



KINGSTON EAST  
NEIGHBOURHOOD GROUP INC.

# ANNUAL REPORT 2023-2024

38TH ANNUAL GENERAL MEETING  
WEDNESDAY 20 SEPTEMBER 2023





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## MISSION STATEMENT

### ***Our Mission***

Connecting People, Building Futures

### ***Our Vision***

KENG aspires to create an inclusive, empowered community.

### ***Core Values***

Our work is guided by:

- Empowerment:*** We are committed to assisting individuals to make positive choices in their lives
- Collaboration:*** We value the contribution of volunteers, students and community partners and promote a culture of teamwork
- Inclusiveness:*** We acknowledge Australia's First People, respect and value diversity and are committed to equality
- Responsiveness:*** We are creative and receptive in seeking opportunities to meet individual and community needs and value feedback
- Integrity:*** We respect confidentiality, accountability and regard honesty as a priority
- Quality:*** We implement evidence based best practice and strive for continuous improvement
- Sustainability:*** We are constantly evolving and adapting our practices to ensure longevity and viability.

## MANAGEMENT COMMITTEE AND STAFF

### *Management Committee*

President  
Vice President  
Treasurer  
Secretary

Geoff Leeming  
Emma Glencross  
Nathan Baker  
Sara Branch

Committee Members:

Fiona Banwell  
Syed Zahir Ul Husnain  
Leilani Kami  
Jawed Sarwary  
Uncle Noel Summers  
Aunty Robyn Williams  
Aunty Coral (deceased)

### *Centre Programs*

Child Health Partnership Program Coordinator  
Community Connections Program  
Community Development (CD) Worker  
CfC Workers  
CfC Dad's Support Worker  
Early Years Place Program Coordinator  
Emergency Relief (ER) Coordinator  
Family Support (FSP) Worker  
Home Interaction Program for Parents and Youngsters (HIPPY)  
HIPPY Coordinator  
HIPPY Tutors

Kylie Jackson  
Areta Farrance  
Ron Mitchell  
Julia Godfrey / Janeen Ford  
Hayden Esparon / Polycap Muobike  
Kylie Jackson / Janeen Ford  
Jo Pressick  
Cilla Bertsch / Julia Godfrey

HIPPY Administration Assistant  
Immediate Supported Accommodation (ISA) Coordinator  
ISA Case Managers  
ISA Property Manager  
Immediate Housing Response for Families Case Worker  
Kingston East Occasional Childcare (OCC) Director  
Kingston East OCC Assistants  
Older Person Action Program (OPAP) Coordinator  
Personal & Relationship Counsellor  
SQW Build a Secure Future Coordinator  
SQW Build a Secure Future Community Liaison Worker  
Hospitality Traineeship Coordinator  
Older Person Flood Alliance Coordinator  
Service Navigator – KENG Flood Recovery Hub

Sarah Coffey  
Shanti Sharma / Madeline Teoh /  
Renata Vasconcelos / Lisa Toomath, Jyotsna Lokesh  
Dorothy Firth  
Vikki Wilkes  
Sarah Luxford / Royce Peckham  
Helen Hogan  
Julie Stanners  
Satoko Kuroda  
Sary Leng / Kaveri Maniktala  
Fayyaahdad Sabdia  
Lenore Hall  
Sudhara Anandahumar  
Louise Poole  
Leenore D'Cruz  
Fiona Muller  
Maureen Yeow

***Administration***

Centre Manager

Chief Finance Officer

Finance Assistant

Administration Coordinator

Administration Assistant

Administration Receptionist Tudor Park

Cleaner

Workplace Health & Safety Officer

Kim Wright

Tania Davies

Kym Smith

Melissa Ryman

Jo Pressick

Selena Jendesu

Maurice Smith

Sarah Luxford

*In loving memory of Aunty Coral who was a  
valued member of KENG.  
Her kindness will be remembered always.  
May she rest in peace.*





## PRESIDENT'S REPORT

GEOFF LEEMING

I have now completed my sixth year as KENG's President. At last year's AGM I said, "becoming President was an honour that I would wear with immense pride". Hopefully I have shown this to be the case. Meeting and working with the staff and volunteers has been incredibly rewarding for me. Seeing people in need arriving at the centre and leaving unjudged and with a smile on their faces is very gratifying.

This year has been an awesome year for KENG staff and volunteers. They were able to start operating programs out of Tudor Park. Tudor Park now has 14 staff, 12 trainees, 4 volunteers and now operates over 100 programs and services. The committee recognises the hard work of the subcommittees, staff and volunteers who have all engaged in making Tudor Park the success it has become. Room hire is a bonus. The committee also recognises the extra work load it has put on Kim Wright (KENG's Manager). To date KENG has spent approximately \$230,000 on Tudor Park fit out and operating costs. KENG still has approximately another \$300,000 to spend before its completion.

Meakin Park has grown during the year as well. It has 29 staff, 10 volunteers and runs 18 programs and services.

During the past 12 months KENG has had staff and volunteers leave only to be replaced by new people. For those that left, we appreciated your energy in helping make KENG a wonderful place for people to visit, and a warm welcome to the new faces that joined us.

The committee and I recognise the hard work and tireless efforts that the staff put into their roles. There is nothing more rewarding than knowing you make a difference to people's lives. The centres continue to help so many financially or socially stressed members of our community (over 120,000 contacts per year).

Everyone who has participated in ensuring that KENG'S more than 100 programs and services (the details of these can be found on our website) run smoothly should stand proud

knowing you made positive change to our community.

KENG's Management Committee has a team of 10 incredibly talented people from all walks of life. I have a feeling of deep admiration for each and all of them. It is their time and intellect that gives KENG a bright future. With the assistance of KENG's staff and volunteers the committee investigates programs, services and governance changes to help better serve the needs of our community.

I would like to thank Fiona Banwell, Emma Glencross and Leilani Kama who are retiring after severing several years on the committee. All have been great representatives for the people that use KENG. This year the committee will be working hard to find replacements for these three positions.

I would like to express my appreciation for the funding KENG has received from the government (Federal, State and Local), businesses and personal donations over the past 12 months. A special thanks to the Logan City Council, which continues to support the community by allowing KENG to have both premises to rent.

It seems unfair to single any one person out at KENG. Everyone gives a hundred and ten percent. However, I must pay just a little more thanks to Kim Wright. As KENG's manager, Kim's ability to hold this community centre together at all times is extraordinary.

Due to illness and family matters I had stood down as President for twelve weeks from the beginning of May. During this time a number of people (both staff and volunteers) stepped in for me. A big thankyou to all of them. Emma Glencross especially who as KENG's Vice President took over my role while continuing her roles on Subcommittees.

Finally, I extend a big thankyou and heartfelt appreciation to anyone who has visited or helped our Kingston East Neighbourhood Group over the past twelve months. You have made a positive difference to our community. The people who work here as staff or volunteers make our

centres the pride of Logan. Those who benefit from our centres leave in a better frame of mind knowing they are not alone and isolated in our community. Those of us on the management committee, who help manage the centre's progress, feel nothing but pride at seeing the centres continue to grow and succeed.

***Geoff Leeming  
President***

In May of this year Geoff took time out from the committee and as Vice President I took on the role as Acting President. We are very fortunate to have a knowledgeable, supportive and cohesive group on the management committee and subcommittees. This made for a smooth transition – thankyou. I was also supported by all the staff and volunteers and for that I am truly thankful. Kim was extraordinary as usual and was instrumental in keeping KENG going without a hitch during this time. Thankyou Kim!

KENG was the proud recipient of the THRIVING COMMUNITIES AWARD as part of the Child Protection Week Awards for 2023. The awards ceremony was held at parliament house, and I was thrilled to stand alongside Kim to accept the award on behalf of KENG. The award was for "any community operated program, initiative, event or campaign that focuses on enhancing child protection in our communities". In particular KENG was recognised for the work within the Men's Space and the Back to School Packs. KENG has always prided itself on listening to and serving our community. This award demonstrated that the other organisations see the great work the staff and volunteers are doing, and for that you should all be really proud.

***Emma Glencross  
Acting President & Vice President***



## TREASURER'S REPORT

TREASURER NATHAN BAKER

Kingston East Neighbourhood Group's (KENG) 2022-2023 financial year has been another positive one for KENG. The Centre has continued to prepare Tudor Park for a busy and fruitful addition to the community services offered.

### Financial Result

The financial year 2022-2023 has delivered a loss for KENG with of \$103,353 driven mostly by the costs of fitting out Tudor Park. As a result KENG's carrying a net asset balance of \$1,737,848 which is a small decrease from \$1,841,201 in the previous year. The cash position continues to be strong with \$1,536,399 of uncommitted funds at 30 June.2023.

During the year we were happy to see an agreement reached with the Department of Housing regarding the proceeds from the sale of Defiance Road. This result confirmed the Committee's view that these funds would not be repayable and could be used to fund future services.

KENG continues to be in a very strong financial position. That has allowed us to expand into Tudor Park Community Centre, and to look to revitalise this as a vibrant community hub. That of course does come at a significant cost and as a result in the last 12 months KENG has made a loss. The development of Tudor Park continues,

and it is expected in the budget for this year that KENG will again make a loss. The committee is very aware of money spent, and the ongoing viability of KENG is essential to maximize community reward over time. However, we are also very aware that the money is there for the purpose of providing us exactly this opportunity which is to expand our services and better serve the community.

