include enhancing community connections and ensuring families can access appropriate services at the right time—such as playgroups, kindergarten, and early years support programs. The Early Childhood Coordinator plays a vital role in guiding families through available services, providing information on subsidies, and offering tailored support and referrals where needed.

Early Childhood Coordinator:

Fiona Myller

YEAR IN REVIEW Services delivered:

During the reporting period, we introduced two new free playgroups:

- Bush Playgroup at Eagleby South State School This nature-based group supports holistic outdoor play for children aged 0–5 and their parents/caregivers.
- Supported Playgroup at Eagleby Neighbourhood Centre This group offers a welcoming environment for families to engage in play, while also connecting them with local services and community networks.
- In addition to playgroups, we continued to deliver two key parenting programs free of charge, offered each semester across Eagleby and Beenleigh:
- Circle of Security Parenting (COSP)
- Wheel of Wellbeing
- These programs support parents to strengthen their parenting skills, emotional wellbeing, and connection to their children.

OUR IMPACT

50 families engaged across the two playgroups.

14 parents/carers completed the Circle of Security Parenting program.

6 parents/carers participated in the Wheel of Wellbeing course. Key partnerships enhanced service delivery and extended our community reach:

Partner organisations included Eagleby Neighbourhood Centre, Eagleby South State School, and Beenleigh Family Centre. Health collaboration with the Oral Health Nurse enabled on-site dental checks for children at playgroups.

Referral and support networks were strengthened through collaboration with The Eagleby Early Years Network, KENG's HIPPY Program, Health Centre Nurses, Thriving and On Track Services (TOTS), and Parent Pathways.

NOTABLE OUTCOMES

Increase in child health checks
Successful transitions from home into early learning settings
Growth in kindergarten enrolments
More families connected to essential support services

Eagleby Family Pathways

FUNDED BY:
OUEENSLAND GOVERNMENT - DEPARTMENT OF EDUCATION

Client Story - Empowering Positive Parenting

Background

A parent expressed interest in attending the Circle of Security Parenting course.

Issues

They were struggling with parenting and their child's behavioural challenges.

Support

The parent engaged in both the Circle of Security Parenting course and the Wheel of Wellbeing course, while also receiving ongoing encouragement and support during playgroup sessions.

Outcome

The Client reported:

"My experience with COSP was very helpful to be more aware of my own attachment experiences and how I can respond to my child. This course was a very positive learning experience and helped me to become a better parent."



Healthy Aging Hub

FUNDED BY: BRISBANE SOUTH PRIMARY HEALTH NETWORKS

YEAR IN REVIEW Services delivered:

Over the first six months of operation, KENG delivered a range of programs designed to inform, connect, and support local seniors:

- Seniors Tea & Talking Time Held monthly on Tuesdays, these sessions featured guest speakers on topics relevant to seniors' health and lifestyle, encouraging open dialogue and relationship-building in a safe and friendly environment.
- Celebrate Healthy Ageing Morning Tea Held monthly on Mondays, these sessions provided additional opportunities for seniors to learn from invited speakers and enjoy social connection.
- Pilates with Sanctuary Stretch In partnership with Claire from Sanctuary Stretch, we offered weekly Pilates sessions incorporating movement, mindfulness, and meditation, supporting both physical and mental wellbeing.

Due to the success of the pilot, KENG has received continued funding from Brisbane South PHN to deliver the Healthy Ageing Hub for another 12 months.

Early Childhood Fiona Muller Coordinator:

We have since expanded the program to include: Wednesday Walkers – A new weekly walking group promoting gentle exercise and social connection. Chat n Choose – A fortnightly group featuring a variety of games, crafts, and engaging activities tailored to the interests of our senior community.

Program Objective: What do we do?

In December 2024, KENG received funding to launch a pilot Healthy Ageing Hub at Tudor Park, with the goal of helping older people access a more connected and coordinated approach to managing their health and aged care supports.

Our objective is to empower older adults to feel more confident and capable in taking charge of their health and wellbeing. The Hub offers regular information sessions, which have not only delivered valuable knowledge around healthy ageing but have also become an important space for connection, conversation, and community. Warm, welcoming gatherings—complete with delicious morning tea—have quickly become a weekly highlight for many attendees.



Healthy Aging Hub

FUNDED BY: BRISBANE SOUTH PRIMARY HEALTH NETWORKS

OUR IMPACT

Over 50 seniors have actively engaged in one or more of the

Healthy Ageing Hub's five group activities. The Hub has also served

as a referral pathway, connecting participants with essential

supports and services, including:

KENG Emergency Relief

NILS Loans

Hearing Australia

Wellways

Metro South Health

Herbalist services

Live Up

Caxton Legal

Bodewell Community Care

Services Australia

These connections have helped individuals access early intervention supports, navigate aged care systems, and improve

their overall wellbeing.



Client Story

One participant, a senior recently retired, shared how the **Healthy Ageing Hub** became a vital part of her journey into this next phase of life. She described the Hub as a place where she found wellbeing, friendship, and a renewed sense of purpose—laying the foundation for a healthier, more connected future.



Counselling

FUNDED BY:
DEPARTMENT OF FAMILIES, SENIORS, DISABILITY SERVICES AND CHILD SAFETY

YEAR IN REVIEW Services delivered:

The program continues to offer four hours of individual counselling each week, presently every Friday. Referrals are made through clients attending the network of wrap-around KENG services, and via front-line KENG staff, who ask consent for follow-up with the counsellor. There is a steady number, between 3-6 new client referrals each month, and most clients who take up the offer of counselling will attend fortnightly or monthly sessions over a longer period. There is a constant need to balance ongoing support to clients in counselling with the need to see new clients and manage the waittime for new appointments. There have been 18 new clients who have commenced counselling since July 2024 year and the wait-time for new clients continues to be around 4 weeks.

Counsellor: [hoge] all

Program Objective:

What do we do?

The aim of personal Counselling at KENG is to empower individuals to overcome personal, emotional, and psychological challenges by providing free, professional, compassionate, and confidential counselling services to clients in the Logan community. The program seeks to enhance the well-being, autonomy, and resilience of clients, enabling them to lead more fulfilling and balanced lives.

Personal counselling plays a pivotal role in fostering relationships and social connections as individuals who access counselling are better equipped to manage their own wellbeing, contribute positively to their families and workplaces, and support others in need. Also, reducing mental health stigma and creating open dialogues around mental and emotional wellness benefits the entire community.

Client Feedback:

We offer regular surveys for clients to provide anonymous feedback about their experience of counselling, and along with feedback provided within sessions, there are many clients reporting improved mental health, well-being and quality of relationships from their participation.

Stated benefits include: managing and overcoming emotional distress from anxiety, depression, grief, and trauma; addressing issues related to self-esteem, identity, and relationship challenges by helping clients improve communication skills, set healthy boundaries, and resolve conflicts; facilitating personal insight and self-awareness to understand patterns of thinking, feeling, and behaving and encouraging exploration of personal values, beliefs, and goals to support positive life changes and promote self-acceptance, self-compassion, and personal responsibility.

Summary

The personal Counselling service at KENG is committed to nurturing the mental health, resilience, and happiness of every individual who seeks support. By providing free, accessible, ethical, and culturally sensitive personal counselling, the program contributes to a stronger, healthier, and more connected community,



Family Support

FUNDED BY: DEPARTMENT OF FAMILIES, SENIORS, DISABILITY SERVICES AND CHILD SAFETY.

Practitioners: Julia Godfrey Illa Bertsch

e: Sul Zahnow

Program Objective:

What do we do?

The aims and objectives of the Family Support Program are to provide in-home visiting support to families with children from birth to 12 years in the Logan community. The program is an early intervention/ prevention model that works from a strengths-based framework. This can look like provision of food parcels, sourcing furniture or other items, attending court appointments, advocacy with Dept of Housing, or education about avenues to seek support with other agencies.

YEAR IN REVIEW Services delivered What did we do?

