

# ANNUAL REPORT



**Kingston East Neighbourhood Group Inc.**

**39th Annual General Meeting**

**Wednesday 18th September 2024**



# 2023 – 2024

[www.keng.org.au](http://www.keng.org.au)

**Contact us:**

**Website: [www.keng.org.au](http://www.keng.org.au)**

**Kingston East Neighbourhood Group Inc.**

KENG Meakin Park  
177 Meakin Road, Slacks Creek Qld 4127

KENG Tudor Park  
71 - 78 Clarks Road, Loganholme Qld 4129

PO Box 622,  
Woodridge Qld 4114

T: 07 3808 1684  
E: [admin@keng.org.au](mailto:admin@keng.org.au)



# Table Of Contents

Mission Statement

3

Management Committee

4

Our Staff

5

Our Volunteers

6

Our Impact

7

President's Report

8

Treasurer's Report

10

Manager's Report

11

Program Reports

12

Auditor's Report

52

Acknowledgments

57

Our Community

58



# Mission Statement

## Our Mission

Connecting People, Building Futures

## Our Vision

KENG aspires to create an inclusive, empowered community.

## Core Values

Our work is guided by:

**Empowerment:** We are committed to assisting individuals to make positive choices in their lives

**Collaboration:** We value the contribution of volunteers, students and community partners and promote a culture of teamwork

**Inclusiveness:** We acknowledge Australia's First People, respect and value diversity and are committed to equality

**Responsiveness:** We are creative and receptive in seeking opportunities to meet individual and community needs and value feedback

**Integrity:** We respect confidentiality, accountability and regard honesty as a priority

**Quality:** We implement evidence based best practice and strive for continuous improvement

**Sustainability:**

We are constantly evolving and adapting our practices to ensure longevity and viability.



Artist: Sally Terare

***Kingston East Neighbourhood Group Inc. acknowledge the traditional owners of country throughout Queensland and their continued connection to land, sea and community. We also pay sincere respect to our Elders past, present and emerging.***

# Our Management Committee



1. President: Geoff Leeming
2. Vice President: Jawed Sarwary
3. Treasurer: Nathan Baker
4. Secretary: Sara Branch
5. Committee Member: Syed Zahir Ul Husnain
6. Committee Member: Elizabeth Skinner
7. Committee Member: Uncle Barry Watson

# Our Staff

Community Connections Program - Janeen Ford

Community Development (CD) Worker - Ron Mitchell and Joanne Pressick

CfC Worker- Hayden Esparon and Alan McNeill

Early Years Place Program Coordinator - Kylie Jackson

Early Years Place Worker - Melissa Hielscher

Emergency Relief (ER) Coordinator - Joanne Pressick

Family Support (FSP) Workers - Julia Godfrey, Cilla Bertsch

Home Interaction Program for Parents and Youngsters (HIPPY)

HIPPY Coordinator - Sarah Coffey

HIPPY Tutors - Renata Vasconcelos, Jyotsna Lokesh, Lisa Toomath, Katie Worthington

HIPPY Administration Assistant - Dorothy Firth

Immediate Supported Accommodation (ISA) Coordinator - Vikki Wilkes

ISA Case Managers - Sarah Luxford, Royce Peckham

ISA Property Manager - Helen Hogan

Immediate Housing Response for Families Case Workers - Julie Stanners, Alan McNeill

Kingston East Occasional Childcare (OCC) Director - Satoko Kuroda

Kingston East OCC Assistant - Sary Leng

Older Person Action Program (OPAP) Coordinator - Fay Sabdia

Personal & Relationship Counsellor - Lenore Hall

SQW Build a Secure Future Coordinator - Sudhara Anandakumar

SQW Build a Secure Future Community Liaison Worker - Louise Poole

Hospitality Traineeship Coordinator - Lenore D'Cruz

Social Enterprise Cafe Worker - Tyler Worling

Older Person Flood Alliance Coordinator - Fiona Muller

Service Navigator – KENG Flood Recovery Hub - Maureen Yeow and Katherine Beltran  
Administration:

Centre Manager - Kim Wright

Chief Finance Officer - Tania Davies

Finance Assistant - Kym Smith

Administration Coordinator - Melissa Ryman

Administration Officer - Tudor Park - Selena Jandesu

Cleaners - Kamal Jit Kaur - Meakin Park and Natasha Pilamp - Tudor Park

Workplace Health & Safety Officers Melissa Ryman, Melissa Hielscher



# Our Volunteers



KENG is so grateful for our amazing volunteers.

Their willingness to share their time, energy and skills with KENG allows us to continue fulfilling our mission, *Connecting People, Building Futures*, and serve the Logan community.

Our Volunteers' efforts contribute significantly to our success. We really appreciate and are thankful to have them walk alongside us.



# OUR IMPACT

**340**

PARTICIPANTS  
COMPUTER  
CLUB

**104**

HOME VISITS WERE  
CONTACTED BY  
OUR FAMILY  
SUPPORT  
PROGRAM

**64**

CLIENTS  
SUPPORTED  
THROUGH THE  
FLOOD HUB

**257**

OUR HOUSING TEAM  
SUPPORTED 108  
ADULTS AND 149  
CHILDREN

**41**

FAMILIES  
PARTICIPATED IN THE  
CIRCLE OF SECURITY  
PARENTING PROGRAM

**2237**

FOOD PARCELS  
PROVIDED TO  
PEOPLE IN NEED

**1438**

FOOD AND FUEL  
VOUCHERS WERE  
PROVIDED TO  
PEOPLE IN NEED

**300**

CRAFT  
PARTICIPANTS

**115**

YOGA  
PARTICIPANTS

**7568**

CLIENTS  
SUPPORTED BY  
OUR EMERGENCY  
RELIEF PROGRAM

**140**

PARTICIPANTS  
COOKING CLUB

**31**

FAMILIES  
RECEIVED CRISIS  
INTERVENTION  
AND PREVENTION

**2000+**

FAMILIES ATTENDED  
A VARIETY OF KENG  
SUPPORTED  
PLAYGORUPS

**90**

STUDENTS ENROLLED  
IN SKILLING  
QUEENSLANDERS  
FOR WORK  
PROGRAMS

**315**

CARD MAKING  
PARTICIPANTS

**82**

FAMILIES  
SUPPORTED BY  
STORM RECOVERY  
PROGRAM

**1037**

MEN ATTENDED OUR  
GREAT MATES MEET  
PROGRAM

**1023**

SENIORS WERE SUPPORTED  
THROUGH VARIOUS,  
RESOURCES, ACTIVITIES AND  
INFORMATION SESSIONS  
(FLOOD ALLIANCE PROGRAM)

**77**

FAMILIES  
PARTICIPATED IN  
OUR HIPPIY  
PROGRAM

**128**

CHILDREN  
ATTENDED  
OCCASIONAL  
CARE AT KENG

**120**

GIRLS AGED  
10 - 14 YEARS  
ATTENDED  
GIRLS DAY OUT  
IN STEM

**60**

PARTICIPANTS  
OLDER PERSONS  
ACTION PROGRAM  
INFORMATION  
SESSIONS

**343**

FAMILIES  
ATTENDED OUR  
DAD'S TIME GROUP

**65**

CLIENTS RECEIVED  
SUPPORT WITH  
PAYING GAS AND  
ELECTRICITY BILLS

**288**

PARTICIPANTS  
ATTENDED OUR  
WHEEL OF  
WELLBEING  
GROUP



# President's Report

I have now completed my seventh year as KENG's president.

Meeting and working with the staff and volunteers has been incredibly rewarding for me. Seeing people in need arrive at the centre and leaving unjudged and with a smile on their face is very gratifying.

During a major triumph over adversity, many of our programs have grown significantly over the past twelve months through the dedication of our staff and volunteers.

Our Emergency Relief program, which provides food and financial help, continues to grow as the community need becomes greater. This year has seen KENG move away from Foodbank which is struggling to provide food to community and neighbourhood centres. They are working to change this situation with the State government providing funding for Foodbank to open a second outlet.

The last year KENG continued to support services and programs with a focus on men's health. The Friday men's group and the dad's playgroup on Saturday continue to grow.

Even though KENG's financial position is very strong, KENG continues to lose money. This is because KENG is financing the continual growth of Tudor Park. Those who attend the AGM will notice some major changes. Not least is our coffee shop and outdoor area. Tudor Park is now running several programs and services and has full time staff. KENG is hoping to secure State government funding for Tudor Park next year and onwards.

Last year saw our fundraising decrease for the first time. So be warned, KENG wants (would love) your support.

Importantly, I thank all of our committee members. The diverse life skills these people add to KENG helps facilitate the best outcomes for the community. This year we had Uncle Barry Watson and Elizabeth Skinner join our committee. I thank them for their commitment.

The KENG Committee Executive continue to chair four Subcommittees, "Governance", "Finance", "IT" and "Marketing, Fundraising, Partnership and Membership". Jawed also currently chairs the Tudor Park subcommittee. These subcommittees not only have committee members but are also comprised of KENG staff, volunteers and community members.

KENG's committee is there to ensure the governance of both community centres is correctly representing your needs and fulfilling the government's requirements. It is also to support Kim, her staff and volunteers as needed.

Tonight we will recognise the winners of KENG's "Helping Hand Grant". The grant is awarded each year from our surplus to the value of \$10,000 over twelve months for programs that aren't funded. The program has to be researched and developed by KENG's staff and volunteers, and currently not funded by any other third party.

KENG's "Back to School Pack" helped approximately 1000 children go to school with all their basic needs. This includes a lunch box, water bottle, pencils, writing pads, hat, shoes and a back pack. The smiles on children and parent's faces is to be experienced. This program addresses socio-economic disadvantage and supports positive change in the community by addressing educational disadvantage.

# President's Report

These monies are raised by fundraising at KENG's Golf Day and KENG's Bash. I would like to thank everyone that contributed to this very worthy cause. Secondly a big thanks to to Jim Chalmers (Federal Member for Rankin), Bert van Manen (Federal Member for Forde) and Shannon Fentiman (State Member for Waterford). A big thanks also to the State Government, the Federal Government and Logan City Council who have supported KENG over the last twelve months.

I thank all of KENG's staff and volunteers that ensured all our clients were treated with dignity and respect and at times in a safe and supportive environment. In these times of great challenge, the team ensured the needs of KENG's clients were met.