### Thanks

I must continue to thank both Tania Davies (CFO) and Kym Smith whose tireless work within the finance department has continued to strengthen financial controls and innovate for greater efficiencies. Without their efforts, KENG would not be in the position it is today and I know they have plans for new initiatives this year.

Of course, a big thanks has to go out to everyone working at KENG. You continue to provide an invaluable service and your diligence and commitment in providing this work within the available budgets is greatly appreciated.

I look forward to continuing to work with everyone at the Centres.

**Nathan**

## MANAGER'S REPORT

KIM WRIGHT

Kingston East Neighbourhood Group Inc. (KENG) has been in operation for 38 years delivering programs and services to the Logan Community. This has gained KENG the reputation of being a place that people can turn to when in crisis or needing a hand up.

As a not-for-profit organisation, KENG depends on our wonderful group of volunteers to support with the delivery of our services and programs to our community. The Volunteers are our greatest resources, who come with a variety of experience, qualifications, and skill sets. I am very grateful for their time, passion, and expertise's.

As I reflect over the last 12 months on the triumphs and challenges that have defined the past year. I'm excited to announce that KENG was successful with 6 new programs.

- Skilling Queenslanders for Work Traineeship, Catering and Employment.
- Logan Flood Recovery
- Learning and Caring Program
- Older Person' Flood Alliance
- Scanlon Foundation - Mentoring and Supporting Women into Small Business and Entrepreneurship
- Immediate Housing Responses Families (IHRF)

Our additional funding for these programs equated to just under one million dollars over the next few years.. This has enabled programs to run at our second footprint, Tudor Park. Being a part of this all come to fruition has been remarkable and something I am incredibly proud of. The programs available at Tudor Park has created opportunity for the local community to be supported, have a place of connection, sense of belonging and a place to 'drop in'. This would not have been possible without our Management Committee and Cr Miriam Stemp from Logan City Council. They recognised the need for an additional centre and expansion on the work that

KENG does providing an array of programs to community across the lifespan.

Throughout the past twelve months, KENG has consolidated our reputation as a trusted, responsive and productive support within the Logan Community.

This has once again resulted in a thriving year whereby KENG has been able to deliver on our mission, our vision and core values and the community is at the heart of everything we do.

This year we have maintained our focus on high quality in service delivery, governance and financial accountability and sustainability. We are grateful for the three tiers of the government for their ongoing support and valuing the services we provide.

We have completed the self-assessment for the Human Services Quality Framework as required by the Department of Treaty, Aboriginal and Torres Strait Islander Partnership, Communities and the Arts. This procedure has allowed us to rejoice in what we are doing well and act upon the areas that required improvement.

To our community partners, we look forward to continuing and deepening ties and bringing forward innovative and exciting new projects and collaborations over the next twelve months. Many thanks for your continued support, encouragement and friendship.

I would like to acknowledge our dedicated and knowledgeable Management Committee that help our centres run smoothly and to their full potential. In particular, thanks to Geoff Leeming our President, whose passion, skills and experience play a unique and integral part to KENG's landscape in Logan. . Geoff's dedication to KENG over the years has been extraordinary and instrumental in the growth of KENG.

I would like to extend thanks to the staff who have worked within the centres during the past year. Each and everyone of them brings their own strengths and uniqueness to KENG. I could not do it without each and everyone of you.

### Highlights

Tudor Park saw its official opening on the 1st of June 2023. We had a tree planting and smoking ceremony to honour our commitment to our elders and our reconciliation to first nations. This was also in line with NAIDOC week.

It was a brilliant success with council representatives; Miriam Stemp, Mindy Russell, Jon Raven, other community leaders and service providers. We also had the Honourable Assistant Commissioner Brian Swan speak at the opening and we were privilege to the most beautiful blessing song by Mr & Mrs Banu.

It was a great opportunity to showcase Tudor Park, our hire space options and promote the programs and services we run.

This also enabled many positive conversations in the direction of collaboration, and to help provide more suited programs into our local community.

Our annual "Back to School Bash" was a tremendous success to support 1,000 Logan students with resources for their educational journey. The Bash was held at the President's residence with a delicious lunch, refreshments and background music played by string quartet.

In the coming year the Bash will be held at Tudor Park. Thanks, Geoff for your kindness and compassion to this project, you are truly amazing!

Here at KENG, children are at the heart of everything we do. We appreciate that every child is special and unique.

Our early childhood program is delivered through a multi-aged setting which fosters children's development within a play based program across all stages of development. This program is available to our families at no cost when attending a program at KENG. This breaks down barriers and often is the first time that children attend an education setting.

For the past 14 years Emma Glencross has been a volunteer at KENG as a young parent mentor, a Doula, emergency relief volunteer, committee member, Chair of the Marketing, Fundraising, Partnerships and Communications Sub Committee, Vice President and Acting President. She has also been a much-valued mentor to me in many ways. I am sad to report that Emma has made the difficult decision to step down from the Management Committee and we will miss her dearly. Emma has a generous and caring spirit and always goes the extra mile for others. I would like to give my thanks to Leilani Kami who is stepping down form the Management Committee. Wishing you all joy and success.

**Kim**



## EARLY YEARS PLACE PROGRAM

FUNDED BY THE DEPARTMENT OF EDUCATION – EARLY CHILDHOOD AND EDUCATION  
IMPROVEMENT

KYLIE JACKSON, MELISSA HIELSCHER AND JANEEN FORD

The Early Years Place (EYP) program at KENG recognises that the experiences of children in their first 2000 days impacts their life trajectory. Our EYP offers a collection of programs and interventions, founded in evidenced based practice, to engage families with young children to mitigate vulnerabilities and disadvantage and provides a welcoming, safe service with a variety of opportunities where children, parents and community can grow and learn together.

EYP programs provide a gateway to KENG's integrated service and improves access for families to connect with other targeted programs such as the Child Health Pathways Support, HIPPY, Counselling, Housing Support, Emergency Relief, Skilling Queenslanders for Work and the wellbeing and therapeutic programs offered at the centre.

The EYP invests in relationships with other local services which has resulted in strong referral pathways, shared projects and training opportunities and fosters collective goals for serving families and the Logan community.

Programs and activities offered in the Early Years Place in 2022/23 include:

- Praise Playgroup
- 3a Bush Playgroup
- Circle of Security Parenting Program
- Wilbert the Worm Literacy Days
- Hello Baby (Baby Massage & Music)
- Wellbeing groups
- Family Support
- Child Protection Week – Family Fun Day
- Intergenerational Sewing Group
- Member of the Jarjums Belonging Collective
- Back to School Project
- Occasional Childcare at no cost to families who are accessing programs in the Centre

We are grateful to all of our partners, including Children's Health Queensland, Communities for Children, Baby Give Back, and Logan Together for your ongoing support.

Many thanks to the Rotary Club of Logan and Fibswap for their ongoing financial support that enables us to continue to purchase quality early childhood books for our Wilbert the Worm Literacy Program where over 500 books were distributed to children throughout the year.



***Kylie, Melissa and Janeen***



## CHILD HEALTH PARTNERSHIP PROGRAM

FUNDED BY THE SALVATION ARMY THROUGH THE AUSTRALIAN GOVERNMENT PRIMARY HEALTH NETWORK

KYLIE JACKSON AND JANEEN FORD

The Child Health Pathways Program supports vulnerable families to link with child health and specialist health services for children who have developmental delays. Children are identified through the Thriving and on Track program, which predominantly operates in Early Education Centres in Logan and identified integrated services.

KENG has a designated Child Health Pathways Community Support worker who receives referrals through the lead agency, Communities for Children, Logan. Families have then been able to build a relationship with the worker who provides support, advocacy, liaison and connections to Children's Health Queensland, speech therapists, occupational therapists, paediatricians, and assists with applications for the NDIS where appropriate.

The program exists to mitigate the difficulties vulnerable families encounter accessing child health, including financial disadvantage, extremely long public wait lists, late identification of developmental delays, parental mental illness, lack of cultural safety and trust in health providers. These barriers mean that children are often commencing school with developmental

delays that have not been identified. The program is providing support in the early years so vulnerable children receive early intervention and benefit in their education, health and wellbeing.



**A beautiful artwork completed collaboratively by a Mother and Son when participating in the program.**

***Kylie and Janeen***

## COMMUNITY CONNECTIONS PROGRAM

FUNDED BY LOGAN TOGETHER

ARETA FARRANCE

The Community Connector role at KENG aims to provide families with connection to services in Logan with a particular focus on helping families access Early Childhood Education and Care for their child. The program is based on research that shows us that a high percentage of children are not able to access early years services in Logan due to many complex barriers.

We know that children attending supported playgroups, HIPPIY, kindergartens, and a smooth transition to school are critical steps in building strong foundations for life. The Community Connector role champions early years learning conversations with families, those who care for children, and the broader community. The Community Connector role more broadly also aims to connect families with support whereby the worker 'walks alongside' families as they navigate the early years journey. Part of this role also involves closely working with Logan Together. Logan Together are a collective impact movement that aims to improve health and well-being outcomes for children aged 0-8 years in Logan by working with and responding to community voice.