- Home visits
- Circle of Security parenting course facilitation
- Stay & Play Playgroup facilitation
- Girls Day Out in STEM event which was a joint KENG and Girls Day Out in STEM initiative for the third year running. This initiative was proudly supported by the Queensland Government - Engaging Science Grants who provided \$19,870
- Participation in Family Support Collective meetings
- Assistance with other KENG events e.g. Wilbert Worm literacy events, Mental health events, International Women's Day, Harmony Day and Child Protection Week.
- Child Safety Gift Bags were created and distributed through various KENG playgroups and at other community events
- Supported clients to access a range of other KENG programs

OUR IMPACT

How much did we help?

- Families supported: 60
- Home visits: 122
- Families attended Stay & Play Playgroup: 34Circle of Security attendees: 28
- Girls Day Out in STEM event: 150 school students aged 10 - 15 years, 11 University students from Griffith & QUT, and 100 industry partners



One of the perks of the job, working with our community and their families, including fur babies.

Family Support

FUNDED BY: DEPARTMENT OF FAMILIES, SENIORS, DISABILITY SERVICES AND CHILD SAFETY.

Client Story

Background

Stay and Play Playgroup, held Wednesday mornings at Loganlea Community Centre, is a unique program that brings together community families and those involved with Child Safety services.

This client story features a mother who began attending Playgroup in January after being released from prison. At the time, she had started working with Child Safety to begin the process of reunification with her 4-year-old daughter, who was in foster care.

Support

The Family Support Program (FSP) Playgroup Leader provided a safe, supportive environment for their time together. Child Safety Officers attended Playgroup to supervise the mother's interactions with her daughter.

The Playgroup offered a structured, nurturing setting where the mother could look forward to spending quality time with her child. It also gave her the opportunity to connect positively with other mothers, observe parenting techniques, and build her own skills.

For the child, Playgroup offered consistency and familiarity, as she had previously attended with her father and had already formed a strong bond with the Playgroup leader.

The mother's positive experiences at Playgroup began to reflect in her behaviour. She became consistently punctual, often arriving early to maximise time with her daughter. Her growing confidence was evident in how she interacted with her child.

Encouraging feedback from Child Safety Officers on her progress toward reunification further boosted her self-esteem.

The Playgroup leader also noticed improvements in her physical and emotional well-being—reflected in her appearance, demeanour, and engagement. She even sought dental assistance to have dentures made and fitted, proudly revealing a new smile that mirrored her happiness.

Outcome

Within six months, the mother was granted permission for unsupervised home visits with her daughter—a significant step toward reunification.

This success story highlights how effective collaboration between families, support services, and Child Safety can lead to meaningful outcomes.





The Learning and Caring Program

FUNDED BY: KENG HELPING HAND GRANT

Program Coordinator

Maryam Farjami

Program Objective:

What do we do?

The Learning and Caring Women Group provides a safe, women-only space where participants who have experienced forced displacement can:

- Rebuild social networks and reduce isolation.
- Share and celebrate skills that reinforce identity and agency.
- Strengthen mental health via creativity, peer support and trauma-informed facilitation.
- Improve physical health through accessible, culturally sensitive swimming lessons
- Deepen community links by partnering with local organisations and showcasing talents publicly The participants have refugee backgrounds from: Syria, Iran, Afghanistan, Iraq, China, India and Ukraine

YEAR IN REVIEW Services delivered

What did we do?

One of the key highlights of this six-month period was the reintroduction of swimming classes and the response from the women was overwhelmingly positive. Many participants showed strong enthusiasm and made a consistent effort to attend every session. Because the classes were framed as lifestyle skill-building rather than "mental-health therapy," women felt no stigma in joining; once engaged, the positive emotional shift was obvious. The positive feedback confirm that continuing and expanding the swimming program is a direct pathway to better mental health, stronger social networks and early connection to broader community supports.

Over the past year, the Learning and Caring Women Group has grown into much more than a social or recreational gathering. It has become a trusted therapeutic space where women—many of whom experience complex trauma, cultural isolation, or limited access to formal services—find not only emotional relief but also practical support that empowers them to rebuild their lives. Our group continues to serve as a bridge between women in vulnerable situations and the formal support systems that are often hard to access. Through a trauma-informed, culturally sensitive, and peer-led approach, we have consistently helped participants navigate systems that would otherwise remain closed or overwhelming to them.

Partnership with Gateway Care Support - Life Coaching

In Term 2, our women's group successfully partnered with Gateway Care Support to deliver a highly engaging 6-week Life Coaching Program focused on personal development, wellbeing, and empowerment. This program was specifically designed to support women in navigating daily challenges and building emotional resilience. The sessions covered a range of impactful topics including:

- Hope and future visioning
- Establishing and maintaining safe boundaries
- Self-awareness and emotional intelligence
- Mental health and wellbeing
- Understanding individual stress tolerance

The response from the participants was overwhelmingly positive, with over 22 women attending regularly and engaging deeply in discussions and exercises, with the language support in Arabic, Farsi/Dari, Ukrainian and Chinese language groups. Many women shared that the coaching helped them better understand themselves, feel more hopeful, and gain the confidence to set healthy limits in their personal lives. The sessions created a safe and inclusive environment where participants felt heard and supported.

The Learning and Caring Program

FUNDED BY KENG HELPING HAND GRANT

Connecting Women with Critical Support Services; Practical Support and Referrals to Community Resources

As part of our ongoing commitment to supporting the wellbeing of women in our group, we provided individualised support and referrals in response to various financial and social challenges:

- Referrals to Kingston East Community Group for unpaid traffic fines: Several women in the group were struggling with unpaid traffic fines. We supported them by connecting them with Kingston East Community Group, where they were able to reduce or resolve their fines through voluntary community service. This not only eased their financial stress but also helped them stay connected and engaged with the community.
- Support with utility bills and medication costs: We assisted several women who were unable to afford basic living costs such as electricity, water bills, and essential medications. In one notable case, a woman was unable to access her mental health medications due to financial hardship. We worked with Kingston Community Centre to ensure she received the support needed to cover the costs of her prescriptions and other urgent needs.
- Alternative support for women ineligible for government programs: Some of the women in our group were
 not eligible for mainstream services such as NDIS or My Aged Care due to their visa status or other
 barriers. We helped them access available supports through alternative programs, including Wellways
 and other community-funded mental health and carer support services.
- Referrals to Aged Care Services Supporting Older Women; We supported several older group members in registering with My Aged Care. Many were unaware of the services available to them or unsure of how to navigate English-language processes. Through our partnership with World Wellness Group, we facilitated direct referrals, helped participants understand eligibility, and accompanied them through early stages of registration. This was not only about service access it was about restoring dignity, agency, and visibility for older migrant women who often feel forgotten within mainstream systems.

Empowering Younger Women - Supporting NDIS Pathways

One of our most meaningful interventions involved supporting a younger woman in the group who had long struggled with depression and social withdrawal for over a decade. Inspired by the trust and encouragement within the group, she expressed a deep desire to become a NDIS support worker as a path to both healing and employment. Additionally, she was referred to Horizon Community Services for support work opportunities.

We provided step-by-step assistance to her and other younger participants who were interested in NDIS employment, including:

- Enrolment guidance in online training
- Support with Blue Card and Yellow Card applications
- Police clearance processes
- Help preparing necessary documentation
- Emotional encouragement at every step

This journey was transformational for the participant. For her, entering the workforce was not just a financial goal—it was a mental health intervention. She described the process as "a way out of dilemma" and has since become an advocate for other women experiencing similar challenges.

Crisis Support and Housing Navigation

Another group participant who had newly arrived in Australia faced housing insecurity and financial hardship. Through the support of our group, she was referred to Romero Centre and World Wellness Group, community platforms that assist asylum seekers in urgent need of accommodation. Without the group's intervention, this participant may have remained isolated, unsupported, and at risk of falling through the cracks.