Last (but never least) the committee must thank Kim Wright for her ongoing dedication. Kim ensures the centre's staff, volunteers and the public work together with dignity, respect and cohesion to achieve the best outcomes. Kim, with her team, ensures that over a hundred programs and services are delivered to our community and the 100,000 plus contacts we have with the public are at all times professional.

*Geoff Leeming*  
President



# Treasurer's Report

Kingston East Neighbourhood Group's (KENG) 2023-2024 financial year has been another positive one for KENG. The Centre continues with the development of Tudor Park as an important community hub, and of course continues to build its services at Meakin Road.

## Financial Result

The financial year 2023-2024 saw KENG deliver a loss of \$16,373.19. This is the second consecutive annual loss which continues to be driven primarily by the costs of fitting out and funding Tudor Park. As a result KENG's carrying a net asset balance of \$1,721,474.91 down from \$1,737,848.10 in the previous year. The cash position continues to be strong with \$1,136,636.54 of uncommitted funds at 30 June.

There is something of a contradiction at play in planning expenditures. It is generally frowned upon with funding bodies when a community centre continues to make losses. They see it as a sign the Centre can't 'manage' their money well. However, they also frown upon community centres maintaining significant capital reserves, as they then see that Centre as needing less support. KENG has found itself in a very fortunate position of having capital reserves and this allows us to continue support for programs that have temporary funding gaps, allows us to run initiatives like the helping hand grants, allows KENG to move strategically in upgrading IT systems and plan for CRM development (all of which comes at substantial cost). It also allows KENG's development of Tudor Park to continue even without the usual community centre funding.

The committee is aware that KENG's strong financial position will allow it to provide community support well into the future. We are in the process of developing a strategic plan for the expenditure of these funds. However we are also keenly focussed on ensuring that money spent increases the capacity to provide future service. Effectively increasing KENG's service capital, rather than spending funds on one-off items. As a result, the continued development of Tudor Park remains a focus.

KENG's current budget forecasts a continuation of losses for the 2024-2025 financial year. However, everyone is doing a great job and this continues to be rewarded with the provision of new grants and/or the continuation of existing grants. The services being offered is generally increasing. So the forecast is regularly reviewed and adjusted as required so the information can continue to guide decision making. KENG remains committed to maximizing its benefit to the community over time and so we are not concerned with making these losses, provided they are strategic and they build our service capacity.

## Thanks

Once again, I thank both Tania Davies (CFO) and Kym Smith continue work within the finance department to help drive innovations and efficiencies within KENG. Without their efforts, I as the treasurer, and the committee more generally would not have the reliable information we access when planning for the future.

Of course, a big thanks has to go out to everyone working at KENG. You continue to provide an invaluable service and your diligence and commitment in providing this work within the available budgets is greatly appreciated.

I look forward to continuing to work with everyone at the Centre.

*Nathan Baker*  
Treasurer



# Manager's Report



Kingston East Neighbourhood Group Inc. (KENG) is proud to celebrate 39 years of providing essential programs and services to the Logan community. This milestone marks almost four decades of dedicated service, commitment, and support to community, reflecting the organisation's mission of connecting people and building futures.

As KENG marks this significant achievement, the focus remains on continuing to adapt and grow in response to the community's evolving needs.

During the past year, KENG has reinforced its reputation as a trusted, responsive, and effective support provider within the Logan community. This commitment has led to a successful year in which KENG achieved its strategic goals and ended in a strong financial position.

The year has been marked by an increased demand for services, with more complex client needs emerging. Areas such as cost-of-living support and food insecurity continue to represent high-demand services within the community, highlighting KENG's ongoing role in addressing these critical issues.

There is immense gratitude for the opportunity to work alongside our dedicated Sub-Committees, including the Governance Sub-Committee led by President Geoff Leeming, the Finance Sub-Committee under the guidance of Treasurer Nathan Baker, and the IT & Communication Sub-Committee headed by Vice President Jawed Sarwary. Special thanks also go to Sara Branch, Secretary of the Marketing, Fundraising, Partnership, and Membership Sub-Committee, and to Jawed Sarwary, who also leads the Tudor Park Sub-Committee as Vice President. Their hard work and commitment have been invaluable to the success of Kingston East Neighbourhood Group Inc.

KENG's strategic partnerships have been a highlight of the year, as we continue to collaborate with a common purpose: to step up, listen, take risks, remain responsive, and learn from our experiences. These partnerships have been instrumental in enhancing our impact and meeting the needs of the Logan community more effectively. We extend our heartfelt thanks to all our valued partners for their ongoing support and collaboration. This year, we are particularly grateful to welcome THRIVE Logan as a new partner. THRIVE Logan provides essential leadership, facilitation, and coordination, contributing to community capacity-building and leveraging Logan's diverse strengths and unique economic environment. Their efforts in collaborating with existing resources and attracting new investments are already making a positive impact on economic advancement and social participation.

I also wish to express my deep appreciation to the management committee, staff, and volunteers. Their dedication and invaluable contributions have been crucial to our success and continued progress. The operation of KENG would also not be possible without the support and funding from our three tiers of government. Their contributions are essential to our ability to deliver services and meet the needs of the community effectively. Gratitude is extended to all sponsors and donors who supported the Back-to-School project, our major fundraiser for the year. Their generosity was instrumental in the success of this initiative, providing essential resources for students and making a significant impact on their learning journey.

KENG's 39th year is not only a celebration of past achievements but also a reaffirmation of our commitment to meeting the evolving needs of the Logan community. As we move forward, the focus will remain on enhancing our services, strengthening partnerships, and continuing to build on the solid foundation established over the years. Thank you to everyone who has contributed to our success and who will support us in the years to come.

This year has not been without its challenges however we have always risen to the occasion. I look forward to another productive and positive year alongside our President Geoff Leeming who has not only been a great support to our community and myself. His passion and drive is inspirational and appreciated by all our KENG family.

*Kim Wright*  
Manager

# Build a Secure Future Program (SQW)

Funded by the Department of Employment, Small Business and Training under the Skilling Queenslanders for Work initiative

*Sudhara Anandakumar*  
SQW Coordinator

## Program Objective - What do we do?

The Skilling Queenslanders for Work (SQW) program offers quality training at no cost to disadvantaged job seekers in the Logan and surrounding areas. We assist those who have been long term unemployed, mothers returning to work, mature aged people looking to re-skill, culturally and linguistically diverse people, Aboriginal and Torres Strait Islander people and those with significant barriers to employment and Training.

We also offer wrap around support and help participants with resumes, cover letters and interview skills and ensure that they are job ready at the completion of training. We also assist with job search and job applications. We offer support with housing issues, emergency food parcels, fuel vouchers, childcare and access to free onsite counsellors.

## Year In Review

### Services Delivered - What did we do?

We partnered with Ashley Institute of Training, Axiom College and Major Training to deliver these training programs in 2024:

- Certificate III in Early Childhood Education and Care, CHC30121 – 15 participants
- Certificate III in Individual Support, CHC33015 (2 Intakes) – 30 participants
- Certificate II in Cookery, SIT20421 – 15 participants

We recruited 60 students across 4 intakes in 2024 as well as assisting students from previous years with job search. We organised work placements for participants in conjunction with the training organisations.



*Cookery participants learning various methods of cooking with the trainer*

# Build a Secure Future Program (SQW)

## Impact Made - How much did we help?

- Six of the 13 active students in the Cert III Early Childhood Education and Care training have been successful in getting paid employment at various childcare centres as part of their work placement.
- Six of the Cert III Individual Support students have found paid employment in the Aged care/disability industry
- Six of the 15 Cert II Cookery students have found paid work in cafes and/or restaurants.
- One of the Cookery students has limited vision and can only see 30 cm in front of him. With the help of staff and placement students we were able to support him in the kitchen and with his assessments so he could continue training
- Another student had suffered domestic violence and was going through personal issues. We were able to support her with travel and offered fuel cards. We also loaned her a laptop so she could complete some of her assessments at home.
- Participants with English as a second language were given extra support in class if needed to help complete their assessments.
- One of the participants enrolled in Cert III Early Childhood Education and Care program has never had any formal training since leaving school. She is very diffident and is not confident in her abilities to pursue studies. SQW staff and the trainer support her as much as possible and in the short space of a few weeks of training she is already more confident and looking forward to coming to class every week.



*Cert III Individual Support students learning about personal care (shaving)*

# Build a Secure Future Program (SQW)

## Client Story

### Background

One of the Cert III Individual Support students is a mother to 6 children. She was keen to do the training so she could gain some skills to be able to enter the workforce.

This student was always punctual and attended classes regularly. She completed accredited training and finished 120 hours of work placement at Blue Care Springwood Yurana Aged Care facility.



### Issues

This Student could not afford to place her two youngest children in childcare while she studied and also does not drive

She did not have any formal education.

### Support

KENG offered this student free childcare for her two children at the Occasional Childcare on site which then enabled her to attend the training.

KENG enrolled this student into the Individual Support Cert III training and provided her with work placement clothes (shirts, pants and shoes) and paid for a police check so she could commence placement



# SQW Catering 2 Employment Traineeship

Funded by the Department of Employment, Small Business and Training under the Skilling Queenslanders for Work initiative

*Leenore D'Cruz*

Catering 2 Employment Coordinator

## Program Objective - What do we do?

Catering 2 Employment is a Skilling Queenslanders for Work (SQW program) that offers an opportunity to gain qualification and work experience for members of the community who have been struggling to get back into the workforce. This program helps people overcome their barriers during the program in a supportive environment. On completion, they are ready to enter the workforce with confidence.

While the registered training organisation provides the training modules for the qualifications, KENG provides training and support around discovering oneself, building one's confidence, financial resilience and goal setting. KENG equipped trainees with tools that enable them to work through barriers in life along with work readiness workshops to help them succeed in the recruitment process. The trainees also benefit from associating with KENG as they can access support around housing, emergency food parcels, fuel vouchers or go cards. As the trainees are paid staff for the duration of their training, they can access our Employment Assistance Program when needed. We also assist our trainees with external placement and work experience at our social enterprise café, so they have work experience at the place of business.