### **The Community Connection Program provides:**

- Resources and key information answering the common questions families often have about Early years services, such as: cost, centre location and types of programs in Logan
- An opportunity to grow the number of members of Logan Together so we can all share responsibility for supporting children's wellbeing as a collective
- Listening to community and responding to what people are needing most for their children.
- Individual and group information sessions 'all about kindy'

- Connection with key people who can answer questions specific to their circumstance and assist with tasks eg: enrolment forms, transport and childcare subsidy applications.
- Attend and facilitate playgroups to reach families and offer ways to connect.

The Community Connector role has been involved in all KENG's programs along with representing KENG and Logan Together at events such as under 8's week, child protection week, Neighbourhood Day, Eats and Beats, NAIDOC, Wilbert the Worm and many more. Families have accessed information about Early years Education through several ways; An informal face to face chat, sometimes through a referral from an external organisation or often simply from within KENG's programs. The Community Connection role teams well with existing programs to provide much needed support regarding the transition to kindergarten and then school.

Some barrier breaking outcomes of this program that may not have happened without the Community Connection role:

- Families having a chance to receive information about early years services on the spot
- Tours of kindergartens, including an organised and a meet and greet with the kindergarten/ Prep teacher
- Increase in enrolments and fewer obstacles for families
- Increased connection between KENG programs and external services
- Parents and carers overcoming anxieties about their child starting kindergarten and school
- A supported bush playgroup at Daisy Hill that has sparked a passion amongst community for nature play and self-organised meet ups.



### Thank you

Thank you to the Families, Staff and Committee at KENG for embracing this program and utilising it as a resource. Your open communication, passion, and open-hearted attitude makes it easy for this role to assist people in the best way possible.

### Highlights

Watching children start in HIPPY, baby massage or playgroup, then attend occasional childcare, then kindy, then school is a beautiful progression. It's an honour to support and observe these connections form and see parents and carers confidence grow as their child grows.

**Areta**



## **SQW (SKILLING QUEENSLANDERS FOR WORK)**

**BUILD A SECURE FUTURE PROGRAM**

**FUNDED BY THE DEPARTMENT OF EMPLOYMENT, SMALL BUSINESS AND TRAINING UNDER THE SKILLING QUEENSLANDERS FOR WORK INITIATIVE**

**SUDHARA ANANDAKUMAR AND LOUISE POOLE**

The Skilling Queenslanders for Work (SQW) program offers opportunities to young people, mature aged workers, mothers returning to work, disadvantaged jobseekers, culturally and linguistically diverse people and those with barriers to employment and training to gain new skills and a nationally recognised qualification which will help them in their journey to find sustainable jobs.

KENG also offers wrap around support for all participants including assistance with resumes, interview skills and job search. We also assist participants with housing issues, emergency food parcels, fuel vouchers, access to counsellors, parenting programs and childcare. SQW funds are also used to purchase uniforms for students going on placement and to help with applying for blue cards, NDIS worker clearance and police certificates.

We are partnering with Major Training, Axiom College and Ashley Institute of Training as the Registered Training Organizations for our training programs in 2023. Programs delivered in this financial year include:

- Certificate III in Individual Support, CHC33015 (2 Intakes)
- Certificate II in Cookery, SIT20421
- Certificate III in Early Childhood Education and Care, CHC30121

We are funded to recruit and support 60 students throughout the year which we have accomplished. In addition, we also assist students from past years with updating resumes and job applications as needed. We have students from diverse backgrounds and

ethnicities as well as various ages from Logan and surrounding communities.

Along with the training organisations, we arrange placements for students and have employer visits organised with talks by employers. We have formed connections with aged care and childcare facilities and continue to build connections with local employers and cafes/restaurants to place the Hospitality students.

We have utilised a range of marketing skills to promote our programs including social media, community notice boards, flyers at shopping centres, Centrelink offices, neighbourhood centres, libraries and promoting through past participants.

### **Highlights**

Two participants enrolled in the Cert III Individual Support have mentioned how the course has been a very positive change in their lives. They have made close friendships which they feel will continue even after the course finishes. One student in particular was going through a challenging time personally and this training has been what she needs to turn her life around, enable her to get a job and be financially independent.

One of the Individual Support students who travelled an hour each way to get to classes was also suffering from financial hardship and staying with friends to save on rent. He would sometimes just get by on baked beans and bread as that was all he could afford for food. Once he started classes, KENG has helped him out with emergency food parcels and fuel cards several times to assist with the increase in cost of living. He was also supplied with t-shirts, pants and

shoes required for placement. One of the participants from class also helped out by providing him with warm clothes for winter. The participant was able to secure paid work and has also commenced placement at an Aged Care facility and is well on his way to completing the course.

One of the students who was the 11<sup>th</sup> child born to parents in Papua New Guinea, suffered from domestic and family violence in her home country and was sent to Australia to be brought up by a couple here. She was very diffident and lacking confidence when she started the Individual Support course. She was a dedicated student, was always early and attended class without fail and was one of the best and hardest working students in the course. She completed accredited training and started placement at Infinite Care in Ipswich. On completion of placement she has been offered paid employment. The transformation from a shy to an independent and confident young woman has been great to see.

A mature aged student from Fiji with no formal education – from a farming background moved to Australia in 1987 and worked on farms in NSW.

He stayed home and cared for his wife full-time for about 13 years when she fell ill. After she passed away he started working at a meat factory on and off for a number of years while he raised his young daughter and step-son. His step-son sustained a work injury and is now being cared for by the father. After working in the meat industry for many years, he wanted a change of career and wanted to gain more skills. The participant and his daughter enrolled in the Individual Support training. After a few months, the participant wanted to drop out as he found formal learning as well as navigating a computer challenging. SQW staff worked with the participant during training to offer extra support and he also comes in on extra days for assistance completing his assessments. He is keen to complete the training along with his daughter and be a good role model for his daughter.

A total of 6 participants have been successful in getting paid employment. The other participants are progressing well with accredited training and placement. Once they have completed training, we will support them with updating resumes and job search

**Sudhara**



## **SQW CATERING 2 EMPLOYMENT (CERT 1 IN HOSPITALITY TRAINEESHIP)**

FUNDED BY THE DEPARTMENT OF EMPLOYMENT, SMALL BUSINESS AND TRAINING UNDER THE SKILLING QUEENSLANDERS FOR WORK INITIATIVE

LEENORE D'CRUZ

The Department of Employment, Small Business and Training through its Skilling Queenslanders for Work (SQW) initiative offers Work Skills Traineeships. These provide paid employment opportunities to disadvantaged Queenslanders while at the same time funding projects that leave a visible and long-lasting impact on social infrastructure and services in a local community.

Participants will:

- Earn a certificate I level qualification in Hospitality.
- Gain practical experience in real work situations that align with their training.
- Be supported to build confidence and general life skills.
- Complete paid work that can be included in their resumes.
- Receive a mix of career advice, job preparation skills and foundation skills.

At KENG, we have offered Training Support to each of our participants taking into consideration their personal barriers and circumstances. Support has been provided around language barriers, emergency relief, access to counsellors and childcare. Workshops to build their personal confidence and well-being are being delivered alongside assistance with resume writing and job search. The Trainees have had the opportunity to cater to internal KENG groups, which gave them the opportunity to experience a variety of scenarios they may come across in the real world, while supporting the activities at KENG.

We are partnering with Major Training, Axiom College as the Registered Training Organisations for our training programs in 2023. Programs delivered in this financial year include:

- Certificate 1 in Hospitality Traineeship

We are funded to recruit and support fifteen trainees during our pilot traineeship for this year which we have accomplished. We were able to organise external placement for some of our Trainees at organisations like Stepping Stone Clubhouse, Burrangilly Respite centre and Fishers of Men. A total of seven Trainees were placed at these organisations, and we had eight placed with us at Tudor Park. We have students from diverse backgrounds and ethnicities as well as various ages from Logan and surrounding communities.

We have utilised a range of marketing strategies to promote our programs including social media, community notice boards, flyers at shopping centres, Centrelink offices, neighbourhood centres, libraries and promoting through past participants.

### **Highlights**

Two participants who enrolled in the traineeship, were refugees who came to Australia less than a year ago. On arrival they did not speak a word of English, and later we also learned they had never used a computer. They initially struggled with translation and used mobile apps to assist with translation. They were very determined to stay in the program. Concerns were raised and a Spanish speaking Placement student was assigned the job to assist them with their traineeship. They were also provided assistance by their placement supervisor at Stepping Stone Club. They were determined and significant improvement was noticed in their English. They were given an opportunity of a Mock interview which led to a real interview and lead for them to have an opportunity to get closer to really having a job. They have successfully completed their qualification.

Another participant, who is fleeing from Domestic Violence from her home country, with her three young children, was supported with Emergency



support while she was in transitional accommodation. Later, she was supported to enrol her children in school and was referred to agencies to help her furnish her home.

All the trainees who were doing their placement at KENG, were given the opportunity to take on leadership roles with each event they catered and took responsibilities they will find useful at their future workplace. Each trainee was encouraged to work to their strengths and as a team they can support all the other programs run by KENG within the centre.

We were able to provide an opportunity for each of our trainees to hand out their updated resumes during the recent Multicultural Job Expo.