The Learning and Caring Program

FUNDED BY KENG HELPING HAND GRANT

OUR IMPACT How much did we help?

Each of these acts—though they may seem administrative—had significant therapeutic value. Participants repeatedly shared that our group was the only environment in which they felt safe, heard, and respected. Due to strict cultural and family restrictions, many women cannot attend mixed-gender or mainstream services. The group provided a non-judgmental, women-only space that was not only welcoming, but deeply healing. Through our consistent support, women have been able to:

- · Regain confidence in navigating systems
- Reduce feelings of helplessness and isolation
- Access the resources needed to support their families
- Envision a future beyond survival one that includes thriving, healing, education, and contribution.

The emotional and mental health benefits of these interventions cannot be overstated. For many, the group was not just helpful – it was life-changing.

Conclusion: A Model of Culturally Responsive Care

The Learning and Caring Women Group continues to demonstrate how community-led, trauma-informed, and culturally safe spaces can create lasting transformation in women's lives. From informal case management to mental health support, from swimming and laughter to paperwork and referrals, this is more than a group—this is a space where women are being helped to rebuild their sense of identity, strength, and belonging.

As services continue to be reduced or become less accessible for vulnerable communities, the work we do remains not only relevant but essential.



Great Mates Meet

FUNDED BY: COMMUNITY DEVELOPMENT, COMMUNITIES FOR CHILDREN.

Father's Support Worker: Hayden Espanon

Program Objective:

What do we do?

Great Mates Meet is a social men's program, designed to bring men together in a shared space, to have a yarn and enjoy some food. The program gathers every Friday at Meakin Park, as well as every 2nd Tuesday at Tudor Park. The Programs ultimate purpose is to bring men together and provide peer-to-peer support through engagement as a group. This involves discussions between the men participating, or simply being present and listening in. As each person is different in how they socialise, we do not conform to any one style of group setting. We allow discussion, debate, active listening, story sharing, and more. This program achieves desired outcomes such as reducing isolation for men, promoting positive mental and physical health discussions, building friendships and mateship, developing connection with the community, and providing opportunities.

YEAR IN REVIEW

Services delivered What did we do?

The Great Mates Meet is considered the flagship program of KENG's men's space. Running every Friday at Meakin Park, is the original Great Mates Meet, having been around for nearly 10 years. This program runs during school term as well as school holidays, including over Easter Friday, ANZAC day, and right up until our Christmas holiday period. The offshoot to Great Mates, Great Mates Tudor, runs on the 1st and 3rd Tuesday of every month. Providing the same environment and opportunities as Great Mates Meakin, but offering a different space, feel, and catchment opportunity for men who live closer to that area. The program's connection to their respective community centres have allowed participants to build rapport with the staff of KENG, while also potentially linking with other programs held at KENG, such as Pilates, seniors' programs, emergency relief, and more. Within the programs, we also offer opportunities for our participants, such as excursions and training. During this reporting period, we have taken our participants on Fishing Trips, to KENG's annual golf charity event, hosted an Expo for International Men's Day, celebrated Easter, ANZAC day, Men's Health Week, and had many a birthday celebration. We have provided Psychological First Aid Training, participated in focus groups for important stakeholder feedback, and have had news articles and a TV segment featured on what we do.



Appearing on Sunrise Channel 7 to talk about Great Mates Meet and men's mental health.

Great Mates Meet

FUNDED BY: COMMUNITY DEVELOPMENT, COMMUNITIES FOR CHILDREN.

OUR IMPACT

How much did we help?

For this reporting period, Great Mates Meet ran a total of 67 sessions, with 1125 men in attendance. The men were treated to one training session for Psychological First Aid, one Focus Group for developing the Brisbane South Joint Regional Suicide Prevention, Alcohol and Other Drug Plan 2025-2030, one KENG Annual Golf Day, two fishing trips, and the Great Mates Men's Expo.



Client Story

Background

Malcom, a man in his 50's, has been attending Great Mates Meet from the beginning of the year. Connected to the centre as the father of one of the other participant's support workers, his daughter thought he would be a good fit for the space, after seeing what it is like for her client.

Issues

Malcolm is a recent, but forcibly retired worker. He was retired for physical health concerns, and had since received heart surgery, among other medical interventions. Malcolm has also become suddenly isolated from his work life, being homebound recovering from medical issues. Malcolm also has a limited support network in friends, suggesting a lack of male-to-male socialisation.

Support

When Malcolm first started attending Great Mates Meet, he quickly realised he is not alone in his struggles. There are many others here who have been forced to retire early for various reason, as well as men who experience isolation, medical anxiety, and a desire for mateship. Malcolm has found support through his attendance at Great Mates Meet, and the other benefits of linking in with KENG, such as visiting SOP, utilising the Cafe at Tudor Park, and taking part in the Bribie Island Fishing Trip.

Outcome

Since Malcolm's attendance earlier this year, he has become very active within KENG, attending both Great Mates locations, The Midweek Men's Circle, and joining in on excursions. He has become a well-known individual within the programs and has developed a good relationship with a lot of the other men who attend. He has stepped up to become a well contributing member of Great Mates, going beyond in helping others, like giving them rides to the program, and helping others with car and house maintenance issues.

Mid Week Men's Circle

FUNDED BY COMMUNITIES FOR CHILDREN

Program Objective:

Father's Support Worker: Hayden Esparon

What do we do?

The Midweek Men's Circle is a new program that was born from the combined concept of understanding and researching what men in Logan need, and the feedback of male participants at KENG. Running every 2nd and 4th Wednesday evening, from 5:30 to 7:30pm at Meakin Park, the program aims to invite working class men and dads to the space to unwind after work, socialise with other men, and enjoy a free dinner. The intention is to create a similar atmosphere to Great Mates Meet, while focusing more on the working-class men and busy dads. This helps men feel welcomed and heard, and takes a load off their busy week, which in turn should help them to come home feeling refreshed for the rest of the work week, or to be more mentally available for their families. As with every other KENG men's program, Midweek Men's Circle is free to attend, with a free dinner. This helps ease the cost of living, giving men more opportunities for free food access throughout their week. This program also helps to integrate participants into KENG, providing them with further opportunities and a deeper connection to community.

YEAR IN REVIEW What did we do?

Services delivered

During the programs initial run, we experimented with different dinners, different spaces used within Meakin, and different approaches to the way the program will be run. So far, we have provided the participants with pizza, Chinese, Mexican, fish and chips, as well as homecooked meals. We have opened the option for participants to share their home cooking, after vetting concerns such as allergies and dietary requirements. This has started a trend of participants cooking dinner for us or bringing in food to share. We are anticipating that for nights that line up with holidays such as Christmas and Easter, we will be hosting themed dinners, such as roasts, and fish.

OUR IMPACT

How much did we help?

For this reporting period, and for the initial pilot run, Midweek Men's Circle ran a total of 3 sessions, with a total of 21 men and fathers in attendance. They have so far been treated to various takeaway and homecooked dinners, using different rooms available at Meakin Park.

Background

A well-known Participant of KENG's men's programs, often attending Great Mates Meet. He has been attending KENG's programs for a few years now. The participant was interested in the idea of the Midweek Men's Circle and has been attending since the first session.

Issues

While the Participant enjoys the new program, he has expressed some ways in which it can be improved. He has offered feedback on the acoustics of the rooms, and how difficult it can be to hear other people when the centre is closed and quiet. He has also offered suggestions for dinners for subsequent sessions, and how we can make the space more comfortable for the participants.

Support

The Participant has been supported in his suggestions by being heard and assured that we value feedback from our participants. He understands that this is a principle of how the men's programs are run, in that they are largely community led, and the participants have a strong voice in the design of the program, as well as the direction it takes.