## Year In Review

### Services Delivered - What did we do?

We partnered with Axiom College to deliver the training for Certificate 1 in Hospitality and MAS National, to assist with executing the contracts between the Department of Employment, Small Business and Training, Axiom College, KENG and the participant.

During the last financial year, we completed 2 intakes of the Traineeship program. The traineeship is an 18-week program in which the Trainees commit to full-time work hours and completing in-class modules competently to achieve a qualification, preparing them for the workforce in future.



*The team for the African Buffet*



# SQW Catering 2 Employment Traineeship

## Impact Made - How much did we help?

The first intake commenced on June 5, 2023, and ended on November 7, 2023.

- 14 participants enrolled and 11 graduated.
- 8 participants went on to be employed, and 1 went back to university education

The second intake commenced on February 5, 2024, and ended on June 7, 2024

- 15 participants enrolled and 13 graduated.
- 9 participants went on to be employed and 3 went back to further education
- During the first intake, we produced and distributed a recipe book with contributions from the trainees.
- The trainees catered to various events at the centre. Opportunities were created to offer various levels of work experience in the area of Hospitality, which included food preparation, presentation and service. These included seated 3-course dining and buffet-style services.
- The trainees in the second batch took the initiative and the extended community attended 2 Buffets, with multicultural themes. They planned and delivered these events which are greatly appreciated by our patrons who purchased tickets to attend.
- African Buffet had 90 guests attend.
- Asia Pacific Buffet had 100 guests attend.



*First Intake: Natasha at work*



*Team picture Buffet dinner Harmony day*

# SQW Catering 2 Employment Traineeship

## Client Story

### Background

A Trainee from the first intake was a survivor of Domestic Violence, who fled from her birth country with 3 of her children. She joined the program keen to gain a qualification and work towards future employment. She struggled with child minding needs while she was attending the traineeship and asked to exit the program at the end of the first week.



### Issues

The Trainee's children did not have anyone to mind them while their Mum attended the traineeship.

The Trainee was living in crisis accommodation outside the Logan area and did not drive.

The Trainee had only completed grade 10, with no computer experience and English as a second language.



### Outcome

The Trainee completed her qualification and impressed everyone with her hard work and positive attitude.

She was employed to work at the Tudor Park Café after the completion of her traineeship where she impressed the patrons of the café with her hospitality and culinary skills.



### Support

KENG allowed the Trainee's children to participate in the various children's programs where they could be minded while the trainee attended her traineeship until her children were enrolled in school.

KENG helped with finding accommodation in the Logan area and provided recommendation letters to help with school enrolments.

Placement students were engaged in assisting with her computer-based assignment work and were able to help her improve English conversation and understand her study material better.

# Older Persons' Action Program

**Funded by the Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships**

*Fay Sabdia*

OPAP Coordinator

## **Program Objective - What do we do?**

Kingston East Neighbourhood Group's Older Person's Action Program (OPAP) is dedicated to enhancing the lives of seniors in the community. It seeks to accomplish this by:

- Building meaningful connections to combat social isolation and loneliness.
- Encouraging community involvement, allowing seniors to share their stories, talents, and wisdom.

Offering a range of health and well-being programs.

- Addressing individual needs and preferences, ensuring access to essential support, advocacy, information, and resources.

## **Impact Made - How much did we help?**

It has been incredibly rewarding to see a significant rise in senior participation across our group activities with many groups being at capacity. Each group has enjoyed strong attendance, and participants are enjoying the connections they are making, which have extended into friendships that continue beyond the group settings.

Recognising a specific need in the community, we successfully launched the Seated Serenity program to accommodate participants with varying abilities. Additionally, the OPAP program has hosted a series of information sessions on diverse topics such as disaster preparedness, advance care planning, scam awareness, and information about resources available to help seniors maintain their independence at home.



## **Year In Review**

### **Services Delivered - What did we do?**

Throughout this year, the OPAP program introduced a wide range of activities aimed at enhancing the social, mental, and physical well-being of seniors. A key offering was the Computer Club, which provided seniors with the opportunity to learn and develop computer skills. This program helped the participants become more confident and comfortable using technology, an essential tool for staying connected in today's world.

To promote physical health and encourage healthy aging, OPAP offered a Yoga program tailored to seniors, along with a seated movement class. These programs focused on improving flexibility, strength, and overall physical well-being, making them accessible to participants of varying mobility levels.

For mental well-being, seniors engaged in creative activities like craft and card-making. These sessions not only stimulated creativity but also provided a therapeutic outlet, contributing to emotional health and cognitive function.

Crucially, all these programs were designed with a strong emphasis on social interaction. By bringing seniors together in a supportive and engaging environment, the OPAP program played a vital role in preventing social isolation and loneliness, fostering a sense of community and belonging.



# Older Persons' Action Program

## Client Story

### Background

The client enrolled in and attended the Cooking Club with his support worker. This intergenerational group brings together individuals with diverse abilities and experiences.



### Issues

Client experienced significant loss of a loved one. Coordinator was advised by the support worker that the client did not communicate much since the loss of his loved one.



### Outcome

The support worker informed the coordinator that, after years of reluctance, the client was beginning to open up in other areas of his life and engaging in conversations within his other social circles—something he hadn't done before joining the Cooking Club.

### Support

The client was provided with space, time, and encouragement by both the coordinator and participants to gradually open up. Over the course of the 5-week program, the client grew increasingly comfortable, safe, and confident, eventually engaging in conversations within the group and one-on-one with others.



Many clients have expressed their deep appreciation for the Seniors program, emphasising how the OPAP services have been instrumental in helping them overcome social anxiety and loneliness. They have done so within an environment that is not only safe and welcoming but also exceptionally supportive. These clients have shared their gratitude for the referrals and advice they received through the program, noting the significant positive impact on their overall well-being.

These successes would not have been possible without the tremendous contributions of our seniors and other participants at KENG. We are deeply grateful to our valued clients for their remarkable efforts in creating a space that is genuinely welcoming and inviting. Your warmth, openness, and willingness to connect have collectively transformed our environment into one where everyone feels embraced and valued.

# Older Persons' Flood Alliance

**Funded By: Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and The Arts.**

*Fiona Muller*  
OPFA Coordinator

## **Program Objective: What do we do?**

To help older residents of Logan prepare for, live through and recover from unprecedented weather. To develop strategies to store belongings prior to a flood event, remain safe, clean, repair and recover with minimal disruption. To host weekly sessions at KENG or in community groups within Logan to develop a personal Flood Resilience plan for each Senior. This plan would include, a Communication Plan, Medical Plan, Evacuation Plan, Storage of Belongings and Exit Plan. Throughout this training the seniors would have their concerns addressed and build friendships.

## **Impact Made: How much did we help?**

Over 1000 Seniors in Logan have received an Emergency Document Wallet and have received training and information on building their own Personal Flood Resilience Plan. Many new Seniors have attended our Tudor Park facility for various events and have built stronger connections and relationships within the community. Out of our Seniors Tea and Talking Time participants recognised a need for starting the Movement Mindfulness and Meditation group that has increased their wellbeing physically, emotionally, socially and spiritually. In addition, a craft group has been community led each week at Tudor Park. It is wonderful to see a greater sense in the community of belonging and a number of Seniors have started to volunteer within KENG.



## **Year In Review**

### **Services Delivered - What did we do?**

Up until the funding finished in March we had face to face contact with 1023 Seniors. This was through a number of activities such as Seniors Tea and Talking Time, Logan Big Safe Day Out, Seniors Expo, Neighbour Days, Harmony Day, Wellbeing Event, Workshops, Preparedness for Disaster Talks within Community Groups and the start of Movement, Mindfulness and Meditation which was community led in response to anxiety and trauma from the previous weather event.



**Seniors**  
tea and talk time

**Senior's**  
expo



# Older Persons' Flood Alliance

## Client Story

### *In Honour of Eileen*

Eileen was a Senior that was referred to KENG due to her being impacted in the 2022 Floods, who was then homeless, and I was able to find a small bedsit in Logan.

KENG was able to support Eileen as she settled in Logan and had a number of friends made through the Seniors Tea and Talking Time.

Eileen had an amazing life story and as she shared her flood experience within the group, it gave a greater significance and insight for preparedness in disaster and the need for connection and belonging which is critical in building stronger and more resilient communities.

Unfortunately, Eileen passed away in April from her battle with cancer and her family were so thankful for KENG navigating and supporting her in such a difficult period in her life and being pivotal in helping restore family relationships.

# Storm Recovery

**Funded By: Department of Treaty, Aboriginal and Torres Straight Islander Partnerships, Communities and The Arts.**

*Fiona Muller*  
Storm Recovery  
Service Coordinator

*Hayden Esparen*  
Storm Recovery  
Service Connect Worker

## **Program Objective: What do we do?**

The Service Co-Ordinator and Connect Worker, provide support, information and referrals for individuals and families experiencing significant vulnerabilities and complex needs due to the impact from the 2023/24 Storms in the Logan Local Government Area. KENG assists in human and social support looking at a person's social, emotional and physical wellbeing for their recovery. KENG provides case co-ordination and referral service operating as office based and mobile outreach. In addition, KENG facilitates in the Human and Social Regional Co-ordination Meeting to ensure collaborative service delivery and case co-ordination.

## **Impact Made: How much did we help?**

KENG has been able to address the needs of 82 members of the community and their families as a result of their impact by the 2023/24 South East Queensland Storms.

## **Year In Review**

### **Services Delivered - What did we do?**

After receiving referrals from Community Recovery KENG provided support and case management for our clients impacted by the 2023/24 Storms. This support came through KENG Emergency Relief and donations from various community groups throughout Logan and The Redlands such as Blankets, Clothing, Sleeping Bags and Vouchers. In addition, KENG would refer clients to other services needed such as YFS Financial Counselling, Metro Health South, KENG's Men's Group, KENG's Dad's Time, NILS, SPER, Rotary, Probus, Substation 33, Settlement Services International, Housing, Salvation Army and Red Cross. KENG also provides outreach in the community to help members with preparedness for any future extreme weather events.



# Storm Recovery

## Client Story

### *Support - Client One*

KENG was able to reconnect with a member of the community that had been affected by the storms, as he was needing additional support. Through donations we had received, KENG was able to supply him with blankets and clothing.