***Cert 1 in Hospitality Traineeship catering for a meeting***



**Cert 1 in Hospitality traineeship, Sandwich assessment.**

**Trainees providing catering and service for the Children's Disco Event**



## COMMUNITY DEVELOPMENT PROGRAM

FUNDED BY THE DEPARTMENT OF COMMUNITIES, HOUSING AND DIGITAL ECONOMY

RON MITCHELL

Ron Mitchell has been working in the role of Community Development (CD) Worker at KENG since December 2019; and has thoroughly enjoyed the experience. KENG operates within a community development framework and integrated service model with a strengths-based approach that recognises our clients as the experts in their own lives. The following overview describes the CD Worker's contributions and achievements over the past 12 months.

### KRANK School Holiday Activities

KENG has a long-established practice in providing KRANK School Holiday Activities funded by Logan City Council. The CD Worker coordinated KENG's KRANK school holiday activities offered by the centre to Logan school students: in July and September 2022; and in January and April 2023. These school holiday activities, with experienced facilitators, included the long-established and well-known activities *Bushwalking and Barbeque*, *Gardening Club*, *Kids in the Kitchen*, *Cultural Storytellers*, *Unlimited Animations*, and *Native Creative*. We at KENG welcome the opportunity to work with children of all ages (as well as their parents and carers) in KRANK school holiday activities as it effectively broadens our outreach to the Logan community and provides a soft entry to KENG and our integrated service model.

In addition, during this financial year two new KRANK school holiday activities were added to KENG's extensive KRANK repertoire and introduced by the CD Worker, in partnership with the Queensland Government Office of Fair Trading, as a response to the identified need to improve and enhance the financial wellbeing of individuals and families in Logan. On Friday 8 July 2022, the *Budgeting, Saving, and Spending Money* workshop (now renamed *Money, Money, Money*) was hosted by KENG for Logan's young children. This activity is designed to inform and advise young children about being smart with money, to learn the difference between 'needs' and 'wants', the importance of constructing and managing personal budgets and setting savings goals, and being aware of priorities, options and choices that assist them with preparing to face

real-life financial decisions throughout their lives. On Thursday 6 April 2023, KENG hosted *Buying Your First Car* for teens to understand more about the financial decisions they need to undertake for exciting rite of passage, and a major milestone in their lives once they have their driver's licence. While buying and driving their first car brings a sense of freedom and independence for teens, it also brings with it a major responsibility. This session is aimed to guide teens with the complex process of purchasing a first car and to create awareness to avoid pitfalls. Information and resources are provided about setting a realistic budget for the car that suits the buyer's needs, understanding the true cost of running and maintaining a car, recognising the types of checks that need to be made, how to avoid car-sale scams, the importance of shopping around, and consumer protection laws.

### SPER Debt Resolution Program

Accumulated and unpaid fines with the State Penalties Enforcement Registry (SPER) have the potential to impede the potential for many of KENG's existing financially disadvantaged clients to escape the poverty cycle. SPER debts escalating to high levels has a disproportionate and deleterious impact on intensifying existing financial hardship for low-income households in the Logan community and particularly for clients with inadequate financial literacy and capacity for self-advocacy. KENG has been registered as a SPER Hardship Partner with the Queensland Government since June 2021 when the SPER Debt Resolution Program was initiated by the CD Worker. Through this program, there is the opportunity for KENG's existing clients to work off and often clear their SPER debts through Work and Development Order (WDOs) where clients participate regularly in various approved volunteering, counselling, and life-skills activities offered by KENG. Eligible clients with manageable SPER debts of \$2,000 or less are identified through KENG's internal processes, contacted to arrange WDOs if appropriate, and then case managed. Many clients for the SPER Debt Resolution Program to date have in fact been referred through their contacts with KENG's Emergency Relief (ER) and the Immediate

Supported Accommodation (ISA) teams. The SPER Debt Resolution Program has been beneficial to KENG and our clients. Over time, many of KENG's clients have already had their fines fully paid off through participating in WDOs. The Queensland Government's SPER Hardship Partners Team has been impressed by KENG's capacity and range of services and programs. From monthly reporting it emerged that May 2023 was the best-ever month in financial terms for the SPER Debt Resolution Program's inception at KENG for clients paying off their SPER debts. In addition to reducing and often eliminating their SPER debts, there are tangible benefits for KENG's clients in terms of enhanced social connections, life skills, and self-esteem.

#### **Secretariat for the Logan Interagency Network (LIN)**

KENG has been actively involved in Logan Interagency Network (LIN) meetings since their inception. For local service providers, the long-established LIN with bi-monthly meetings is generally considered to be the primary interagency network to share information; and has generated many productive interagency alliances and partnerships. In recent years, with the challenges associated with the COVID-19 pandemic, KENG provided a leadership role with organising and hosting the LIN meetings to ensure this network's continued influence in the sector. In January 2023, KENG formally assumed the leadership and secretariat role for the LIN; and the CD Worker took on the role of scheduling and organising future LIN meetings. This most recent development has greatly expanded KENG's network and has increased the recognition and profile of KENG. The LIN has a diverse membership, primarily drawn from community services agencies and NGOs in Logan and beyond, as well as Logan City Council. The purpose of the LIN is to provide a forum for service providers based in Logan to share information and resources to enable and nurture partnerships, collaboration, and innovation; and to advocate, influence, and lobby on behalf of the Logan community to meet needs and service gaps. Under KENG's leadership, the structure and format of the LIN meetings have largely remained intact; the major change – based on consultation – has been to schedule the LIN meetings on the first Thursday every 2

months (traditionally on the first Monday every 2 months) to avoid clashes with public holidays. The practice of enlisting interesting and informed guest speakers for each of the LIN meetings has continued.

#### ***Dementia Essentials Professional Development Courses***

The CD Worker has maintained KENG's productive partnership with Dementia Australia that was initiated in March 2021 where KENG hosts the fully funded and nationally accredited *Dementia Essentials* professional development courses for Logan-based carers, health professionals, and frontline workers. This course runs for three full days over consecutive weeks, and KENG systematically outreaches to local aged care facilities to promote the course and enlist and maintain participant numbers. During November 2022, after a hiatus in course delivery, KENG agreed to schedule future *Dementia Essentials* courses at Tudor Park and hosted well-attended *Dementia Essentials* courses in March and May-June 2023.

#### ***Logan Gathering for the Australian National Prayer Breakfast***

The *Australian National Prayer Breakfast* has been held in Parliament House, Canberra as an annual event since 1985, and is based on the model in the USA and other nations. For this annual event, there has been the option in recent years for gatherings at workplaces, schools, and churches throughout Australia to be involved through joining the livestream broadcast. KENG hosted the *Australian National Prayer Breakfast* in-person event on early morning Monday 28 November 2022. At this well-attended event, KENG served breakfast, and broadcast the livestream from Parliament House, Canberra, which featured the Hon Dr Jim Chalmers MP, Federal Member for Rankin, and Australian Treasurer, as a speaker. After the livestream finished, there were prayer presenters from Christian and non-Christian. At this gathering, former Queensland Senator Claire Moore presented the closing address about her experience with the *Australian National Prayer Breakfasts* in Federal Parliament over the years (as well as the first Indonesian Parliamentary Prayer Breakfast).

**Ron**

## EMERGENCY RELIEF PROGRAM

FUNDED BY DEPARTMENT OF COMMUNITIES, DISABILITY SERVICES AND SENIORS &  
DEPARTMENT OF SOCIAL SERVICES THROUGH THE YFS ER CONSORTIUM

JO PRESSICK

Emergency Relief funding assists service providers to deliver emergency, financial or other assistance to individuals and families in immediate financial crisis. Its objective is to assist people to deal with their immediate crisis in a way that maintains dignity and encourages self-reliance.

Providing care, compassion and support to all who walk through KENG's doors is what we do best.

The suburbs we service for bill assistance and vouchers are:

- Kingston
- Slacks Creek
- Loganlea
- Tanah Merah
- Meadowbrook
- Woodridge

There is no catchment area for food parcels.

In the past 12 months, we have provided:

- 2444 food parcels (feeding 3184 adults, 3643 children)
- 1045 food and fuel vouchers \$26,105
- 91 electricity bills \$10,675.20
- 36 rental payments \$4569.40
- 46 "other" bills including prescriptions, school uniforms, birth certificates, medical items, baby formula & nappies \$3123.26

Our total number of registered clients is 6960, an increase of 642 clients in 12 months.

### Staff & Volunteer Training

- De-escalation Training
- Attended the Child Abuse and Neglect Prevention/Mandatory Reporting Workshop
- Psychological First Aid

- Domestic Violence Awareness

### Networks and connections

- YFS Logan
- Logan Emergency Relief Services
- Brisbane Zonta South Club
- Baby Give Back
- Serving Our People
- Logan City Council
- The Salvation Army
- Loganholme Make and Do
- Warm Hearts
- Twin Rivers
- Burringilly Aboriginal Corporation
- Core Advisory Group, Qld Conservation Council
- Foodbank
- Berrinba Uniting Church
- 4 Voices
- Yarrabilba Stakeholder Collaborative Network
- Logan Police Multicultural Unit
- Knit for Charities
- The Sewing Lair
- Department of Youth Justice
- Uniting Care Community
- Brisbane Basket Brigade
- Share The Dignity
- QPASTT

Providing so much assistance to Logan residents would not be possible without the help of our inspiring, amazing volunteers. I would sincerely like to thank everyone who has given their time and compassion to help those less fortunate. Thank you to Geoff Leeming, Dorothy Firth, Jenny Cheng, Trevor Leonard, Gail Dionysius, Lisa Toomath, Geeta Chandar, Craig X, Roanna Kelly, Polycap Muobike. We love showing our younger generation about the realities of life for some people. We have had staff and volunteers'



children Vanessa, Jodie and Keeley helping out on school holidays.