Outcome

After working with the Participant on the design of the program, we have moved to a smaller room with less echo. We have also made plans to configure the outdoor courtyard space to become night-time, mosquito and cold weather friendly, eventually becoming the official meeting space for the program. They were encouraged to make us dinner for one of the nights. This provided the program with a sense of ownership for the men, knowing that they can contribute in meaningful ways and share their cooking. It also gave him a sense of responsibility, and achievement when he cooked and received positive feedback.

Dad's Time

FUNDED BY COMMUNITIES FOR CHILDREN.

Father's Support Worker: Hayden Esparon

Program Objective:

What do we do?

Dad's Time is a program that is equally focused on providing positive play and social outcomes for dads and their children. Taking after a traditional playgroup model, but not being a playgroup, Dad's Time prides itself on addressing the concerns of both the parent and the child. Dad's Time runs every Saturday morning during school term, from 9:30 to 11:30 at Meakin Park. Using the Occasional Childcare Space, Dad's Time offers an indoor and outdoor experience for the families to participate in various activities, such as craft, reading, dress up, puzzles, colouring and painting, sports games, obstacle courses, cooking, nature play, playground activities, water play, and much more. This space allows Dad's Time to promote a wide age range of 0-13, to help support fathers with kids in multiple age brackets. Run by two male workers within KENG, one being an ex-Teacher, and the other being a men's worker, Dad's Time is well equipped to facilitate men and children with various issues, whether they are behavioural, parental, familial, and male centric. Dad's Time encourages a healthy morning tea for children, while also catering for men, with more adult-inspired food choices, like cocktail bar foods, and nibbles. Dad's Time focuses on the free and coordinated play in children, while also offering dads a chance to talk to other dads about fathering, woes, and obstacles as a parent and as a working man.

Year in review Services delivered

What did we do?

Dad's Time has been steadily servicing the local community for the past year. Through rain and floods, and scorching weather, Dad's Time has always offered a space from the heat, or from the rain, maximising the indoor and outdoor potential of Meakin Park's Childcare space. This reporting period has seen many children's birthdays celebrated, sometimes lumped into the same session. We have also had a few celebrations of the birthdays for the fathers. One weekend we hosted an entire birthday party for one of the children, with her friends and family invited to the space. Dad's Time celebrated Mother's Day and Father's Day respectively, promoting activities for the children to craft and take home to mum, or to show off to dad. We have had many days spent with the hose, sprinklers, buckets and bubbles for warmer weather. There have been multiple weekends that have included cooking yummy foods such as cupcakes, pizzas, and pancakes. Dad's Time likes to recognise national holidays such as Easter and Christmas and celebrate them with themes and activities. Starting this year, Dad's Time has begun hosting excursions at the end of each term. Term 1 saw us go to Daisy Hill Conservation Park for an Easter excursion. This included an easter egg hunt, BBQ, bushwalk, and outdoor play. Term 2 took us to EcoPark, a leisure theme park. The families enjoyed animal feeding, paddleboats, jumping castle, life sized boardgames and more.



The dads and facilitators being the subject of dressing up in funny hats by the children.

Dad's Time

FUNDED BY COMMUNITIES FOR CHILDREN



Celebrating birthdays is a big part of Dad's Time.

OUR IMPACT

How much did we help?

For this reporting period, Dad's Time ran a total of 40 sessions, with 253 dads in attendance, and 473 children in attendance. The dads were treated to Wilbert the Worm Christmas session, an excursion at Daisy Hill Conservation Park, excursion at EcoPark.

Client Story Background

Mark is a young dad of a single child, Bodhi. Mark was introduced to Dad's Time through our term 1 Circle of Security Program. Through referral, Mark and Bodhi started attending Dad's Time, showing up frequently.

Issues

Mark had been in a custody battle for full time custody of Bodhi. Mark was also living in a caravan, that had been flood affected by Cyclone Alfred and was displaced as a result. Bodhi was showing some behavioural concerns, like using explicit language and being quick to anger. Mark was looking for work and struggling to afford a comfortable lifestyle for Bodhi and himself.

Support

From attending Dad's Time, Mark was given an outlet to talk about his issues to the facilitators, as well as the other dads. Mark was able to make connections with other men, who would come to help him in peer-to-peer supportive outcomes, as well as practical ones. Bodhi had more opportunities to socialise with children his age, as well as be around more positive role models. Mark has also been assisted by other dads from the program, with practical support such as helping him move furniture, and cleaning his property.

Outcome

Mark has now made a strong impact on Dad's Time, with his and Bodhi's attendance. Mark has been supported by KENG to gain accommodation, to help win his custody, and to become independent. Mark has a fully furnished apartment for him and Bodhi to flourish in and has now gained employment. Bodhi has become much better behaved and friendlier towards other children. His language is a lot better, and he is friends with other kids at Dad's Time.



Embarking on a bushwalk at Daisy Hill for our first excursion.

Community Connector

FUNDED BY: LOGAN TOGETHER

Year in review

Year in review

Program Objective

What do we do?

Community Connectors are essential in making services accessible for Logan's families as they walk alongside families, helping them navigate early childhood and other systems. The trust-building role is at the heart of the improving health and wellbeing for our Logan families.

Services delivered

What did we do?

Throughout this financial year, KENG's Community Connector facilitated three weekly playgroups for children aged 0-5 and their caregivers, as well as a weekly after school Art Hangout for children up to age 13.

We consistently welcome new families. Additionally, the Community Connector has established many connections through various events across Logan, uniting thousands of community members and organisations to create a more connected and vibrant Logan.



Community Connector

FUNDED BY: LOGAN TOGETHER

OUR IMPACT

How much did we help?

Janeen, our Community Connector, facilitated multiple playgroups throughout the year with a large increase in families attending during 2025. Also, a part of Janeen's role is to represent KENG at multiple Community Events and engage with parents using a range of platforms and formats to identify holistic needs, priorities and concerns of Logan families. Janeen also guides the families to get their child into local Kindies and Childcare and helps them understand the Free Kindy program.

Networking Events Number of Attendees:

- Mental Health Expo: 100
- NAIDOC Springwood State school: approx. 3000
- Disco: 473
- Tenacity Expo: 200
- Tudor Park Neighbourhood Day: approx. 250
- Meakin Road Neighbourhood Day Wilbert Worm: approx. 165
- Logan Family Support Expo Approx: 150
- HIPPY Program International Day of Play.
- 3 KRANK ART programs
 30 children at Art Hangout and 15 at Paint and Shake
- Little Carnival Event C4C
- Loganholme State School 2 events

Playgroups Number of Attendees:

- Praise Playgroup Children: 446 Adults:323 Total: 769
- Art Hangout Children: 262 Adults: 141 Total: 403
- Kindy Explorers
 Children: 446 Adults: 337
 Total: 783
- Sensory Children: 750 Adults: 457 Total: 1207



The Early Years Place

FUNDED BY: THE DEPARTMENT OF EDUCATION

Early Years Place Lylic Yackson
Coordinator

Early Years Place Myssaffiysher Practitioner

Program Objective

What do we do?

The Early Years Place program provides support to children aged 0-8 years old and their families through a range of communityinitiatives including playgroups, parenting programs, occasional childcare, wellbeing programs, community events, community partnerships other community led initiatives.

The program aims to empower families with the skills, knowledge, and confidence to give their children the best possible start in life. By focusing on health, wellbeing, and early childhood development, families supported to build strong foundations for their children's futures. Through KENG's integrated, strengths-based service model, families are welcomed into a supportive and inclusive environment where children are at the heart of everything we do. We foster community connection and collaboration, helping families feel supported, informed, and empowered as they navigate the early years of parenting and childhood

Year in review

Services delivered

What did we do?

The Early Years Place continues to grow across Logan, providing essential support to families through well-loved programs such as playgroups, Wilbert the Worm, and parenting initiatives. Over the past year, we've listened closely to the needs of our community, which led to the introduction of a Speech Pathologist—a direct response to parents' around children's their development. We've also strengthened partnerships with local organisations, including a meaningful collaboration with Amputees Queensland, who joined our Praise Playgroup to deliver intergenerational program benefiting both participants and families.