### *Support - Client Two*

A Husband and Wife had received a referral for Settlement Services International which helped him to connect into Aged Care and receive some domestic help.

Their home will soon be fitted with a chair lift on the stairs. They were very grateful for all the help they received.



# Flood Hub

Funded By: Department of Communities, Housing and Digital Economy

*Katherine Beltran-Campos*

Flood Hub

## Program Objective: What do we do?

The Flood Hub assists families and individuals impacted by the Southeast Queensland floods of February 2022 by providing information, advice, and referral options (e.g. financial counselling, legal aid, aged care services, NDIS services, Employment services, mental health counselling, social activities, NILS, Emergency Relief, SQW).

The team also offers case management for individuals with multiple complex needs and disaster trauma, requiring support in managing the repair and rebuild process. This includes working with GO and NGOs to address any gaps in resources needed to rebuild homes to a safe standard.

The program aims to facilitate the recovery journey of affected families and clients. Relying on their local knowledge and established relationships, the team helps individuals navigate local service systems and access support options available.



***The Solien Family came to celebrate the repairs of their home. They sang for the staff. November 2023.***

## Year In Review

### Services Delivered - What did we do?

The Flood Hub supported clients in planning and coordinating flood-related repairs through the SAG (Structural Assistance Grant) and RHF (Resilient Home Funding) program. The team connected clients with builders and tradies and assisted them with applying for NGO grants to facilitate their recovery journey.

To achieve the program's main goal, the Flood Hub actively participated in events and meetings throughout the Logan Region to promote the KENG Flood Recovery Centre and its services. The team also collaborated with relevant organisations, communities, individuals, and suppliers to provide advice, support, and referrals to disaster-impacted community members.

In addition, the team conducted case management, home visits, collected relevant data, and shared insights with government organisations (GOs) to help improve service delivery.

Our Flood Recovery Hub based at KENG organised and hosted several Service Navigator Meetings and training sessions during 2023 and 2024. These meetings included staff from Community Recovery (Department of Treaty) and NCQ Neighbourhood Centres Queensland.

# Flood Hub

## Impact Made: How much did we help?

The Flood Hub assisted a total of 64 clients, including 16 approved for the Structural Assistance Grant (SAG) and 12 eligible for Resilient Home Funding (RHF). The remaining clients were either renting or experiencing homelessness. KENG supported these clients by donating fuel and grocery vouchers (approximately \$5,000).

The Salvation Army was a tremendous help, supporting flood-affected clients across the Queensland region. KENG applied for assistance on behalf of these clients, compiling and submitting the necessary documentation. The Salvation Army offered three different grants:

- Financial Assistance: Approximately \$80,000 was deposited directly into clients' accounts.
- Small Structural Grant and Mould Treatment Grant: Introduced in 2024, these grants covered payments directly to builders and suppliers for repairs at flood-affected homes, for approximately \$100,000.

KENG also received invaluable support from other partners, including:

- Rotary Club Loganholme: This wonderful non-profit organisation donated over \$10,000 worth of debit cards to flood-affected clients.
- GIVIT Financial Support for Repairs: Provided over \$30,000 in support for two clients in Kingston.
- GIVIT Donations: Supplied 12 items, including furniture and appliances, with KENG organising pickup and delivery.
- Streetsmart Grant: Contributed \$3,000 for flood-affected clients at risk of homelessness.
- Gateway Baptist Church Logan: The Reno Day in 2023 and 2024, gathered church members and materials to assist five clients with all kind of home repairs: painting, shelves, doors, etc.
- Hands of Hope Community Care, Brisbane: Donated food parcels and clothing for flood-affected clients.
- SOP: Provided around 20 food parcels to program clients.



### Background

A Client living in Waterford West and was affected by the February 2022 floods. Her home was flooded, damaging the carpets in her bedroom and lounge room, walls, and kitchen cabinets. One side of her home developed a large mould stain. She was referred by Community Recovery.

The client lives alone, relying solely on her disability pension, with no family or friends. Her primary support network consists of her support workers and other NGOs.

Despite her challenges, she has a bubbly personality and uses humour to cope. She is a skilled carpenter and a very talented gardener; she has been working on a DIY Zen garden for the last two years.

### Issues

- Trauma
- Complex family relationships
- Substance abuse
- Relationship issues
- Mental Health and Memory Problems
- Cluttered Living Space
- Fixation on Topics
- Decision-Making Difficulties

### Support

- KENG has been providing support since September 2023.
- Repairs to home have commenced.
- A quote for the Resilient Home Funding (RHF) program was submitted in July.
- The RHF technical support team have helped client understand the scope of works and materials.
- Financial Hardship Application:
  - KENG assisted with RHF financial hardship application, which was successful. Any cost above \$50,000 approved by QRIDA will be covered by RHF, with no co-contribution required.
- Mental Health Support:
  - Referral to the Metro South Mental Health Program
- Salvation Army Grants:
  - KENG applied for a grant on client's behalf, resulting in the repair of external pipes, mould decontamination inside the house, and upcoming repairs to the wall.
- Rental Support Grant:
  - Applied Grant to access temporary accommodation during RHF works.

### Outcome

- Client feels more confident about the RHF process and is optimistic about the upcoming retrofit works, expected to start between mid-October and early November.
- Also feels more supported by her staff and has decluttered one third of her home
- Client enjoys KENGs events, she has been joining to the Tai chi and Yoga sessions in Meakin Park



# Emergency Relief

Funded by the Queensland Government Department of Communities, Disability Services and Seniors and the Commonwealth Government Department of Social Services.

*Joanne Pressick*

Emergency Relief Coordinator

## Program Objective: What do we do?

Emergency Relief funding assists service providers to deliver emergency, financial or other assistance to individuals and families in immediate financial crisis. Its objective is to assist people to deal with their immediate crisis in a way that maintains dignity and encourages self-reliance.

## Impact Made: How much did we help?

- 7568 clients
- 2237 Food parcels
- 1438 Woolworths food and fuel vouchers
- 65 Electricity and gas bills
- 51 Rental payments
- 66 payments for scripts and school items

## Year In Review

### Services Delivered - What did we do?

The KENG Emergency Relief team have continued to offer heartfelt support to over 6000 vulnerable people in the Logan Community. Not only do they receive food and financial assistance, but they also receive a ray of hope, a kind and warm welcome, genuine caring staff who truly listen, and are treated with dignity and respect.



# Emergency Relief

## Client Story

### Background

A Mum and her 2 daughters have been living in their car for the past 8 months. They have not been able to get any assistance with housing due to the current cost of living crisis and not knowing how to get help.



### Issues

Mum is on a disability pension and has bipolar and schizophrenia.

The 21-year-old daughter cares for her mother and is also 8 weeks pregnant. The father of the baby is not a part of their life.

The younger daughter is 14 and on the autism spectrum. She does not attend school as she doesn't have access to a shower or the facilities to wash uniforms.



### Outcome

The family was referred to the KENG IHRF (Immediate Housing Response for Families) team.

Our lovely Julie from the IHRF team took their details and made an appointment for the following day. The two daughters came in for an assessment and were informed that Julie had secured motel accommodation for at least one week. There were tears of joy.

KENG is the only place who have seemed to really care about their situation. The family then transitioned into stable housing.



### Support

The ER team provided:

- Food vouchers
- Fuel vouchers
- Blankets
- Pillows
- Clothing
- Food parcels
- Fresh hot meals
- Hot beverages
- Use of the washing machine and clothes dryer

The expectant mother came to KENG and stated it was her birthday, she was having a terrible morning, she had been verbally abused by her mother who was in a manic state. We found her a little gift and put a candle in a cupcake and sang her Happy Birthday. She was overwhelmed and extremely grateful to have so much support.

# Occasional Childcare

Funded by the Department of Education

*Satoko Kuroda*

Occasional Childcare Director

## Program Objective: What do we do?

The Kingston East Occasional Child Care is a unique Children's service that provides a rich learning environment for young Children on a short-term basis. Our aim is to provide a warm and nurturing environment for families to use when attending programs at the Centre, or as a transition in preparing their Children for an additional early childhood setting. Offering a low-cost hourly rate ensures that all families have the opportunity to access an educational facility for their Child and for many it is the first early childhood experience.

## Impact Made: How much did we help?

Between 2023 – 2024, 128 children attended the Occasional Childcare.

## Year In Review

### Services Delivered - What did we do?

The Occasional Childcare has been providing many activities to families over the year.

We had a big Christmas party in December. Moreover, we welcomed visitors such as Queensland Dental Health Dentist to check our children's teeth free of cost, and we celebrated pirates' day. Shanty had kindly performed Indian dancing for OCC children. Children enjoyed dancing with Shanty. Our relief worker Kaveri had to leave the end of last year because she is having a baby. We welcomed Sadeqa as relief worker this year. A student from Certificate III childcare student also came to help Sary while Satoko was on annual leave. Last year, we welcomed Amber from certificate III Children's Services course from SQW and worked with her over a month. We welcomed two students Hadjar and Hiba from Griffith University this March They are studying Youth and Family study course and were great to work with and had great skills in working with children.



# Occasional Childcare

## Client Story

### Background

A child joined our Occasional Care at KENG after arriving in Australia from Indonesia.

His Father is an Uber driver looking for work in hospitality. His Mother works at AEIOU. Mum also has a medical condition. Consequently, most of our interaction has been with Dad. The family are on a visa and this has recently been extended for another year or two.

The child is very bright, loves dinosaurs, and is starting to talk more.

### Issues

- Mum and dad do not have Permanent Visa
- They are having a difficult time finding affordable childcare.



### Outcome

By providing the family with affordable childcare, Mum can work more and Dad can work shorter hours and look after the 2 children.



### Support

We have been able to provide affordable childcare to the family and are supporting the family with our Community Connector to find other affordable options for kindergarten.



# Community Development

## Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts

*Ron Mitchell*

Community Development Worker

### Program Objective: What do we do?

KENG has been actively involved in Logan Interagency Network (LIN) meetings since their inception. The LIN is a long-established network for service providers in Logan and beyond. KENG acquired the leadership and secretariat role for bimonthly face-to-face LIN Meetings in January 2023. LIN Meetings are held at Tudor Park on the first Thursday every 2 months.