Thank you also to the amazing students doing placement at KENG.

### Highlights

Providing a young Dad with a brand new baby car seat, in conjunction with *Baby Give Back*

Giving away 100 pairs of warm Ugg boots to our clients. Donated by *Serving Our People*

I received a call from a social worker at Logan Hospital. They had a young couple (16 & 17yrs) due to give birth within 2 weeks and they didn't have anything organised for bub. KENG had recently received a donation of baby items. The young couple were overwhelmed to receive a large box full of brand new baby clothes, maternity clothes, nappies, wipes, powders, rattles and toys.

Volunteers gaining skills and confidence within themselves leading to paid employment.

A homeless man, DJ, who has linked in with KENG was provided with a petrol voucher to attend the Homeless Connect event on the Gold Coast. Community members who are homeless or those at risk of becoming homeless had the opportunity to get in touch with a variety of community services, including health and wellbeing, legal advice and counselling. DJ was very happy to receive his 3rd Covid booster shot, and for his dog, Dusty, a vet check including worming tablets and a teeth clean.

Assisting First Nations People with costs of transport related to Sorry Business.

Offering financial counselling on a fortnightly basis with Maria Newell from the Salvation Army.

### Client Feedback

*'My kids' school shoes were stolen from the front yard. Thanks so much for buying new ones so they can go to school.'*

*'Sorry, I know you are inundated but I just wanted to say thank you for all your help today. You truly are a godsend and I can't thank you enough for all your assistance, it has made a world of difference for us all.'*

*'I care for my four grandchildren as the parents have addiction issues. I am so very grateful for the wonderful food parcels you offer. Everyone is always so caring and kind when I come in.'*

*'The backpacks are awesome, my kids were so excited to have new stuff for school for the first time.'*

*KENG is now involved with the Qld Conservation Society with the main objective of reducing fossil fuel energy and the cost of energy bills. "Secondly, we are pulling together more of the stories from our listening work, and some commentary from Coalition partners, for content for a campaign video and website. So another thank you to Jo and Lisa for being willing to be a part of it! And I will be visiting KENG this Thursday with some clever video folk to capture some of this."*



## FAMILY SUPPORT PROGRAM

FUNDED BY THE DEPARTMENT OF COMMUNITIES, HOUSING AND DIGITAL ECONOMY

CILLA BERTSCH AND JULIA GODFREY

The Family Support Program provides support for families with children from birth to 12 years who live in the Logan Community. The program is an early intervention/prevention model that works from a strength-based framework in collaboration with other KENG programs. Support is responsive and timely and includes in-home visiting, transport, advocacy, crisis support, parenting programs, resource provision and information, Projects and events, advice and referral.

The pandemic continues to impact the way the Family Support Program has been delivered in 2022/23 to a certain extent. Home visits are dependent on the wellness of the client and their family as well as the Family Support Worker. Telephone support has been provided where necessary.

Family Support Workers have:

- Continued to participate in the Family Support Collective monthly meetings via Teams
- Attended, supported and networked within local events such as Wilbert the Worm Literacy Events, Harmony Day, Neighbour Day, Child Protection Event, International Women's Day STEM event, Tudor Park Open Day, Luminous in the Neighbourhood event, Neighbourhood Day, Men's Health Week and NAIDOC
- Delivered three Circle of Security parenting programs
- Delivered donated Christmas presents from Lighthouse Care
- Distributed Girls in STEM gift packs to clients, donated by Zonta
- Assisted in packing 750 Back to School backpacks
- Supported the Occasional Childcare Centre with staff breaks

- Organised the annual staff First Aid & CPR courses
- Organised the update of First Aid Kits for Slacks Creek, Tudor Park and Occasional Childcare as well as organising the purchase of a hospitality specific kit for the Tudor Park kitchen.
- Supported clients to access a range of other KENG programs.

### Stay and Play Playgroup

This playgroup operates from Loganlea Community Centre every Wednesday morning during term time. A range of activities are provided including a baby mat, sensory, fine motor and gross motor activities, songs and stories and a healthy morning tea. There is a steady attendance of families who are building rapport and supporting one another in their parenting journey.

### Highlights

Working collaboratively with Girls Day Out in STEM to host the first STEM event at KENG on International Women's Day. This event saw local schoolgirls, members of the community and women from across Brisbane come together to learn and celebrate what is possible when females embrace STEM. Petriea was inspiring in her passion and professionalism as she arranged speakers from NAB, Telstra, Royal Flying Doctors and WING grocery delivery. We hope to be part of this event in 2024 and look forward to hosting it at Tudor Park which will better accommodate the large group.

Stay and Play Playgroup has become recognised as a safe environment for child safety contact visits to occur. There are regularly 12 adults having contact time with their children, including parents who have complex needs and require their own support worker.

A home visiting client has been supported to secure a NILS loan for a lawn mower and edger.

She had been worried about the risk of snakes with her grandchildren playing in the long grass. She has also been supported to replace her car licence and birth certificate. She has now begun the process of approval to be a kinship carer. She often expresses her appreciation for everything KENG does to support her.

It has been gratifying to again be welcomed into the homes and lives of clients. We look forward to another year of positive outcomes and

relationships as we work together to create healthy and harmonious families.

***Cilla and Julia***





## HOME INTERACTION PROGRAM FOR PARENTS AND YOUNGSTERS (HIPPY)

FUNDED BY THE BROTHERHOOD OF ST LAURENCE INITIATIVE THROUGH THE DEPARTMENT OF SOCIAL SERVICES  
SARAH COFFEY, DOROTHY FIRTH, SHANTI SHARMA, MADELINE TEOH, RENATA HAMMOND, JYOTSNA LOKESH,  
LISA TOOMATH

HIPPY (Home Interaction Program for Parents and Youngsters) is a two-year home based, early learning and parenting program for families with young children. HIPPY provides parents/carers with the confidence and tools to support their child's education and helps them create a home learning environment which improves their child's school readiness and parent-child relationship.

HIPPY Logan has been delivering HIPPY across Logan City for 14 years promoting fun learning experiences to fifty-five families each year. HIPPY Logan is enthusiastic about supporting and empowering our HIPPY families to be their child's first educator.

Over two years (the year before and after starting full-time school), HIPPY children work through weekly or fortnightly educational activity packs with their parent/carer. HIPPY Tutors deliver the HIPPY packs each week. Our HIPPY Tutors are parents who have participated in the HIPPY Program.

In the past year, twenty-three families have graduated from HIPPY Logan which is an incredible achievement. Our Age 5 HIPPY

Graduation was at KENG for children who graduated from our 2021 -2022 cohort.

Eighty percent of our HIPPY families met with HIPPY Australia's POA (Priority of access)

### Highlights

One of our favourite highlights from 2022 was when the HIPPY Team celebrated Diwali. Everyone was invited - Families, Staff, Students, and volunteers. The celebration included storytelling, dancing, and cultural offerings. Everyone brought a plate from different cultures. It was amazing to see and taste different foods from all over the world.

**Sarah**



## KINGSTON EAST OCCASIONAL CHILDCARE

FUNDED BY KINGSTON EAST NEIGHBOURHOOD GROUP INC.

SATOKO KURODA

The Kingston East Occasional Child Care is a unique Children's service that provides a rich learning environment for young Children on a short-term basis. Our aim is to provide a warm and nurturing environment for families to use when attending programs at the Centre, or as a transition in preparing their Children for an additional early childhood setting.

Offering a low-cost hourly rate ensures that all families have an opportunity to access an educational facility for their Child and for many it is the first early childhood experience. The Childcare is a significant element to the Community centre with 62% of families accessing Childcare being actively engaged in programs within the centre. Having families stay onsite allows for flexibility within the program. This year 43% of families are paying customers using the OCC service. Some of them were SQW students who utilise our service.

We have the privilege of working with such beautiful Children and their families and we strive to teach and role model skills which will assist in their lifelong developmental journey. We endeavour to build trusting relationships with families, which allows us to ensure that all children's needs are catered for, and that learning can be fostered even in their very short stay.

### Highlights

It has been a privilege working with families in childcare and continuously working with staff and committee members. I have learned how important the childcare is in Kingston East Neighbourhood Group. I have been learning many things since I have taken over the position.

The end of the last year, we say goodbye to our loving assistant Flower (Fulaaau) a very gentle

speaking person. She has moved onto a larger commercial childcare in Logan village. I appreciated what Flower had done for us and we continue to use her song as our special song to welcome children to our service.

Beginning this year, we welcomed Sary Leng as our assistant in OCC. She has a Cambodian background. She is nurturing, caring, and is an excellent communicator. She is a very open and friendly person. She previously used to come to my playgroup with her son at Logan Central Library. She had placement at OCC to obtain a Diploma of Child services qualification last year. I feel she has special connection to KENG. Due to our demand, we needed another worker to assist us on Tuesday and Friday. Kaveri is helping us for those two days, and we appreciate that she is very flexible with days and hours. She is also nurturing and good at connecting younger children.

This year, we connected some of our families with our Early Childhood Intervention Programs, so that their children could receive more support for their development.

This year, we have again welcomed students. From Griffith University we had Agum from youth and family study course who was very professional and great to work with. She supported us in many ways.