Our term-based Family Night Discos remain a community favourite, offering children a safe, free environment to play and socialise while bringing families together in a fun and relaxed setting. These initiatives reflect our ongoing commitment to responding to the needs of our Jarjums and their families. We're proud of the connections we've built and look forward to continuing this important work in the year ahead.

OUR IMPACT

How much did we help?

- Hello Baby: 305
- 3a Library Playgroup: 954
- 3a Kingston State School Playgroup: 388
- Bush Playgroup: 674
- Wheel of Wellbeing: 123
- Sewing: 246
- Circle of Security: 35
- Praise Playaroup: 1200
- Disco: 473
- Wilbert Worm: approx.. 165



at the heart

The Early Years Place

FUNDED BY: THE DEPARTMENT OF EDUCATION

Client Story

Background

After transitioning from full-time work to full-time motherhood, this parent found herself navigating the emotional and practical challenges of early parenthood with a young baby. Feeling isolated and run down it was a challenge for this mother to leave the house and connect with support services.

Issues:

- Emotional challenges and isolation after becoming a full-time mother.
- Need for support, connection, and routine during early parenthood.
- Lack of confidence in understanding and responding to a young child's needs.
- Limited access to safe, trusted childcare for respite and self-development.
- Desire for meaningful adult interaction and skill-building opportunities.



Support

The Early Years Place provided the client with a wide range of supports that addressed both emotional and practical needs during early motherhood. Through regular participation in the Hello Baby group and playgroups, she gained connection, routine, and expert guidance in child development and parenting. The Circle of Security program offered her a valuable framework for understanding and responding to her child's emotional needs. Access to occasional childcare with trusted educators gave her peace of mind and a chance for personal growth, while involvement in the sewing group fostered new skills, friendships, and emotional uplift.

Outcome

The overall welcoming and inclusive environment helped her feel seen, supported, and connected to her community. The client gained confidence in parenting, improved emotional wellbeing, and a stronger sense of connection and support. Regular involvement in programs provided routine, learning, and community, helping her feel more resilient and less isolated during early motherhood.



Home Interaction Program for Parents and Youngsters (HIPPY)

FUNDED BY THE BROTHERHOOD OF St. LAURENCE

HIPPY Coordinator

Sarah Coffey

Program Objective

What do we do?

The Home Interaction Program for Parents and Youngsters (HIPPY) is a free, home-based early learning and parenting program. It provides families with young children in the preschool years with the tools to support early learning in the home.

Key features include:

- Curriculum aligned to the Early Years Learning Framework and the Australian Curriculum.
- Safe, engaging spaces for families to build relationships.
- Pathways to employment and community engagement for parents and carers.
- A two-year program culminating in a graduation ceremony to celebrate family achievements.

The program aims to empower families with the skills, knowledge, and confidence to give their children the best possible start in life. By focusing on health, wellbeing, and early childhood development, families supported to build strong foundations for their children's futures. Through KENG's integrated, strengths-based service model, families are welcomed into a supportive and inclusive environment where children are at the heart of everything we do. We foster community connection and collaboration, helping families feel supported, informed, and empowered as they navigate the early years of parenting and childhood.

Year in review Services delivered

What did we do?

In 2024–2025, HIPPY Logan achieved the following milestones:

- Family Recruitment: 35 families recruited in 2024, with an additional 37 recruited at the beginning of 2025
- Program Reach: There are 72 families receiving either a fortnightly delivery (Age 3) or weekly delivery (Age 4) with the flexible delivery of HIPPY which operates across four of KENG'S supported playgroups and also at local libraries.
- Tutor recruitment: Two HIPPY Tutors were successfully recruited, both Tutors are parents in the HIPPY program.
- Community Engagement: Between 2024 and 2025 we held 18 HIPPY Gatherings which were delivered at various locations around Logan. The HIPPY team continue to support all programs and services across KENG. We also staff and resource support to many of KENGS children and family events and celebrations such as Wilbert worm literacy and disco's
- Staff Training & Development: The HIPPY Team completed professional development training in the following courses or workshops:
 - Child Protection (NAPCAN)
 - o First Aid & CPR
 - Child Safe practices (HIPPY Australia)
 - Let's Read numeracy and literacy program Let's Count (The Smith Family)
 - o Trauma-informed training



Home Interaction Program for Parents and Youngsters (HIPPY)

FUNDED BY THE BROTHERHOOD OF St. LAURENCE

OUR IMPACT

How much did we help?

The HIPPY program demonstrated strong results in supporting children and families:

- School Readiness: 71% of children showed improved skills required to start school.
- Literacy Development: 84% of children increased their interest in reading and exploring books.
- Parental Growth:
 - o 76% of families reported learning new skills and knowledge.
 - o 68% felt a stronger sense of belonging and confidence accessing community services.
- Support for ESL Families: HIPPY Tutors extended delivery times to help non-English-speaking families so that the parent could confidently share the HIPPY activities at home with child(s).
- · HIPPY Logan successfully met national recruitment and retention targets set by HIPPY Australia.
- HIPPY Logan was chosen to be a part of the Department of Social services evaluation process. Three
 families were selected to be apart of The Parent Focus Group, Two HIPPY Tutors and one Community
 member was also apart of the evaluation process.
- HIPPY Logan was also selected to be a part of Parent and Staff surveys, 63 of our active families were chosen by HIPPY to be apart of the survey process.
- The program was awarded an extra \$10,000 in performance funding, recognising retention outcome.
- Support families to access KENG'S Emergency relief services and other KENG programs

Building on the successes of 2024–2025, HIPPY Logan will continue to:

- Strengthen early learning outcomes for children.
- Expand community connections and family engagement.
- · Develop parent leaders and pathways to employment.
- Maintain high-quality training and support for HIPPY Tutors.

Client Stories

- Several of our families have required a range of targeted support services that have helped them navigate financial hardship and regain stability. With help from programs and services provided by KENG we have helped families with food parcels including pantry staples and fresh fruit and vegetables. Support with Rental assistance through emergency relief funding.
- Another parent is enrolled in a Skilling for Queensland course and the children attend Occasional Childcare
- We have also supported families to access Counselling services and family wellbeing programs that KENG deliver throughout the year, parenting support groups to reduce isolation and build resilience and referrals to local services for ongoing support.



Occasional Child Care

FUNDED BY THE DEPARTMENT OF EDUCATION AND COMMUNITIES FOR CHILDREN

Program Objective

What do we do?

The Kingston East Occasional Child Care is a unique Children's service that provides a rich learning environment for young Children on a short-term basis. Our aim is to provide a warm and nurturing environment for families to use when attending programs at the Centre, or as a transition in preparing their Children for an additional early childhood setting. Offering a low-cost hourly rate ensures that all families have the opportunity to access an educational facility for their Child and for many it is the first early childhood experience.

Client Sto Background

This year we would like to share Marcus' story. Marcus has an Australian father and Filipino Mother. He started his journey with our OCC in 2023 as a one year old.

Issues

Due to his limited language, he was always very quiet. When Marcus turned 3, Satoko and his mother spoke about Speech Therapy that was being offered at KENG through the TOTS program. (Thriving and on Track).

Support

Marcus has been receiving support from Speech Therapist Belinda and the improvement has been tremendous! We are so proud of him. The positive changes in his language and behaviour has been remarkable.

Outcome

Before intervention, Marcus would has never say hello to Satoko our Childcare Director or Sary our Childcare Educator. Now he greets them with minimal prompting.

This story is testament that early intervention for children with developmental delays and special needs is necessary and valuable in preparing children for a great start at kindy and school.



OCC Director Japon Luroda

Year in review Services delivered

What did we do?

Our Occasional childcare had a very busy year with many visitors, students and volunteers popping in to support them.

Last November Yu Kuroda completed work experience and found it very rewarding.

OCC received a visit from our local Police Liaison Officers which the children really enjoyed.