The specific objectives of the LIN are to:

- provide a forum for service providers to share information and resources
- enable and nurture partnerships, collaboration, and innovative solutions
- to advocate, influence, and lobby policy and decision-makers on behalf of the Logan community
- to identify service gaps to meet the needs of vulnerable, marginalised, and disadvantaged clients in Logan
- arrange two or three interesting and informed guest speakers for each bi-monthly LIN meeting
- provide the opportunity for agency updates and information from attendees
- between the scheduled LIN Meetings, provide regular and relevant information updates to the LIN membership.

### Year In Review

Services Delivered - What did we do?

During the July 2023 to June 2024 reporting period, there were 6 LIN Meetings:

- Thursday 3 August 2023
- Thursday 5 October 2023
- Thursday 7 December 2023
- Thursday 8 February 2024
- Thursday 4 April 2024
- Thursday 6 June 2024

At these LIN Meetings, the attendees included: various agencies specialising in mental health, aged care, migrant settlement services, and disability support, housing and homelessness, employment services.

- Logan neighbourhood and community centres
- Logan religious and ethnic organisations
- TAFE Queensland and Logan schools
- Logan City Council Community Development Officers
- Police Liaison Officers, QPS, Logan
- representatives of Services Australia/Centrelink
- representatives of the Department of Home Affairs
- representatives of the Australian Electoral Commission

At these LIN Meetings, the guest speakers were:

- Lacey Hennessy Overton, Engagement & Fundraising Officer, Rosies: Friends on the Street
- Dan Bastick, Community Education Officer, Tenants Queensland
- Andrew Greentree, Care Finder, Footprints Community
- Melissa Jane, Local Area Coordinator, NDIS Partners in the Community Program, Carers Queensland, Logan
- Jean Jensen, Relationship and Growth Manager, Karakan
- Liz Irvine, Economic and Community Development Lead, The Social Policy Group
- Denis Giguere, Clinic & Operations Manager, Logan Healthy Living
- Trung Vo, Community Development Worker, Uniting Care Logan
- Janet Mhindurwa, Logan Regional Manager, Multicultural Australia
- Breanna Kars, Business & Community Development Officer, Your Caring Way
- Muhamed Mustapha Community Educator – Gambling Help Services, Relationships Australia QLD
- Muna Ibrahim, Chief Operations Officer, Islamic Women's Association of Australia (IWAA), Logan
- Caylie Field, QLD Manager, Centre for Dementia Learning, Dementia Australia



# Community Development

## Highlights

KENG's role as chair and secretariat of the LIN has greatly expanded KENG's network and increased the recognition and profile of KENG in Logan.

The LIN has developed the reputation as the primary interagency network in Logan.

Since June 2023, KENG Tudor Park has hosted the bimonthly LIN Meetings.

The SQW Hospitality Trainees at KENG Tudor Park have assisted with catering for morning tea at the conclusion of LIN Meetings, facilitating productive networking.

The practice of enlisting interesting and informed guest speakers for each of the LIN meetings has been successful in attracting attendees.

The LIN meeting on Thursday 3 August 2023 had the highest attendance of recent years, with 65 attendees.

During this reporting period, the Community Development Worker was ill for an extended period; and was ably assisted by colleagues to continue the LIN Meetings.



**Group Photo of LIN attendees, June 2024**

# Immediate Supported Accommodation (ISA) & Immediate Housing Response (Families) (IHRF)

Funded by the Department of Housing, Local Government, Planning & Public Works

*Vikki Wilkes*

Program Coordinator

## Program Objective: What do we do?

KENG receives funding from the Queensland Department of Housing, Local Government, Planning and Public Works to operate two Specialist Homelessness Services: (1) the ISA program which provides KENG-managed crisis accommodation linked with case management support to homeless family groups or those at imminent risk of homelessness; and (2) the IHRF program which aims to secure immediate short-term emergency accommodation such as a motel stay for families experiencing or at risk of homelessness, and assist transition of these families to safe, secure housing appropriate to the individualised needs of the family.

KENG manages thirteen department-owned properties under the ISA program which range from three to four-bedroom, detached houses situated across the District of Logan City. As such, any KENG ISA properties that become available for tenancy are usually offered to homeless family groups requiring temporary housing. Vacancies are listed on the Queensland Homelessness Information Platform which can be accessed by all Specialist Homelessness Service (SHS) providers situated across Queensland wishing to refer clients to KENG for crisis accommodation. KENG does not limit access to the ISA program to only SHS providers; other external organisations / agencies can refer clients for assistance or potential clients can contact our team directly at the KENG Meakin Park Centre.

## Impact Made: How much did we help?

Number of clients serviced during 2023/24:  
**257 (Adults 108 + Children 149)**

Total number of immediate accommodation nights provided to clients during 2023/24: **5341**

## Year In Review

### Services Delivered: What did we do?

Both KENG SHS teams strive to work collaboratively with our clients to maximise their capacity for independent living through a coordinated response to address barriers and create pathways to safe and sustainable housing. Some of the services accessed through KENG ISA & IHRF included but are not limited to:

- Collaborative needs assessment and goal planning with our clients.
- Development of client skills to secure and sustain long-term tenancies.
- Connection to programs and support groups appropriate to individualised client needs.
- Advocacy and assistance to link with specialist services.
- Offer of targeted follow up support to clients exiting either program.

Over the past year, the KENG ISA & IHRF teams have noticed a substantial increase in the number of families requesting homeless support; many of whom have been directly impacted by the ongoing, nationwide rental and housing crisis.

Several of the families seeking IHRF support stated it was the first time they had ever experienced homelessness so were very appreciative of the immediate housing assistance provided by our IHRF team which, in some cases, invariably led to achieving the ultimate goal of a positive, long-term housing outcome.

# Immediate Supported Accommodation (ISA) & Immediate Housing Response (Families) (IHRF)

## Client Story

### Background

A single mother from Sri Lanka with two sons; aged 5 and 3 arrived in Australia in 2013 and became a Permanent Resident.

She contacted KENG seeking housing support for herself and her two sons. It was disclosed she and her sons had been sharing a private rental with her now ex-husband who left the property following a domestic violence incident. The mother confirmed she and her sons had received support from the 99 Steps program however her case had since been closed. She did receive payments through Centrelink, however, believed her income was insufficient to sustain her private rental as it was increasing \$45 per week. The client was reassured that her rental was considered affordable, particularly in relation to the current private rental market, and could be sustainable with support provided through KENG IHR{F}.

### Issues

- Rent Arrears requiring immediate payment;
- Outstanding payments for child care;
- Centrelink debts that included Family Tax Benefit reconciliation debts and Child Care Subsidy debts;
- Several outstanding bills had been transferred to a debt collection agency;
- Community loans (sourced through specific community connections); and
- Tax assessment debt.

### Outcome

Once IHR{F} support was provided and appropriate referrals actioned, our client was able to once again exhibit clear thinking and an ability to move forward with eliminating certain debts while also establishing workable payment plans to eventually clear any remaining debt.

She has also maintained regular payments towards rent and is now considering employment opportunities to increase her income. It is worth noting a visible change in our client's demeanour once she received support from IHR{F}; from being highly distressed and tearful when discussing her financial situation to demonstrating resilience and a perceptible strength of character.

### Support

- Payment of rent arrears and two weeks rent in advance.
- Provision of additional financial assistance to pay a portion of rent until she was able to clear debts that are inhibiting her progress forward;
- Actioning a referral to Queensland Financial Resilience Program to assist with debt consolidation and arranging sustainable payment plans to clear debt;
- Payment of remaining child care debt enable the return of the children to child care to allow Client time to explore employment opportunities to increase her income and rental affordability;
- Connection with Basic Rights Queensland to advocate on behalf of our client to appeal Centrelink debts
- Actioning referral to the Griffith Tax Clinic for support to clear tax debt
- Provision of food and fuel vouchers



# Family Support Program

**Funded by: Department of Children, Youth Justice and Multicultural Affairs**

*Cilla Bertsch & Julia Godfrey*  
Family Support Coordinator and Worker

## Program Objective: What do we do?

The Family Support Program aims to provide in-home visiting support for families with children from birth to 12 years in the Logan Community. The program is an early intervention/prevention model that works from a strengths-based framework. In 2023/24 KENG supported families with home visits, parenting programs, activities and events.

## Year In Review

### Services Delivered: What did we do?

Family Support Program works with clients on their individual needs and requirements. This ranges widely from support when attending court appointments, advocacy with the Dept of Housing, provision of food parcels, sourcing furniture or other items required for their home, education about avenues to seek support or socialisation through other community services, support to enrol children in child care or education, assistance to obtain legal documents (birth certificates, drivers licence, etc), and running parenting programs such as Circle of Security. We also support the Wilbert the Worm literacy events, Girls in STEM event, Luminous event, Mental Health events, Men's Health and annual events such as International Women's/Men's Day, Harmony Day, Child Protection Week, Mental Health Week, Crisis intervention, advocacy, Information, Advice and referral.

## Impact Made: How much did we help?

Home Visits: 104  
Wilbert Literacy Events: 4  
Parenting Programs (Circle of Security): 29  
Playgroup: Weekly during school term time  
Advocacy: Ongoing  
Crisis intervention and prevention: 31  
First Aid & CPR: 14 staff members  
Child Protection Award. This was Proudly received by Manager Kim Wright and representatives of Management, staff and parents at an awards presentation at Parliament House.  
Julia successfully applied for a Helping Hands Grant to provide Circle of Security Parenting Training to three additional staff.  
Girls Day Out in STEM event: 120 girls aged 10 to 14 years



Girls Day out in STEM event. 5 March 2024



Jelly sensory activities at playgroup

# Family Support Program

## Client Story

### Background

KENG has been working with a local family who have complex needs for a number of years. The Family Support Program took over providing care for them at the beginning of 2023. Mum, Dad and two young children were living in their own home, with a third child born in March 2023



### Issues

- Mental health and past trauma impacts on the family dynamic and operation,
- Father often unable to attend work due to being required to care for his wife and children,
- Financial stress,
- No childcare in place or external family support,
- Multiple problems with the house which need to be rectified (e.g. hot water cistern leaks, bathroom sink broken, toilet cistern needs to be replaced).