Thank you to the KENG family, who we enjoy working alongside and continually learning from a wonderful group of dedicated staff. We would like to thank Council and the great Management Committee for their ongoing support and assistance.

**Satoko**

## OLDER PERSONS ACTION PROGRAM

FUNDED BY THE DEPARTMENT OF SENIORS, DISABILITY SERVICES AND ABORIGINAL AND TORRES STRAIT ISLANDER PARTNERSHIPS

FAYYAAHDAD SABDIA

The Kingston East Neighbourhood Group's Older Person's Action Program (OPAP) aims to enrich the lives of senior community members. It strives to achieve this by:

- Establishing meaningful connections to counteract social isolation and loneliness.
- Fostering community engagement, enabling seniors to share their unique narratives, abilities, and knowledge.
- Providing a variety of health and well-being initiatives.
- Recognizing and addressing individual preferences and requirements, ensuring access to essential support, advocacy, information, and resources.

### Collaborations and Networks

The Older Persons' Action Program is enhanced through collaboration with Logan City Council, the Logan Seniors Network, the Logan Multicultural Network, and the Dementia Alliance.

### Highlights

It's been truly uplifting to witness a substantial increase in senior participation within our group activities. Each group has seen strong attendance, and participants are deriving genuine pleasure from the connections they're forging, leading to friendships that extend beyond the groups. In response to a discernible community need, we've successfully

reintroduced the Yoga program. The OPAP Program has also included a series of information sessions covering a wide range of subjects, including disaster preparedness, advance care planning, and information regarding various resources to maintain seniors' independence within their home.

A multitude of clients have shared their deep appreciation for the Seniors program and have emphasised how the OPAP services have played a pivotal role in helping them overcome social anxiety and loneliness. This has occurred within an environment that is not only safe and welcoming but also remarkably encouraging. These clients have expressed their gratitude for the referrals they've received within the program, highlighting the substantial positive impact on their overall well-being.

These outcomes would not be possible without the immense contribution of our Seniors at KENG. We extend our heartfelt gratitude to our valued clients for their outstanding contribution in cultivating an atmosphere that is truly welcoming and inviting. Your warmth, openness, and willingness to connect have collectively transformed our space into a place where everyone feels embraced and valued. Thank you for playing an essential role in making our environment a haven of camaraderie and comfort.



## IMMEDIATE SUPPORTED ACCOMMODATION

FUNDED BY THE DEPARTMENT OF COMMUNITIES, HOUSING AND DIGITAL ECONOMY

VIKKI WILKES, HELEN HOGAN, SARAH LUXFORD, ROYCE PECKHAM, JULIE STANNERS

KENG receives funding from the Queensland Department of Housing (formerly Department of Communities, Housing and Digital Economy) to operate two Specialist Homelessness Services: (1) the ISA program which provides KENG-managed crisis accommodation linked with case management support predominantly to homeless family groupings or those at imminent risk of homelessness; and (2) the IHRF program which aims to secure immediate short-term emergency accommodation such as a motel stay for families experiencing or at risk of homelessness, and assist transition of these families to safe, secure housing appropriate to the individualised needs of the family.

KENG manages thirteen department-owned properties under the ISA program which range from three to four-bedroom, detached houses situated across the District of Logan City. As such, any KENG ISA properties that become available for tenancy are usually offered to homeless family groups requiring temporary housing. Vacancies are listed on the Queensland Homelessness Information Platform which can be accessed by all Specialist Homelessness Service (SHS) providers situated across Queensland wishing to refer clients to KENG for crisis accommodation. KENG does not limit access to the ISA program to only SHS providers; other external organisations / agencies can refer clients for assistance or potential clients can contact our team directly at the KENG Meakin Park Centre.

KENG is very grateful to receive two funding streams from the Department of Housing to deliver the IHRF program:

### **Emergency Brokerage**

To deliver an immediate short-term emergency accommodation response to families who are experiencing, or at imminent risk of homelessness with no alternative housing options available to them and assist families in short-term emergency accommodation and crisis accommodation to stabilise their situation in order to transition to longer-term housing. Brokerage can also be utilised for other purposes such as pet kennelling, payment of outstanding storage fees or furniture removalist costs, or clearing of

tenancy debts to sustain a family's current long-term rental.

### **Increase in support worker capacity**

Through employment of additional KENG SHS staff to assist in the distribution of brokerage including securing short-term emergency accommodation for families and to increase the capacity of funded SHS providers to deliver and coordinate appropriate case management support to families in short-term emergency accommodation and crisis accommodation, with the aim of assisting families to transition to safe and secure housing.

Both KENG SHS teams strive to work collaboratively with our clients to maximise their capacity for independent living through a coordinated response to address barriers and create pathways to safe, secure, and sustainable housing. Some of the services that can be accessed through KENG ISA & IHRF include but are not limited to:

- Collaborative needs assessment and goal planning with our clients.
- Development of client skills to successfully secure and sustain long-term tenancies.
- Connection to programs and support groups appropriate to individualised client needs.
- Advocacy and assistance to link with specialist services.
- Offer of targeted follow up support to clients exiting either program.

Over the past year, the KENG ISA & IHRF teams have noted a substantial increase in the number of families requesting support. Many of these families stated it was the first time they had ever experienced homelessness therefore were very appreciative of the assistance and support provided by our team members.

## **Highlights**

One significant highlight for the KENG ISA team was receiving the astonishing news that KENG had been selected for receipt of additional funding to assist with supporting families experiencing or at imminent risk of homelessness through the roll out a new state government initiative, namely the IHRF program. Notification of the new funding arrangements was confirmed by the Southwest Contract Management team during an MS Teams online discussion with relevant KENG stakeholders that was held mid December 2022. The official roll out of the KENG IHRF program commenced once the KENG Meakin Park Centre reopened in early January 2023. The IHRF funding has enabled KENG to offer support to an increased number of families requiring immediate housing assistance; many of whom have been directly impacted by the ongoing, nationwide rental crisis.

Another noteworthy highlight was the renewal of a 5-year departmental Homelessness Funding Service Agreement with KENG that included additional brokerage monies to be utilised within the KENG ISA program during the first 12 months of the Agreement. The supplementary funding will be of great benefit to disadvantaged families requiring financial support to pay, for example, removalists costs when vacating from a KENG ISA property to long-term housing. In addition, the KENG SHS teams were delighted to receive notification from Southwest Contract Management that KENG would be refunded to operate the IHRF program over the next 12 months. The continuation of IHRF funding will enable ongoing support to be offered to homeless families in the hope of achieving the ultimate goal of positive housing outcomes for these families.

***Vikki***



## COMMUNITIES FOR CHILDREN PROGRAM

FUNDED BY THE SALVATION ARMY COMMUNITIES FOR CHILDREN INITIATIVE THROUGH THE DEPARTMENT OF SOCIAL SERVICES

HAYDEN ESPARON

### ***DAD'S TIME***

Dad's Time is a playgroup for dads in our community to bring their young ones along to our Meakin Park childcare area for some free play, activities, and a healthy morning tea. This program runs every Saturday morning during school term, and uses both the inside and outside spaces of our childcare area to ensure visitors get as much variety in play as they are deserved. The play we provide changes on the weekly, often encouraging exploration, problem solving, and cooperation with dad. Our food is provided with everyone in mind, child and adult, as well as people with dietary restrictions.

This playgroup is facilitated and supported by male staff and volunteers, which allows men to bring their children and feel comfortable in diving into fathering issues, or issues faced as single and struggling dads in our community.

### **Highlights**

This year, I have observed many interesting highlights developed within this program. Dad's Time has become a space for dads to talk about fathering – the good and the bad. They will joke about the challenges, while also helping each other out (especially older dads with newer, first-time dads). This playgroup also hosts children from 0-13 years old, which allows us to cater activities and play ideas for a bigger age range. The younger and older children have had moments of bonding and joint play, much like the older and younger dads have.

Dad's Time has always encouraged and fostered mentorship and mateship among the fathers. Creating a strong circle of men who support each other on their fathering journeys has been delightful to witness and spreads a positive message about male roles in our communities.

### ***GREAT MATES MEET***

Great Mates Meet is a weekly get together for men in the community. This program aims at bringing men together to sit down and chat about life over some food and snacks. This program is hosted at our Meakin Park location, using the front courtyard with the provided seating and table spaces. There is a complimentary Barbeque cook-up that uses the same space.

This group acts as a draw to many men in the community – whether it's for the tasty BBQ food, or the mateship and social building environment. This program has been described by participants as therapy, a retreat, an inclusive space, and a reason to get out of the house. What I have observed from this group is the reduction in social isolation, the peer to peer support, and an open dialogue which promotes healthy constructions of masculinity, and male roles in communities.

### **Highlights**

This program strives to create memories, as well as celebrate good moments in participants lives. We enjoy celebrating birthdays, life achievements, and special annual events (Father's Day, Men's Health Week, Christmas etc). Many participants have noted the benefits of this program, whether it is directly improving mental health, or the benefits of social inclusion and commitment to a group. And of course, we like to think we are having a happy and healthy impact on the centre, each Friday, by interacting with other groups and people on the day, sharing food around, and making the environment a happier place.