Speech Therapist Belinda has been supporting some of our OCC children every Tuesday and we have seen enormous improvements!

The Dentist attended and taught the children the importance of clean teeth and how to brush them properly.

We had students from Griffith University come and do their placement with us. One of them, Madison was studying education, her expertise was very beneficial and appreciated.

Our local Member for Division 3, Mindy Russell kindly supported us through the Local Infrastructure Program with funds to replace our broken shade sails in the playground.

We cared for many children so that their parents and or carers could participate in many of the programs happening across the centre. For example, SQW Individual Support, SQW Childcare course, BUMP program attendees, Wheel of Wellness, counselling, sewing and HIPPY.

During the reporting period, 124 children attended our Occasional Childcare.



Emergency Relief

FUNDED BY:

DEPARTMENT OF COMMUNITIES, DISABILITY SERVICES AND SENIORS & DEPARTMENT OF SOCIAL SERVICES THROUGH THE YFS ER CONSORTIUM

Emergency Relief Coordinator: Joanne

Program Objective:

What do we do?

Emergency Relief funding assists service providers to deliver emergency, financial or other assistance to individuals and families in immediate financial crisis. Its objective is to assist people to deal with their immediate crisis in a way that maintains dignity and encourages self-reliance.

Providing care, compassion and support to all who walk through KENG's doors is what we do best.

Providing so much assistance to Logan residents would not be possible without the help of our inspiring, amazing volunteers. I would sincerely like to thank everyone who has given their time and compassion to help those less fortunate. Thank you to Geoff Leeming, Dorothy Firth, Jenny Cheng, Gail Dionysius, Joy Chadwick, Jen Williams and Bridgette. Thank you also to the amazing students doing placement at KENG.

Our Impact

In the past 12 months, we have provided:

- 1937 food parcels (feeding 3004) adults, 3196 children)
- 478 food and fuel vouchers \$23,900
- Electricity bills \$10,081.15
- Rental payments \$10,220.14
- "Other" bills including prescriptions, school uniforms, birth certificates, medical items, baby formula & nappies \$1256.62
- · Our total number of registered clients is 7767.

YFAR IN RF Services delivered:

The suburbs we service for bill assistance and vouchers are:

- Kingston
- Slacks Creek
- Loganlea
- Tanah Merah
- Meadowbrook
- Woodridge

There is no catchment area for food parcels.

Staff & Volunteer Training

- First Aid
- Safer Gambling

Networks and connections

- YFS Logan
- Logan Emergency Relief Services
- Logan Police Liaison Officers
- West End Church Food Angels
- Brisbane Zonta South Club
- The Hope Centre
- Baby Give Back
- Logan City Council
- The Salvation Army
- Loganholme Make and Do
- Woodridge Scout Group
- Warm Hearts Warm Bellies
- Twin Rivers
- Burringilly Aboriginal Corporation
- Foodbank
- 4 Voices
- Knit for Charities
- The Sewing Lair
- · Department of Youth Justice
- Uniting Care Community
- Brisbane Basket Brigade
- QPASTT

Emergency Relief

FUNDED BY:
DEPARTMENT OF COMMUNITIES, DISABILITY SERVICES AND SENIORS & DEPARTMENT OF
SOCIAL SERVICES THROUGH THE YFS ER CONSORTIUM

Highlights

- We are very thankful to the Food Angels who deliver fresh, nutritious meals every Tuesday.
- The Woodridge Scout Group kindly donated pantry items to KENG for distribution to those in need.
- A long term client of the Emergency Relief program entered reception very distraught. Her son had suicided the day before and she didn't know where to turn for support. We helped her with food and a fuel card. Another client was here at the same time and overheard parts of our conversation. Both ladies were First Nations. We were able to get in touch with an indigenous organisation in the city who helped with funeral costs.
- Joanne Pressick our Emergency Relief Coordinator was a recipient of the Wonderful Women of Waterford award by Shannon Fentiman MP, along with our Administration Coordinator Melissa Ryman. Joanne was also awarded a Local Legends award by Jim Chalmers MP.
- The unbelievable community spirit that KENG is shown at Christmas time. We were donated many children's toys for families who were struggling with the cost of living.
- A lady in Logan called stating that she recently discovered she was 30 weeks pregnant. She only works
 part time and had nothing for the baby. We put a notice on Facebook asking for donations. The amount of
 donations was overwhelming. The lady was extremely grateful for the extra help.
- Joanne Pressick participated in an interview with Steve Austin on ABC radio. They discussed the cost of living, Foodbank, electricity bills and homelessness.
- A lovely gentleman named Howard from a local Church kindly delivers fruit, vegetables and bread twice per week.
- An Emergency Relief client came to KENG in tears as she had no money left to buy food or a Christmas present for her 16 year old son. We presented her with a Zonta Christmas hamper, a Woolworths voucher valued at \$50 and a voucher for her son and a mate to experience wake boarding at Carbrook Wake Park. She was overjoyed.
- A young man called very upset, his partner had left him with 5 cats and a dog. He had no food and no way to get to KENG. We delivered him a food parcel along with cat and dog food. He was also informed about the Men's Group and other programs on offer at KENG.
- Attending the Community Assist Day at the Beenleigh Events Centre.
- Treating our wonderful volunteers to a Christmas lunch at 5 Burroughs in Daisy Hill.
- Volunteers gaining skills and confidence within themselves leading to paid employment.
- Offering financial counselling on a fortnightly basis with Maria Newell from the Salvation Army.
- Zonta Brisbane South donated approximately 40 amazing Christmas hampers for our housing team families and others finding it difficult to put food on the table for Christmas.
- Providing back-to-school packs to local organisations and families in Logan.

Emergency Relief

FUNDED BY:
DEPARTMENT OF COMMUNITIES, DISABILITY SERVICES AND SENIORS & DEPARTMENT OF SOCIAL SERVICES THROUGH THE YFS ER CONSORTIUM

Client Feedback

- "God you two people are genuinely beautiful people thank you so much I really mean that too. You're both the exact / perfect kind of people needed in those job roles. And I very much appreciate this more than you know"
- "Good company, better people, you all have big hearts, you're very helpful and the best in Logan".
- "I can't thank you enough, I have turned my life around after just one meeting with you".
- "I feel like this is a safe place, I'm glad I came. I'm going to come to some of the groups"











Immediate Supported Accommodation (ISA)& Immediate Housing Response (Families) (IHRF) Programs

FUNDED BY: THE DEPARTMENT OF HOUSING AND PUBLIC WORKS

Program Coordinator ISA and IHRF

Vikki Wilkes

Program Objective:

What do we do?

KENG receives funding from the Queensland Department of Housing and Public Works to operate two Specialist Homelessness Services (SHSs): (1) the ISA program which provides KENG-managed crisis accommodation linked with case management support to homeless family groups or those at imminent risk of homelessness; and (2) the IHR{F} program which aims to secure immediate short-term emergency accommodation such as a motel stay for families experiencing or at risk of homelessness, and assist to transition of these families to safe, secure housing appropriate to the individualised needs of each family.

KENG manages thirteen department-owned properties under the ISA program which range from three to four-bedroom, detached houses situated across the District of Logan City. Any KENG ISA properties that become available for tenancy are usually offered to homeless family groups requiring temporary housing. Vacancies are Queensland listed on the Homelessness Information Platform (QHIP) which can be accessed by all funded SHS providers situated across Queensland wishing to refer clients for crisis accommodation. KENG does not limit access to the ISA program to only SHS providers; other external organisations / agencies can refer clients for assistance or potential clients can contact our team directly at the KENG Meakin Park Centre.

Our Impact How did we help?

- Total number of clients 198 (79 Adults + 119 Children)
- Number of clients identifying as Aboriginal and/or Torres Strait Islander – 54
- Number of clients identifying as being from Culturally and Linguistically Diverse background – 52
- Language groups 7
- Total number of immediate accommodation nights provided to clients 28,312

YEAR IN REVIEW Services delivered:

What did we do?