### Outcome

- Continued support and encouragement for sustainable, healthy, considered choices about finances, schooling, mental health, and employment.
- Work toward securing a school placement for the eldest child and enrolment for the younger two children in childcare for 2025. This will have a profoundly positive impact on the mental health of mum and the ability to work for dad.

### Support

- The family has a history of disengaging from support services, however KENG staff are trusted and have been able to remain a source of support for a number of years,
- Trust and rapport have been built over time,
- School enrolment paperwork has been provided, and lodged for the eldest child,
- Referral to a mental health specialist organisation for the mum,
- Occasional food parcels, items of clothing, nappies, educational resources.
- Linking the family with services who can assist them to make repairs to their home.



# The Early Years Place

Funded by the Department of Education

*Kylie Jackson*  
Program Coordinator

*Melissa Hielscher*  
Program Worker

## Program Objective: What do we do?

The Early Years Place program offers families with children 0 – 8 access to range of early childhood activities and support from KENG's welcoming locations. Our unique mix of programs includes playgroups, occasional childcare, hello baby, parenting programs and wellbeing programs. Our aim is to enhance family functioning and develop parental skills and knowledge to support the health, wellbeing and development of young children so they are able to live to thrive. Our relationship based practice framework and emphasis on building community provides a safe and welcoming environment. Working with the KENG integrated service model we are able to link families into our wrap around services to provide for other identified needs.



## Year In Review

### Services Delivered: What did we do?

The Early Years Place continues to provide outstanding services as supports to the local community. The Occasional Childcare remains at the heart of the centre, providing free and low cost quality early childhood education to young children. Our thriving supported playgroups are led by qualified early childhood and family facilitators which provide an environment where parents/carers and children enhance their relationship in a welcoming environment, increase skills, confidence and develop valuable social and family support networks. Families often gain confidence and are supported to transition into other EYP and KENG programs.

The Wilbert the Worm Literacy Program has been running at the centre for over 20 years. This program continues to place quality early childhood books in the hand of our young children to build home libraries and encourage early literacy skills. The Wilbert the Worm Literacy Days have been well supported by the Rotary Club of Logan and we thank them for their many years of financial support.

We anticipate another positive and thriving year for our families as we journey together.

Praise Playgroup: 1028 attendees  
Hello Baby: 147 attendees  
3a Library: 237 attendees  
Kingston State School: 111 attendees  
Bush Playgroup 284 attendees  
Sewing: 408 attendees  
WOW: 288 attendees  
Circle of Security: 11 attendees

# The Early Years Place

## Client Story

### Background

The Early Years Place Program has been able to support a mother, who moved from the Gold Coast after experiencing Domestic Family Violence, with making connections and friendships through our playgroups. This mother was informed of KENG by her case worker and the supports we can offer.



### Issues

- Lack of social supports
- Financial Hardship
- Mental Health



### Outcome

This mum has formed relationships and connections with other mothers in our groups and has expressed to us how grateful she is to have found KENG. She has started a Facebook group with another mum who uses our centre to organise other social outings specifically over the holiday period where KENG's programs have a break, and many families find themselves seeking connection. We have also been able to support this family with food parcels from our Emergency Relief program.

### Support

She decided to visit our Stay and Play playgroup with her baby at Loganlea Community Centre where she met Julia one of our Family Support Workers. Julia informed the client of our other programs and playgroups that can offer connection with other parents. The client has since engaged in all of our playgroups, especially Hello Baby.



# Community Connector

## Funded by Logan Together

*Janeen Ford*

Community Connector

### Program Objective: What do we do?

Community Connectors are essential in making services accessible for Logan's families as they walk alongside families, helping them navigate early childhood and other systems. This trust-building role is at the heart of the improving health and well-being for our Logan families.

### Year In Review

#### Services Delivered: What did we do?

Throughout this financial year, KENG's Community Connector has facilitated three weekly playgroups for children aged 0-5 and their caregivers, as well as a weekly after-school art hangout for children up to age 13, consistently welcoming new families. Additionally, the Community Connector has established many connections through various events across Logan, uniting thousands of community members and organisations to create a more connected and vibrant Logan.

### Impact Made: How much did we help?

Janeen our Community Connector facilitated multiple playgroups throughout the year, with a large increase in families attending as the year went on. Also, part of Janeen's role is to represent KENG at multiple Community Events and engage with parents using a range of platforms and formats to identify holistic needs, priorities and concerns of Logan families.

- Praise Playgroup: 598 Families
- Art Hangout: 272 Families
- Kindy Explorers: 485 Families
- Sensory Playgroup: 640 Families
- Child Protection Week: 400 people
- Shailer Road C+K Family Day: 200 people
- KENT street C+K 60th Birthday: 200
- Family Place 10th Birthday: 1000 people
- NAIDOC events: over 1000 people





# Community Connector

## Client Story

### Background

A mother of five young children attended KENG's Playgroup at Logan Library, mistakenly arriving on the wrong date for a Tui and Friends performance. She was warmly welcomed and introduced to KENG's services. The mother, new to the area and seeking social interaction and local playgroups, was given a timetable of KENG's programs. She then participated in nearly all of KENG's Early Years programs and received valuable support.



### Issues

- Twins attending KINDY next year and mother didn't know where to look
- Oldest child starts school next year and mother needed support with catchments
- Mother needed access to safe environment to let the children be social and build independence
- Mother mentioned that she notices her children becoming 'needy'
- Mother wanting support with inexpensive connections within the local area



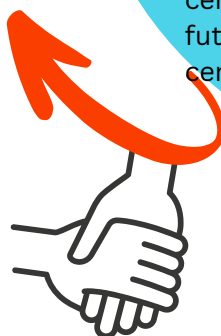
### Outcome

Thanks to KENG's support, the mother secured enrollment for her eldest daughter and feels well-prepared for the upcoming school year. She expressed gratitude, noting that the assistance she received alleviated her uncertainty.

Since moving to Logan, the mother has built new friendships, gained confidence, and continues to attend playgroups, expressing that she is "so grateful she found KENG."

### Support

The Community Connector built a strong rapport with the mother, who sought support for enrolling her twins in KINDY. After providing information about Queensland's Free KINDY program and local centres, at a NAIDOC event, The Community Connector met an education leader from Logan Tafe Community Centre, arranged a visit. The mother visited the centre, found a spot for her eldest daughter starting next term, and learned that many children from the centre would attend her daughter's future school. The twins are now on the centre's waiting list.



# Great Mates Meet

**Funded by the Salvation Army  
- Communities for Children Community Partner**

*Hayden Esparen*  
Father's Support Worker

## **Program Objective: What do we do?**

The Great Mates Meet is a men's social group, that runs out of KENG Meakin Park every week from 9:30-11:30am, and KENG Tudor Park, every third week of the month from 9:30-11:30am. The program operates as a social hub, and drop in space for men in the community, while also offering free food, BBQ, and the extension of services that are available at KENG's sites. The objective of this program is to bring men together and promote positive male and masculine outcomes, such as mateship, talking up, peer to peer support, reducing isolation, tearing down barriers, building better understandings of masculinity (while also shifting stigma on it), and uplifting men and fathers in the community, thus uplifting the whole family.

## **Services Delivered: What did we do?**

In September 2023, we held our annual golf day, and like every year, the men from the program participated. They represent KENG, the Great Mates Meet, and good examples of mateship and team building. This is an anticipated event every year for our program and is always hyped up when September gets closer.

Each semester we are welcomed with two students from the SQW Cookery program to assist us with our program's food preparation, cooking, and cleaning, while also providing them with workplace experience in various settings that would benefit their future careers. In July 2023 we were supported by Zach and Moe, and in February 2024 we were then supported by Daniel and Ricky. These students have been a great addition to our program, and also do a great job at adding to the food, the positive energy, and the sense of community within our program.

In May 2024, we successfully launched our first Great Mates Fishing trip. This trip took 17 of our willing attendees on a coach to Bribie Island, and with the support of fellow not for profit org, Fishability, were able to go out on boats and fish for 5hrs in the Pumicestone Passage. This first attempt at a large-scale excursion for our program proved to be a massive success, with very positive attendance, reviews, and reception.



In June 2024, we celebrated men's health week at the Great Mates. The theme of this year was about men's health checks.

We celebrated men's health week by getting more food options for the day, putting up info sheets about men's health, and encouraging discussion on men's health, and the topic of the year. This year's discussion also provided insight into what makes a space feel welcoming for men and has spurred an effort to put more men's health posters up in the centre. Other notable highlights from this period include the various guest speakers, celebrated birthdays, and collaborations with the centre, its staff, and other programs. These are smaller moments, but they help build a stronger presence in the community for men, especially those that are isolated or disadvantaged, as it gives them a voice and a place of ownership. The start of the year 2024 also marks the opening of Great Mates at Tudor, a second Great Mates Meet that uses the space at Tudor for every 3rd Tuesday of the month. So far, the program has been an exceptional use of the space and time we chose, not clashing with Great Mates at Meakin, while providing our attendees with another option for socialising during the week or pulling in a new crowd in the local area. Tudor Park also offers a unique space to Meakin, giving us future opportunities to expand and use the space in ways we cannot achieve in Meakin.

# Great Mates Meet

## Impact Made: How much did we help?

The Great Mates Meet has solidified itself as one of KENG's longest running and largest attended groups and has a special relationship with the other programs and community members. The members of the group often assist the centre in ways that the men's group are very capable of, such as handiwork, group work, and putting smiles on peoples faces.

This period has seen 58 sessions run across both Great Mates programs, with a total of 1037 people reported attending those programs.



# Great Mates Meet

## Client Story

### Background

One of our participant's is a middle-aged man with Down Syndrome. He has been attending Great Mates at Meakin for some time now, supported by his carer, and enjoys eating the food we provide, and having chats with the other guys there.



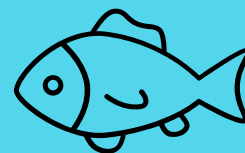
### Issues

This participant is isolated, with mobility and other health issues. Even making it to the men's group can be challenging sometimes for him, and when he does make it, he does not stay long. he does not have a father or father figure in his life and relies a lot on his mother for most of his support.



### Support

The Participant and his carer were given the opportunity to make it to the first Great Mates Fishing trip and ended up enjoying the day a lot. It was the first time this man had been fishing, or on a boat, and he even had a chance to pilot the boat for a while.