**Hayden**

## **PERSONAL & RELATIONSHIP COUNSELLING**

FUNDED BY THE DEPARTMENT OF CHILDREN, YOUTH JUSTICE AND MULTICULTURAL AFFAIRS  
LENORE HALL

During the past year, KENG has continued to provide free personal & relationship counselling every Thursday morning for people in the Logan area, where it has been my privilege to have completed my first full year in the Counsellor role. Post-Covid, sessions are mostly in-person, while on-line sessions continue to be offered which benefit clients struggling with physical accessibility. The service has been accessed by a steady stream of new clients each month along with the ever growing need to see clients long-term due to complex mental health issues, exacerbated by the cost-of-living stress that many are experiencing.

Rent and cost of living increases are additional stressors to the many life and relationship issues that clients are facing; these include family and communication breakdown, depression, anxiety, grief and loss, life transitions, loneliness, parenting, bullying issues, rebuilding lives in the aftermath of domestic violence and recently cases of court ordered counselling for perpetrators of DV have attended.

I am encouraged with the growing awareness and understanding of mental health within our community. KENG plays an important contributing role to this understanding with its team approach to address the multi-layers of human needs that contribute to wellness and resilience. I have continued to receive a steady stream of referrals from other team member's points of contact with clients. This is the team approach working well to address mental health issues and is a rewarding aspect of working at KENG; connecting with my colleagues, the small catchups that happen in the corridor, the longer

discussions about referrals, these are all appreciated and add quality to my counselling role.

As part of the team, counselling plays an important role to address client's mental health issues. It provides a safe space to reflect, to reassess life's challenges and realise or re-affirm potential strengths within each person. It also provides education about mental/emotional health, and often connects clients to other services within KENG or within the broader community. However, because the counselling service is limited to four hours per week, there continues to be considerable wait time to see new clients and there is ongoing pressure for repeat sessions to work with the client's complex issues. For appointments, bookings continue via contacting the office at KENG or referrals through other staff.

In the past year, as part of the KENG team addressing the physical, emotional, and mental well-being of our community, I have appreciated learning about the community's resources and being a part of the "buzz" of human-to-human connecting that enriches individual lives and the community. This only works well due to active participation of clients and volunteers from the community, together with quality KENG staff and their massive input into community work; it shows what coming together and working together can do to benefit community. Togetherness contributes to the wonderful atmosphere of connection at KENG and provides a powerful antidote to address mental health issues. I'm looking forward to contributing to this work for another year.

**Lenore**

## LEARNING AND CARING PROGRAM

FUNDED BY THE DEPARTMENT OF COMMUNITIES, HOUSING AND DIGITAL ECONOMY

MARYAM FARJAMI

KENG was awarded funding for one year to run the **Learning and Caring Program**.

This Program supports women over 55, primarily from refugee backgrounds (Syrian, Afghan, Iranian, African, Iraqi) by running women Skill Share and Care groups. There is great need within this group to stay connected and engaged in the community for mental health purposes as well as empowering them through learning new skills or having their existing experiences and knowledge updated and upgraded to the needs of the community. The need to have mental health/ self-care support such as the Learning and Caring group is very significant, particularly due to the cultural stigmas around mental health support and more traditional methods such as one to one counselling. The participants find engagement in a group a more culturally approved support. This term particularly the focus has been empowering the women through learning knowledge and skills of various types; information sessions on health (Menopause, Covid 19,) small home careers, sewing, equine assisted learning/therapy and flood preparedness training.

We focus on helping the women to learn new skills and make new connections (sewing, home businesses, accessing health information in their own languages) and social engagement and improved mental health.

The Women learning and caring Group in partnership with the Australian Electorate Commission and Social Policy Group ran an information session on the Referendum; the definition of referendum and how the voting in a referendum works.

A Persian dance class was held on the end of the term celebration in June.

A few Yoga sessions were run in June. For the new arrivals particularly, this was the first-time experience of joining a Yoga session and they all had very positive feedbacks on it.

There is an alternative **activity of gardening** at the group for the interested participants when the

sewing class is running. We have hope to create a community garden eventually at the Childcare backyard.

### Highlights

Approximately 22 women have joined the group since it began back in May 2023.

At the Learning and Caring Program, we help participants by providing mentors/volunteers to receive supports in the areas that they need support with (language, transport, getting to know about Australia, etc).

The Learning and Caring Program is not limited to activities and according to needs of each individual participants, the support is provided within the capacity of the group. the participants are getting referred to other support services such as NDIS, health and employment support organisations, etc.

A very good news story and highlight of the program became possible only because of the kindness and support of the KENG manager Kim Wright to support Afghan and Iranian women to watch a of the Women World Cup match at Brisbane Stadium. Manager Kim agreed to pay the ticket fees for a group of women from Iranian and Afghan backgrounds to have the opportunity to enter a stadium for their first time ever. Women are banned to enter stadiums in Iran and Afghanistan. This was a very unique experience as the women felt they were watching a women's soccer match on behalf of the all their fellow country women who enjoy watching sport matches but were deprived of this very basic right. It was a once in lifetime experience to watch the women playing with freedom, strenght, unity and great efforts.





## FLOOD RECOVERY HUB FOR LOGAN

FUNDED BY THE DEPARTMENT OF COMMUNITIES, HOUSING AND DIGITAL ECONOMY

MAUREEN YEOW

**HERE FOR YOU** – That's the message we want to convey to flood-affected people about the Flood Recovery Hub for Logan, based right here at Kingston East Neighbourhood Group:



The Feb-March 2022 floods in Logan affected about 263 Logan homes flooded across low-lying suburbs including Waterford, Chambers Flat, Beenleigh.

The Flood Recovery Hub for Logan (based in KENG) aims to assist affected households in the aftermath of these floods and prepare our community for future disasters that may happen.

Since we started in late December 2022, over 40 of these flood-affected households (about 120 people including children) have received assistance from KENG and partner organisations. Assistance provided was in the form of:

- Structural Assistance Grant through Community Recovery, Qld Govt
- Resilient Homes Fund through Dept of Energy and Public Works, Qld Govt
- Rental Support Grant through Dept of Housing, Qld Govt
- Financial assistance through Salvation Army
- Funding for repair and rebuild through St Vincent de Paul
- Funding for repair and rebuild through GIVIT
- Furniture and other items through GIVIT and members of the public
- Funding grocery and fuel vouchers through KENG
- Food relief parcels through KENG and other organizations
- Free mental health counselling through Disaster Flood Team, Metro South
- Free financial counselling through YFS
- Assistance with NDIS through Carers Qld
- Free social activities and workshops in KENG and other organisations
- Referrals to free employment services
- Free new household items through KENG and other organizations
- Reduction of SPERS debt through volunteering at KENG

Almost 40% of our clients who receive assistance identify as CALD, Aboriginal or Torres Strait Islanders.

Besides the 40 plus households we are assisting, we have also introduced our services to another 60 households affected by the floods. This means that we have offered our services to over 100 households which represents about 38% of the total number of flood-affected homes in Logan.

In addition, about 500 people have been reached with information on how to prepare for floods and

other disasters. This was done through having stalls at events and talks at various organisations in Logan. Our Flood Recovery Hub was also featured in MyCity Logan which distributes 10,000 copies of their publication over 70 suburbs in Logan.

Our Flood Recovery Hub in KENG hosts regular disaster recovery training and networking sessions for Flood Hub Service Navigators and Qld govt staff in the region. We are proud to contribute to the upskilling of community services and government in Logan and beyond.



**Service Navigators and Qld government staff enjoying lunch after a training session at KENG Tudor Park**

***Maureen***

## THE OLDER PERSONS FLOOD ALLIANCE

FUNDED BY THE DEPARTMENT OF COMMUNITIES, HOUSING AND DIGITAL ECONOMY

FIONA MULLER

**The Older Persons Flood Alliance** is an initiative jointly funded by the Commonwealth-State Disaster Recovery Funding Arrangements (DRFA) it is a Flexible Funding Grant Program funded by the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts.

This position was started at Keng on the 1<sup>st</sup> April 2023. This was created to help older residents of Logan prepare for, live through and recover from unprecedented weather. Members of the alliance receive mentoring to develop a strategy to store belongings prior to a flood event, remain safe, clean, repair and move home after floods with minimal disruption.

A Seniors group has been started at Tudor Park called 'Seniors Tea and Talking Time' which meets on the 1<sup>st</sup> Tuesday of each month. This gives an opportunity to build awareness of weather events and how each Senior can be more prepared for any future disasters.

Fiona has been working closely with Logan City Council and Metro Health South to deliver Preparedness talks to Seniors and has been using the orange emergency document wallets provided by Logan City Council. Fiona has created an Emergency Kit that is displayed during preparedness talks and offering USB's for each Senior to download their important documents in case of a disaster. A Bingo Game for Logan Seniors has been created to encourage their participation in developing their own personal Flood Resilience Plan, and to be ready for any such floods in the future. This will run until March 2024. The following are groups that have received a Preparedness, Recovery and Resilience Talk: Kingston Probus, Luminous Parade, Open Days at KENG Meakin Park and Tudor Park, Chatty Café which includes Logan

Central, Browns Plains and Marsden, Logan Garden Club, Logan Rotary, Amputees Family Support, Sudanese BBQ, Kingston Probus Group and Forever Young at Loganlea. The groups so far at KENG that have been involved in these talks have been the Wheel of Wellbeing, Men's Group, The Computer Club and during the Seniors Christmas in July event. Through these meetings Fiona has engaged with over 500 Seniors in the Logan Community.