Both KENG SHS teams strive to work collaboratively with our clients to maximise their capacity for independent living through a coordinated response to address barriers and create pathways to safe and sustainable housing. Some of the services accessed through KENG ISA & IHRF include but are not limited to:

Collaborative needs assessment and goal planning with our clients.

Development of client skills to secure and sustain long-term tenancies.

Connection to programs and support groups appropriate to individualised client needs.

Advocacy and assistance to link with specialist services.

Offer of targeted follow up support to clients exiting either program.

Over the past year, the KENG ISA & IHR{F} have recorded an ever-increasing number of families requesting homeless support; many of whom have been directly impacted by the ongoing, nationwide rental / housing crisis. A majority of the families seeking support noted affordability as an issue when attempting to secure appropriate long-term housing. In addition, many families reported it was the first time they had ever experienced homelessness and, in some cases, had resorted to sleeping rough when no other options were available. Concerns were also raised in regards to IHR Guideline changes.



Immediate Supported Accommodation (ISA)& Immediate Housing Response (Families) (IHRF) Programs

FUNDED BY: THE DEPARTMENT OF HOUSING AND PUBLIC WORKS

Client Story

Background

A client and her ex-partner, and their four children were referred by the Homeless Hotline to KENG for immediate housing assistance. During first contact, the Client explained she and her family had been renting privately but had vacated the property at the end of the lease then had relocated to Logan to assist her partner's previous partner with care arrangements. The Client disclosed the living conditions at the property were inadequate for her family, so they transitioned to stay at a caravan park while they searched for other housing options. The client said she and her partner had applied for numerous private rentals however had not been successful to date. The Client stated her family had exhausted all viable accommodation options therefore hoped to be assisted by KENG while they continued their search for appropriate housing. The Client stated she was the only person in her family currently receiving an income as her Partner who is a NZ citizen was unable to work after sustaining an injury and was not eligible for Centrelink benefits. Both of them stated their concern that they and their children may have to resort to sleeping rough if they were unable to secure appropriate housing support as soon as viably possible.

Support

Once the family's eligibility for IHR{F} assistance was determined, the following actions were carried out in direct consultation with them.

- · Arrangements made to secure a motel stay for the family funded through KENG IHR{F}.
- · Investigations into pet motelling for the family's companion pet.
- · Financial assistance to clear storage facility debt.
- · Provision of fuel and food vouchers to assist family with managing household expenditure.
- · Referral to Queensland Financial Resilience Program (QFRP) to assist with debt consolidation.

Outcome

During their time with KENG IHR{F}, the family achieved the following outcomes:

- The partner was able to secure full-time employment after recovering from his injury.
- The Client and her Partner sustained consistent co-contributions towards their family's motel stays.
- Their school-aged children regularly attended school without encountering any issues.
- The couple have continued to consistently apply for private rentals as their preferred housing outcome.

After five months of IHR{F} support, they both achieved their goal of securing a private rental located in a suburb of Greater Brisbane and were financially assisted with removalist costs and purchase of white goods funded through KENG IHR{F}. The Client said her family were very grateful for all the support provided through the KENG IHR{F} team, stating in her own words, "We have had amazing support.

Flood Hub

FUNDED BY:
DEPARTMENT OF COMMUNITIES, HOUSING AND DIGITAL ECONOMY (DCHDE)

Program Objective:

Flood Hub Service Navigator



What do we do?

The Flood Hub supported families and individuals impacted by the Southeast Queensland floods of February 2022 by providing information, referrals, and practical assistance. The program's primary goal was to facilitate recovery while helping people build resilience for the future.

In addition to information and referral, the team delivered case management for individuals and families with complex needs and disaster-related trauma. This included support in navigating the repair and rebuild process and coordinating with government and non-government services to address gaps in resources needed to restore homes to a safe standard.

Our Impact

How did we help?

- Access clients (renters or social housing tenants) were assisted with fuel and grocery vouchers (approx. \$300) and taxi vouchers (approx. \$1,850).
- KENG facilitated community resilience workshops in partnership with the Red Cross, focusing on preparedness for CALD communities and seniors.
- KENG advocated for and supported clients undertaking RHF works valued at \$521,000 (retrofit and home raising projects).

YEAR IN REVIEW Services delivered:

What did we do?

The Flood Hub program concluded on 30 June 2025. Throughout its operation, it supported clients in planning and coordinating flood-related repairs through the Structural Assistance Grant (SAG) and the Resilient Homes Fund (RHF).

The team:

- Connected homeowners with builders, tradies, and other service providers.
- Assisted with applications for NGO grants to help cover out-of-pocket expenses.
- Delivered case management through home visits, regular check-ins, and ongoing communication.
- Advocated on behalf of clients when required.

The Flood Hub also actively engaged with the community and stakeholders by:

- Attending LIN meetings, Community centres meetings, Neighbour Day events, and other local events.
- Holding regular meetings with Community Recovery and RHF to strengthen collaboration, explore solutions for clients, and provide feedback to improve service delivery.



Flood Hub

FUNDED BY DEPARTMENT OF COMMUNITIES, HOUSING AND DIGITAL ECONOMY (DCHDE)

Client Story

Background

This client was referred by the Community Recovery team after the 2022 SEQ floods, she is a 64-year-old woman who lives in a rural area with her ex-partner and pets.

Their home was flooded with 0.5 meters of water during the 2022 Logan floods. Although they were eligible for the Voluntary Home Buy-Back program, the offer was not enough for them to purchase a new home near Logan Central. They chose instead to remain and retrofit their existing property.

Issues

The client faces mobility issues caused by a degenerative spine condition and shoulder injury. She had experienced multiple falls. She also had mental health issues and suffered trauma, she is a DV survivor. She also held a deep mistrust of the government and politicians, feeling let down and treated like just a number. Initially, this couple were reluctant to engage with KENG.

Support

Through regular visits, groceries, and vouchers, the Service Navigator gradually built trust. This opened the door for wider support:

- Referral to Metro South Disaster Counselling service which had a positive impact in her wellbeing.
- Referral to the Salvation Army, who funded urgent repairs to her back stairs (not covered by RHF)
- Referral to Carers Queensland
- Connection with a builder, who successfully completed their RHF repairs.
- Successful GIVIT application to replace her flood-damaged water pump and cover installation costs.

Outcome

The client felt heard, respected, and supported. For the first time, she expressed gratitude toward a government program, acknowledging that RHF (together with community support) had made a real difference. Her outlook on the future is now far more positive, and she is more open to engaging with other services.

This case highlights the importance of community centres and NGOs in disaster recovery. What began with small gestures of support grew into long-term engagement and lasting change.





Chartered Accountants Tax Agents & Auditors ABN 94 056 298 492

> Directors Mark Schutters James McKenzie Jouhaina Ellis Scott Laker

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Kingston East Neighbourhood Group Inc which comprises the statement of financial position as at the 30th of June 2025, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration.

In our opinion the financial report of Kingston East Neighbourhood Group Inc. has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- (a) giving a true and fair view of the registered entity's financial position as at the 30th of June 2025 and
 of its financial performance for the year then ended; and
- (a) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the registered entity's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibility of the Responsible Entities (Committee) for the Financial Report

The committee of the registered entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act [and the needs of the members]. The committee's responsibility also includes such internal control as the committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Phone: (07) 3209 7700 Facsimile: (07) 3209 7189 Email: igd@dickensons.com.au

Website: www.dickensons.com.au

Level 2, 3908 Pacific Highway, Loganholme Qld 4129



Liability limited by a scheme approved under Professional Standards Legislation

In preparing the financial report, the committee are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

The committee is responsible for overseeing the registered entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or
 error, design and perform audit procedures responsive to those risks, and obtain audit evidence that
 is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material
 misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve
 collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of responsible entities' use of the going concern basis of accounting
 and, based on the audit evidence obtained, whether a material uncertainty exists related to events or
 conditions that may cast significant doubt on the registered entity's ability to continue as a going
 concern. If we conclude that a material uncertainty exists, we are required to draw attention in our
 auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate,
 to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of
 our auditor's report. However, future events or conditions may cause the registered entity to cease
 to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the
 disclosures, and whether the financial report represents the underlying transactions and events in a
 manner that achieves fair presentation.