### Outcome

- Reduced Isolation
- Peer Support
- Mateship



# Dad's Time

Funded by the Salvation Army - Communities for Children

*Hayden Esparon*

Father's Support Worker

## Program Objective: What do we do?

Dad's Time is a playgroup that runs every Saturday during school term, from 9:30-11:30am. It operates based on a regular playgroup, but primarily for dads, granddads, uncles, and carers. Dad's Time uses the Occasional Childcare space at KENG Meakin park, both inside and outside areas. It also uses the resources available in the space, allowing use of the outside playground installations, swings, sandpits, as well as the toys, books, and activities of the inside space. The group aims to be an inclusive space for dads to bring their children and engage in activities and free play, while having the opportunity to chat with other dads about fathering, the troubles of being a dad, supporting fellow dads, and linking with each other outside of the program.

## Impact Made: How much did we help?

Dad's Time has always received the same reception from people in the community, as well as professionals in social services, as a program that is making waves in Logan and was sorely needed. Our attendees often report that this program helps fill their schedule, as one of the only playgroups that operates on the weekend. It also helps dads who are working during the week, or are single fathers, or have partial custody of their children, to make the time to attend this program. Most importantly, this program allows dads to meet other dads and discuss fathering issues and barriers, as well as linking in with each other for birthday parties and other events, outside of the program itself.

This period has seen 23 sessions run across the program, with a total of 343 people reported attending Dad's Time.

## Year In Review

### Services Delivered: What did we do?

In September 2023, like every year, we celebrate Father's Day at Dad's Time. This involves activities that are themed for Father's Day, and usually also include something for the families to take home. In 2023 we did paint and craft on small terracotta pots for the families to take home with them. We also provide extra food, and food for dads, such as sausage sizzle, or baked foods.

In April 2024 we held an Easter day, with egg spoon races, an Easter egg hunt, and some activities with Easter themed colouring and puzzles. As this holiday coincides with school holidays, we got to host it earlier than Easter and give the families some Easter fun before the Easter weekend.

Dad's Time likes to celebrate birthdays of the children that attend our program. This is done through cakes and cupcakes, with some extra activities to go with. We also help link other dads and families with theirs for their birthday parties. This sometimes takes attendance away from the program, but it is a measured outcome that we like to see.

Dad's Time has been an excellent referring program for attendees of other programs at KENG. We have seen multiple dad's attend Dad's Time after being referred to the program from Great Mates Meet, Housing, Occasional Child Care, and the other playgroups that run throughout the week. This has also been the case for people attending Dad's Time but looking for things to do throughout the week. They have since linked in with other playgroups, Great Mates Meet, or some of the recreational programs we have like Sewing and Computer Club. Every end of term week at Dad's Time's 10-week run, is celebrated before we go on break for the school holidays. These final weeks are celebrated with better food offerings, fun activities, and a wrap up of the term, including when we will be open again and what to expect for the next term.

# Dad's Time



Dad's  
time

# Dad's Time

## Client Story

### Background

One of our clients is a single dad to two girls, as well as terminally ill. He has been coming to Dad's Time for a few years now and has been seeking connection with other fathers and men, and looking for friends for his daughters that he can rely on for support for them when he passes.



### Issues

This Dad has a limited time to set his daughters up for when he goes, and wants to make connections for them, as well as himself in the process.

### Support

By attending Dad's Time, he has made decent connections with other attendees, over the weeks of participating in the program and chatting with other dads while letting his children play with their children. This was also supported by the Dad's Time workers, who have been helping him plan and feel included in this process.

### Outcome

As of now, he has made connections outside of the program, shared the children's birthday parties with other dads and their kids, and joined the other dads on their own plans and get togethers.



# HIPPY Home Interaction Program for Parents and Youngsters

Funded by the Department of Social Services

*Sarah Coffey*

HIPPY Program Coordinator

## Program Objective: What do we do?

HIPPY is a two-year, structured home-based parenting and early childhood learning program that supports parents and carers to be their child's first teacher. The HIPPY program builds confidence and skills of parents and carers to create a positive home learning environment to prepare their child for school. HIPPY provides free activity packs, storybooks and educational resources to families with children aged three and four. Each family is paired with a trained HIPPY Tutor who will meet with the families regularly to provide mentoring and support with educational activities to provide each child with the confidence to start school with a love of learning. The HIPPY program also provides a safe space for families to build relationships with each other and to be involved in fun creative activities. Our HIPPY families are encouraged to attend KENG programs and events. HIPPY also offers parents and carers a supported pathway to employment fostering local community engagement and partnerships supporting community events in and around the Logan community.

At the end of their two-year journey, each family gets to celebrate their successes during a graduation ceremony.

## Year In Review

### Services Delivered: What did we do?

HIPPY Logan recruited 40 families in 2023, and another 37 families were also recruited at the beginning of 2024.

We also successfully recruited two new HIPPY Tutors who were parents in the HIPPY Program the previous year.

Our HIPPY Gatherings for both Age 3 and Age 4 were well attended, our families commented that they particularly enjoyed Bush Kindy and our excursion to CROCS Underwood.

The HIPPY Team participated in First Nations First Training, First Aid and CPR training, Child Safe training and Child Protection training.

## HIPPY Logan children enjoying their HIPPY activities





# HIPPY Home Interaction Program for Parents and Youngsters

## Impact Made: How much did we help?

At the beginning, middle and end of our family's time in HIPPY, parents and carers are asked about their child's abilities across a range of skills including literacy, numeracy and social and emotional skills. These questions are asked so that we can capture the children's learning as they participate in HIPPY

·70% of children showed an improvement in the skills they need to start school; this demonstrates that HIPPY is supporting the children to transition into school.

·77% Of children showed an improvement in their interest in reading or looking at books. Experience with of print are important pre-literacy skills that will support the children to learn to read at school.

·60% of our families said that they had learned new skills and knowledge through the HIPPY program

·63% of our families felt they belong in the community and felt more confident accessing other services and programs in our local community.

·Families for whom English is a second language were support by their HIPPY Tutor who spoke the same home language, more delivery time was given for families who need translation so that they felt confident to Role Play the activities at home with their child

·HIPPY Australia acknowledged that HIPPY Logan had met HIPPY Australia's recruitment and retention performance targets for 23/24. HIPPY Logan received additional funding amount of \$10,000. The performance payment recognised our achievements and outcomes for our site.



# HIPPY Home Interaction Program for Parents and Youngsters

## Client Story

### Background

A parent who by chance attended one of our Meet and Greet session at KENG was wanting to learn more about the HIPPY program.



### Issues

The parent shared that she had lonely and isolated since she had moved into the area, she explained that felt she was losing her identity since moving to Australia from overseas. It was at this session that we suggested that HIPPY might be the program for her and her child and could make her feel more connected within her community.



### Outcome

At the end of her two-year HIPPY journey the parent said she felt confident enough and had applied for a course so that she could find employment.

### Support

The parent enrolled her 3-year-old child and started the HIPPY program a HIPPY Tutor was assigned to her, and this is when the magic of HIPPY began. Both the HIPPY Tutor and HIPPY parent had both moved from another country and had children of a similar age after a few HIPPY visits and attending HIPPY gatherings at KENG the parent said she felt so happy that she had made new friends and had started to attend a few programs here at KENG.



# Personal and Relationship Counselling

Funded by the Department of Children, Youth Justice, and Multicultural Affairs.

*Lenore Hall*  
Counsellor

## Program Objective: What do we do?

KENG provides free personal & relationship counselling every Thursday, as an integral part of supporting the people of Logan through their local Community Centre.

Steady referral numbers continue to come via KENG's integrated service model. Sessions are mostly provided in-person, while on-line or phone sessions continue to be an option offered those struggling with physical accessibility. The service has been accessed by new clients each month along with maintaining long-term clients to support them through complex mental health, relationship issues and family functioning.

## Year In Review

### Services Delivered: What did we do?

Our Counselling Program saw over 144 clients during the year. Approximately 6 new referrals for counselling were received each month, further highlighting the need for counselling in the Logan area.

## Impact Made: How much did we help?

Counselling plays an important role, providing a safe, non-judgemental space for clients to reflect on their life, be supported through challenges and realise or re-affirm their strengths and their potential for growth. It also provides education about mental/emotional health, and often connects clients to other services within KENG or within the broader community. However, there is a considerable wait time to see new clients and there is ongoing time pressure to see repeat clients more frequently.

With its team approach, KENG plays an important role to address the multi-layers of needs within the Logan area and contribute to wellness and resilience in the community. I value the contributions of each member of the team for referring clients from their points of contact and for their sustained efforts to address the often-overwhelming needs in the community.

I am looking forward to continuing to play my part, contributing to the KENG team and the well-being of the Logan community.



# Learning and Caring Program

**Funded by the Department of Communities, Housing and Digital Economy**

*Maryam Farjami*  
Program Coordinator

## **Program Objective: What do we do?**

KENG was awarded one year fund to run the Learning and Sharing women group program to support the women over 55, funded by the Department of Communities, Housing and Digital Economy. The program has got multiple activities for the rest of the approved period and all the activities have been carried out within the program funds.

Learning and Caring Women Group offer support for refugee and migrant women (over 55 from refugee and multicultural backgrounds, Syrian, Afghan, Iranian, African, Iraqi, Ukranian, Indian, Chinese, etc) experiencing mental health challenges related to migration, trauma, and acculturation. The group expanding to include all women from the CALD backgrounds to promote the sense of belonging and breaking barriers, facilitating meaningful cultural exchanges, and fostering a rich tapestry of experiences and a deeper understanding of each other's backgrounds. The group provides a sense of community, emotional support, and social interactions. It helps combat isolation and contribute to the overall well-being and higher quality of life.

## **Year In Review**

### **Services Delivered: What did we do?**

Fostered a sense of belonging and community among participants, reducing feelings of isolation and loneliness.

Facilitated psychoeducation on topics such as trauma recovery, stress management, self-care, and navigating the healthcare system in the host country.

Empowered women to advocate for their rights, access resources, and participate in decision-making processes within their communities.

Promoted cross-cultural understanding and solidarity among refugee and migrant women from diverse backgrounds.