Signed on: 11 September 2025

James McKenzie, Chartered Accountant

Dickensons Accountants

<u>Iames McKenzie</u>

Lvl 2, 3908 Pacific Hwy, Loganholme QLD 4129

Kingston East Neighbourhood Group Inc ABN 43 596 714 005

Statement by Members of the Committee For the year ended 30 June 2025

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the Income and Expenditure Statement, Statement of Financial Position, and Notes to the Financial Statements:

- Presents fairly the financial position of Kingston East Neighbourhood Group Inc as at 30 June 2025 and its performance for the year ended on that date.
- At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

Geoffrey Leeming

Ge<u>off Je</u>emin<u>g</u>

President

Nathan Baker

Treasurer

Kingston East Neighbourhood Group Inc ABN 43 596 714 005

Profit and Loss Statement

For the year ended 30 June 2025

2025	2024	
S	s	
(2,918.31)	(16,373.19)	
(2,918.31)	(16,373.19)	
1,721,474.91	1,737,848.10	
1,718,556.60	1,721,474.91	
1,718,556.60	1,721,474.91	
	(2,918.31) (2,918.31) 1,721,474.91 1,718,556.60	

Kingston East Neighbourhood Group Inc ABN 43 596 714 005

Balance Sheet as at 30 June 2025

	Note	2025	2024
		S	\$
Assets			
Current Assets			
Cash assets	2	2,672,357.72	2,102,859.18
Receivables	3	21,934.10	149,097.38
Other	4	158,987.08	191,535.72
Total Current Assets		2,853,278.90	2,443,492.28
Non-Current Assets			
Property, plant and equipment	5	253,364.19	244,205.27
Total Non-Current Assets		253,364.19	244,205.27
Total Assets		3,106,643.09	2,687,697.55
iabilities			
Current Liabilities			
Payables	6	70,940.82	50,618.76
Financial liabilities		9,067.91	4,661.57
Current tax liabilities	7	78,205.04	60,559.07
Provisions	8	136,917.70	132,197.71
Other	9 .	894,617.17	516,893.88
Total Current Liabilities		1,189,748.64	764,930.99
Non-Current Liabilities			
Provisions	8	198,337.85	201,291.65
Total Non-Current Liabilities		198,337.85	201,291.65
Total Liabilities		1,388,086.49	966,222.64

Acknowledgements

There are a number of groups and individuals who have assisted us in many ways over the past year. We extend our sincere appreciation to:

Addiction & Mental Health Services, Metro South

Alison Ridgeway Consultancy Ashley Institute of Training Audi Centre South Brisbane Australian Childhood Foundation

Axiom College

Beenleigh Housing and Development Company

Beenleigh Neighbourhood Centre

Bendigo Bank Best Disability Support Bloom PR Agency Breathe Safe Brisbane Broncos Brisbane Lions

Brotherhood of St Laurence Burrungilly Aboriginal Corp.

Bunnings

Bush Kindy Teaching Carbrook Golf Club

Centre Against Sexual Violence

Chris Mundy- Neighbourhood Centres Queensland

Christine Grose
Christopher's Fine Foods
Circle of Security International
City Cave Springwood

City Cave Springwood Club Southside

Coast Sure Insurance Brokers Community Recovery

Councillor Mindy Russell, Division 3, Logan City

Council

Counci on the Aging Daisy Hill Pharmacy

Dan Repacholi - Federal Member for Hunter Department of Education and Training, Office of Early Childhood Education and Care Department of Children, Youth Justice and

Multicultural Affairs

Department of Communities, Housing and Digital

Economy

Department of Treaty, Aboriginal and Torres Islander Partnerships, Communities and the Arts Department of Youth Justice, Employment, Small

Business and Training

Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships

Department of Health Department of Social Services Dickensons Accountants

Dr Jim Chalmers MP, Federal Member for Rankin,

Treasurer

Early Years Initiative, Queensland Health

Emma Glencross Family LinQ

Family Relationships Centre, Logan

Fepau God is Good Church Fire Safety Training First 5 Forever

Foodbank 4Voices

Gibbs Wright Litigation Lawyers GIVIT- Goods for Good Causes Girls Day Out in STEM

Go-Creative Go Duckling

Good Shepherd Microfinance

Grace House

Greenbank Services Club

Griffith University, Logan, Nathan and Gold

Coast Campuses Gunya Meta Inc. Hearing Australia

Hon Cameron Dick MP, Deputy Premier, Treasurer and Minister for Trade and

Investment

Hon Shannon Fentiman MP-

Minister for Health, Mental Health and Ambulance Services and Minister for Women

Hope Centre Logan IKEA, Logan

Inspiring Brighter Futures

Jinndi Karakan

Karen Denham, Good Shepard

Karulbo Kerry Smith

Kingston State School Laneway Green

LSKD

Legal Aid Queensland

Little Aussie Kids Learning Centre

Logan Beaudesert Perinatal Wellbeing Service Logan City Council Maintenance Team

Logan Community Elders

Logan East Community Neighbourhood Centre

Logan Hospital Logan Libraries

Logan Make and Do Woodcrafters Logan Office of Economic Development Logan Police Cultural Liason Officers

Logan Together Logan Zero

Loganlea Community Centre Logan Village Community Centre Mabel Park State Highschool Major Training Services Monash University Monte Lupo

Multicultural Australia
Multilink Community Services Inc.
Murdoch Children's Research Institution

My Cool Events

NAPCAN, Preventing Child Abuse Nhiyambalgarra Consultancy Nishkam Society of Australia Paul Bailey - Logan City Council Peak Care Queensland Inc.

Petriea Skitek

Police-Citizens Youth Club (PCYC) Primary Health Networks (PHN) Princess Alexandria Hospital

Pro Bono Australia

QCOSS, Queensland Council of Social Service

QPASTT Inc.

Queensland Community Alliance Queensland Department of Education

Queensland Families & Communities Association

Queensland Health

Queensland Revenue Office

Queensland Shelter

Queensland University of Technology (QUT)

Radio 101FM

Rainbow House, Daisy Hill State School

Relationships Australia
Revival Church International

Reclink Australia REC Club Roger Fairman Rotary Club of Logan Rotary Club of Loganholme

Rowan Holzberger - Division for Forde

RSPCA
Sally Terare
Salvation Army
Scanlon Foundation

Sharyn Casey, Real Options Consultancy SSI – Settlement Services International St Marks Anglian Church, Daisy Hill

St Cocos

Stepping Stones Clubhouse

Tech Path

The Benevolent Society

The Community Centres and Family Support Network

Association
The Good Shift

The Hon. Shannon Fentiman MP - Waterford

The Family Place

The City of Logan Charitable Trust

The Sewing Lair Thrive Local

Topdog Fencing & Topdog Ladders
Underwood Marketplace Shopping Centre
Uniting Care Intensive Family Support Service
Uniting Care Family and Child Connect

University of Queensland

Unity Care Village Connect Volunteering Queensland

Wellways Wesley Mission

West End Fellowship - The Fridge Angels

Women's Legal Service Qld Woolworths Chatswood Hills Woolworths Logan Central

Yourtown YFS Ltd

Zonta Club of Brisbane South





























Our Community









Contact us:

Website: www.keng.org.au

Kingston East Neighbourhood Group Inc.

KENG Meakin Park 177 Meakin Road, Slacks Creek Qld 4127

KENG Tudor Park 71 - 78 Clarks Road, Loganholme Qld 4129

PO Box 622, Woodridge Qld 4114

T: 07 3808 1684

E: admin@keng.org.au