## **Impact Made: How much did we help?**

Refugee and migrant women often experience heightened levels of vulnerability due to their migration experiences, including exposure to conflict, persecution, and displacement. Learning and Caring Women Group provide a safe space for these women to navigate the complexities of resettlement, link with culturally sensitive mental health services, and build social connections with individuals who share similar experiences.

At the Learning and Caring Program, through targeted programs the common issues of the women 55 years old are addressed: language barriers, access to resources, employment, technological gaps, generational gaps, transportation concerns, mental health, social isolation. Organizing educational workshops for language support, social inclusion events, skill development workshops, health and well-being programs, community resource navigation, advocacy and empowerment, mentorship programs, establishing support networks and referrals to other support services, promoting inclusive activities contribute to the overall well-being of the women.

# Auditor's Report



Accountants Tax Agents & Auditors  
ABN 94 056 298 492

Directors  
Mark Schutters  
James McKenzie  
Jouhaina Ellis  
Scott Laker

## Report on the Audit of the Financial Report

### Opinion

We have audited the financial report of Kingston East Neighbourhood Group Inc which comprises the statement of financial position as at the 30<sup>th</sup> of June 2024, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration.

In our opinion the financial report of Kingston East Neighbourhood Group Inc. has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- (a) giving a true and fair view of the registered entity's financial position as at the 30<sup>th</sup> of June 2024 and of its financial performance for the year then ended; and
- (a) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 the Australian Charities and Not-for-profits Commission Regulation 2013.

### Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the registered entity's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

### Responsibility of the Responsible Entities (Committee) for the Financial Report

The committee of the registered entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act [and the needs of the members]. The committee's responsibility also includes such internal control as the committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

# Auditor's Report

In preparing the financial report, the committee are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

The committee is responsible for overseeing the registered entity's financial reporting process.

## Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

Signed on: 13 September 2024



James McKenzie  
DIRECTOR

James McKenzie, Chartered Accountant  
Dickensons Accountants  
Lvl 2, 3908 Pacific Hwy, Loganholme QLD 4129

# Auditor's Report

## Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

### Statement by Members of the Committee

For the year ended 30 June 2024

---

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the Income and Expenditure Statement, Statement of Financial Position, and Notes to the Financial Statements:

1. Presents fairly the financial position of Kingston East Neighbourhood Group Inc as at 30 June 2024 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



---

Geoffrey Leeming  
President



---

Nathan Baker  
Treasurer

---

The accompanying notes form part of these financial statements.

# Auditor's Report

**Kingston East Neighbourhood Group Inc**  
**ABN 43 596 714 005**  
**Profit and Loss Statement**  
**For the year ended 30 June 2024**

	2024	2023
	\$	\$
Operating profit (deficit) before income tax	(16,373.19)	(103,353.55)
Income tax (credit) attributable to operating profit (loss)		
<b>Operating profit (deficit) after income tax</b>	<b>(16,373.19)</b>	<b>(103,353.55)</b>
Retained profits at the beginning of the financial year	1,737,848.10	1,841,201.65
Total available for appropriation	1,721,474.91	1,737,848.10
<b>Retained profits at the end of the financial year</b>	<b>1,721,474.91</b>	<b>1,737,848.10</b>



# Auditor's Report

## Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

### Balance Sheet as at 30 June 2024

	Note	2024 \$	2023 \$
<b>Assets</b>			
<b>Current Assets</b>			
Cash assets	2	2,102,859.18	2,506,580.03
Receivables	3	149,097.38	15,343.30
Other	4	191,535.72	22,777.19
<b>Total Current Assets</b>		<b>2,443,492.28</b>	<b>2,544,700.52</b>
<b>Non-Current Assets</b>			
Property, plant and equipment	5	244,205.27	201,449.44
<b>Total Non-Current Assets</b>		<b>244,205.27</b>	<b>201,449.44</b>
<b>Total Assets</b>		<b>2,687,697.55</b>	<b>2,746,149.96</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Payables	6	50,618.76	43,052.55
Financial liabilities		4,661.57	11,175.09
Current tax liabilities	7	60,559.07	81,607.46
Provisions	8	132,197.71	108,303.75
Other	9	516,893.88	578,897.15
<b>Total Current Liabilities</b>		<b>764,930.99</b>	<b>823,036.00</b>
<b>Non-Current Liabilities</b>			
Financial liabilities			5,847.52
Provisions	8	201,291.65	179,418.34
<b>Total Non-Current Liabilities</b>		<b>201,291.65</b>	<b>185,265.86</b>
<b>Total Liabilities</b>		<b>966,222.64</b>	<b>1,008,301.86</b>
<b>Net Assets</b>		<b>1,721,474.91</b>	<b>1,737,848.10</b>
<b>Equity</b>			
Retained profits		1,721,474.91	1,737,848.10
<b>Total Members' Funds</b>		<b>1,721,474.91</b>	<b>1,737,848.10</b>

The accompanying notes form part of these financial statements.

# Acknowledgements

There are a number of groups and individuals who have assisted us in many ways over the past year. We extend our sincere appreciation to:

Addiction & Mental Health Services, Metro South  
Alison Ridgeway Consultancy  
Angela Tui Samoa – Jarjums Belonging  
Ashley Institute of Training  
Audi Centre South Brisbane  
Australian Childhood Foundation  
Axiom College  
Beenleigh Neighbourhood Centre  
Bendigo Bank  
Bert Van Manen – Division of Forde  
Best Disability Support  
Bloom PR  
Breathe Safe  
Brisbane Broncos  
Brisbane Lions  
Brotherhood of St Laurence  
Burrungilly Aboriginal Corp.  
Bunnings  
Bush Kindy Teaching  
Callaway Homes  
Carbrook Golf Club  
Centre Against Sexual Violence  
Chris Mundy- Neighbourhood Centres Queensland  
Christopher's Fine Foods  
Circle of Security International  
City Caravans  
City Cave Springwood  
Club Southside  
Coast Sure Insurance Brokers  
Community Recovery  
Councillor Mindy Russell, Division 3, Logan City Council  
Daisy Hill Pharmacy  
Department of Education and Training,  
Office of Early Childhood Education and Care  
Department of Children, Youth Justice and Multicultural Affairs  
Department of Communities, Housing and Digital Economy  
Department of Treaty, Aboriginal and Torres Islander Partnerships, Communities and the Arts  
Department of Youth Justice, Employment, Small Business and Training  
Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships  
Department of Health  
Department of Social Services  
Dickensons Accountants  
Dr Jim Chalmers MP, Federal Member for Rankin, Treasurer  
Early Years Initiative, Queensland Health  
Ellen Han – Logan City Council  
Family LinQ  
Family Relationships Centre, Logan  
Fepau God is Good Church  
Fire Safety Training  
First 5 Forever  
Foodbank  
4Voices  
Gambling Community Benefit Fund  
Gibbs Wright Litigation Lawyers  
GIVIT- Goods for Good Causes

Girls Day Out in STEM  
Go-Creative  
Go Duckling  
Good Shepherd Microfinance  
Grace House  
Gold Trades Pty Ltd  
Greenbank Services Club  
Griffith University, Logan and Nathan Campuses  
Gunya Meta Inc.  
Hayley Hopper – International Travel Consultant  
Helen Betts, Griffith University  
Hon Cameron Dick MP, Deputy Premier, Treasurer and Minister for Trade and Investment  
Hon Shannon Fentiman MP- Minister for Health, Mental Health and Ambulance Services and Minister for Women  
Hope Centre Logan  
IKEA, Logan  
Inspiring Brighter Futures  
Jane Sleight-Leach Life2Project  
Karakan  
Karen Denham, Queensland  
Karulbo  
Kingston State School  
Laneway Green  
Liz Irvine  
LSKD  
Legal Aid Queensland  
Little Aussie Kids Learning Centre  
Logan Beaudesert Perinatal Wellbeing Service  
Logan City Council Maintenance Team  
Logan Community Elders  
Logan East Community Neighbourhood Centre  
Logan Hospital  
Logan Libraries  
Logan Make and Do Woodcrafters  
Logan Office of Economic Development  
Logan Police Cultural Liaison Officers  
Logan Together  
Logan Zero  
Loganlea Community Centre  
Logan Village Community Centre  
Mabel Park State Highschool  
Major Training Services  
Monash University  
Monte Lupo  
Montrose Therapy & Respite Services  
Multicultural Australia  
Multilink Community Services Inc.  
My Cool Events  
NAPCAN, Preventing Child Abuse  
Nhiyambalgarra Consultancy  
Nishkam Society of Australia  
Peak Care Queensland Inc.  
Petriea Skitek  
Police-Citizens Youth Club (PCYC)  
Primary Health Networks (PHN)  
Princess Alexandria Hospital  
Pro Bono Australia

QCOSS, Queensland Council of Social Service  
QPASTT Inc.  
Queensland Community Alliance  
Queensland Department of Education  
Queensland Families & Communities Association  
Queensland Health  
Queensland Revenue Office  
Queensland Shelter  
Queensland University of Technology (QUT)  
Radio 101FM  
Rainbow House, Daisy Hill State School  
Relationships Australia  
Revival Church International  
Reclink Australia  
Roger Fairman  
Rochedale Shopping Village  
Rotary Club of Logan  
Rotary Club of Loganholme  
RSPCA  
Sally Terare  
Salvation Army  
Scanlon Foundation  
Sharyn Casey, Real Options Consultancy  
SSI – Settlement Services International  
St Marks Anglican Church, Daisy Hill  
St Cocos  
Stepping Stones Clubhouse  
Tech Path  
The Benevolent Society  
The Community Centres and Family Support Network Association  
The Hon. Shannon Fentiman MP - Waterford  
The Family Place  
The City of Logan Charitable Trust  
The Sewing Lair  
Thrive Logan  
Topdog Fencing & Topdog Ladders  
Underwood Marketplace Shopping Centre  
Uniting Care Intensive Family Support Service  
Uniting Care Family and Child Connect  
University of Queensland  
Village Connect  
Volunteering Queensland  
Weber Pacific  
Wellways  
Wesley Mission  
West End Fellowship - The Fridge Angels  
Women's Legal Service Qld  
Woodridge Scout Group  
Woolworths Chatswood Hills  
Woolworths Logan Central  
Yourtown  
YFS Ltd  
Zonta Club of Brisbane South

Thank you!

# Our Community