Highlights: It has been a highlight to find people when presenting these preparedness talks that have previously been flooded and then been able to help them in their recovery. Through these discussion groups the Seniors of Logan have increased their education around disaster preparedness, recovery and resilience. They have also engaged in community connection and gained social interaction, which contribute to healthier, stronger and a more inclusive senior community in Logan.

**Fiona**









## AUDITOR'S REPORT

### Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

#### Independent Auditor's Report to the Members

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### Report on the Audit of the Financial Report

#### Opinion

We have audited the financial report of Kingston East Neighbourhood Group Inc (the association), which comprises the Statement by Members of the Committee, the Income and Expenditure Statement, Balance Sheet as at 30 June 2023, a summary of significant accounting policies and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

In our opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the association as at 30 June 2023 and [of] its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporation Act 1981.

#### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of Associations Incorporation Act 1981. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

#### Responsibilities of the Committee for the Financial Report

The committee is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the Associations Incorporation Act 1981 and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

#### Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

## Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

### Independent Auditor's Report to the Members

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

14 September 2023

Signed on :



721C955EAF8B712

James McKenzie, Chartered Accountant

Dickensons Accountants

Lvl 2, 3908 Pacific Hwy, Loganholme QLD 4129

## STATEMENT BY THE MANAGEMENT COMMITTEE

### Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

#### Statement by Members of the Committee

For the year ended 30 June 2023

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The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the Income and Expenditure Statement, Statement of Financial Position, and Notes to the Financial Statements:

1. Presents fairly the financial position of Kingston East Neighbourhood Group Inc as at 30 June 2023 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

  
14/07/2023 14:00:00

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Geoffrey Leeming  
President

  
14/07/2023 14:00:00

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Nathan Baker  
Treasurer

## FINANCIAL STATEMENTS

**Kingston East Neighbourhood Group Inc**  
**ABN 43 596 714 005**  
**Profit and Loss Statement**  
**For the year ended 30 June 2023**

	2023 \$	2022 \$
Operating profit (deficit) before income tax	(103,353.55)	662,697.14
Income tax (credit) attributable to operating profit (loss)		
<b>Operating profit (deficit) after income tax</b>	<b>(103,353.55)</b>	<b>662,697.14</b>
Retained profits at the beginning of the financial year	1,841,201.65	1,178,504.51
Total available for appropriation	1,737,848.10	1,841,201.65
<b>Retained profits at the end of the financial year</b>	<b>1,737,848.10</b>	<b>1,841,201.65</b>

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**The accompanying notes form part of these financial statements.**

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# Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

## Balance Sheet as at 30 June 2023

	Note	2023 \$	2022 \$
<b>Assets</b>			
<b>Current Assets</b>			
Cash assets	2	2,506,580.03	2,273,656.03
Receivables	3	15,343.30	20,903.10
Other	4	22,777.19	34,180.39
<b>Total Current Assets</b>		<b>2,544,700.52</b>	<b>2,328,739.52</b>
<b>Non-Current Assets</b>			
Property, plant and equipment	5	201,449.44	109,156.93
<b>Total Non-Current Assets</b>		<b>201,449.44</b>	<b>109,156.93</b>
<b>Total Assets</b>		<b>2,746,149.96</b>	<b>2,437,896.45</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Payables	6	43,052.55	16,088.79
Financial liabilities		11,175.09	9,343.09
Current tax liabilities	7	81,607.46	31,454.52
Provisions	8	108,303.75	37,268.04
Other	9	578,897.15	271,761.13
<b>Total Current Liabilities</b>		<b>823,036.00</b>	<b>365,915.57</b>
<b>Non-Current Liabilities</b>			
Financial liabilities		5,847.52	12,573.17
Provisions	8	179,418.34	218,206.06
<b>Total Non-Current Liabilities</b>		<b>185,265.86</b>	<b>230,779.23</b>
<b>Total Liabilities</b>		<b>1,008,301.86</b>	<b>596,694.80</b>
<b>Net Assets</b>		<b>1,737,848.10</b>	<b>1,841,201.65</b>
<b>Equity</b>			
Retained profits		1,737,848.10	1,841,201.65
<b>Total Members' Funds</b>		<b>1,737,848.10</b>	<b>1,841,201.65</b>

The accompanying notes form part of these financial statements.

## ACKNOWLEDGEMENTS

There are a number of groups and individuals who have assisted us in many ways over the past year. We extend our sincere appreciation to:

Access Community Services Limited	Department of Education and Training, Office of Early Childhood Education and Care	4Voices
Addiction & Mental Health Services, Metro South	Department of Child Safety, Loganlea	Gambling Community Benefit Fund
Angela Tui Samoa – Jarjums Belonging	Department of Child Safety, Brisbane	Gibbs Wright Litigation Lawyers
Ashley Institute of Training	Department of Child Safety, South East Region	GIVIT– Goods for Good Causes
ATTVEST	Department of Child Safety, Youth and Women	Girls Day Out in STEM
Audi Centre South Brisbane	Department of Children, Youth Justice and Multicultural Affairs	Go-Creative
Australian Childhood Foundation	Department of Communities, Housing and Digital Economy	Go Duckling
Axiom College	Department of Youth Justice, Employment, Small Business and Training	Good Shepherd Microfinance
Beenleigh Neighbourhood Centre	Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships	Grace House
Bendigo Bank	Department of Health	Gold Trades Pty Ltd
Bert Van Manen – Division of Forde	Department of Social Services	Greenbank Services Club
Best Disability Support	Dickensons Accountants	Griffith University, Logan and Nathan Campuses
Breathe Safe	Dr Jim Chalmers MP, Federal Member for Rankin	Gunya Meta Inc.
Brisbane Lions	Early Years Initiative, Queensland Health	Hayley Hopper – International Travel Consultant
Brotherhood of St Laurence	Ellen Han – Logan City Council	Helen Betts, Griffith University
Burrungilly Aboriginal Corp.	Ellen Hiscock Bowman – Mount Tamborine Sustainable Gardeners	Hon Cameron Dick MP, Treasurer, Minister for Investment
Callaway Homes	Family Relationships Centre, Logan	Hon Shannon Fentiman MP, Attorney-General and Minister for Justice, Minister for Women and Minister for the Prevention of Domestic and Family Violence
Carbrook Golf Club	Fepau God is Good Church	IKEA, Logan
Centre Against Sexual Violence	First 5 Forever	Jane Sleight-Leach
Chris Mundy- Neighbourhood Centres Queensland	Fishes of Men	Life2Project
Christopher's Fine Foods	Foodbank	Jean Ridgeway Consultancy
Circle of Security International		Jeanee Bartlozzi
City Caravans		Karen Denham, Queensland
Club Southside		Liz Irvine
Coast Sure Insurance Brokers		NILS
Community Recovery		Karulbo
COTA (Council on the Ageing)		Kingston State School
Councillor Mindy Russell, Division 3, Logan City Council		Legal Aid Queensland
Daisy Hill Pharmacy		



Logan Beaudesert Perinatal  
 Wellbeing Service  
 Logan City Council  
 Maintenance Team  
 Logan Community Elders  
 Logan East Community  
 Neighbourhood Centre  
 Logan Hospital  
 Logan Libraries  
 Logan Make and Do  
 Woodcrafters  
 Logan Office of Economic  
 Development  
 Logan Together  
 Loganlea Community Centre  
 Logan Village Community  
 Centre  
 Major Training Services  
 Matt Bolton, Hope Centre  
 Monash University  
 Monte Lupo  
 Montrose Therapy & Respite  
 Services  
 Multicultural Australia  
 Multilink Community Services  
 Inc.  
 NAPCAN, Preventing Child  
 Abuse  
 Nishkam Society of Australia  
 Peach Tree – Perinatal  
 Wellness  
 Peak Care Queensland Inc.  
 Petriea Skitek

Police-Citizens Youth Club  
 (PCYC)  
 Princess Alexandria Hospital  
 Pro Bono Australia  
 QCOSS, Queensland Council  
 of Social Service  
 QPASTT Inc.  
 Queensland Community  
 Alliance  
 Queensland Department of  
 Education  
 Queensland Families &  
 Communities Association  
 Queensland Health  
 Queensland Shelter  
 Queensland University of  
 Technology (QUT)  
 Radio 101FM  
 Rainbow House, Daisy Hill  
 State School  
 Relationships Australia  
 Revival Church International  
 Reclink Australia  
 Roger Fairman  
 Rotary Club of Logan  
 Rotary Club of Loganholme  
 Sally Terare  
 Salvation Army  
 Scanlon Foundation  
 Sharyn Casey, Real Options  
 Consultancy  
 SSI – Settlement Services  
 International

St Marks Anglian Church,  
 Daisy Hill  
 St Cocos  
 Stepping Stones Clubhouse  
 Tech Path  
 The Benevolent Society  
 The Centre for Women & Co  
 The Community Centres and  
 Family Support Network  
 Association  
 The Family Place  
 The Lady Musgrave Trust  
 Topdog Fencing & Topdog  
 Ladders  
 Uncle Barry Watson  
 Underwood Marketplace  
 Shopping Centre  
 Uniting Care Intensive Family  
 Support Service  
 Uniting Care Family and  
 Child Connect  
 University of Queensland  
 Village Connect  
 Volunteering Queensland  
 Weber Pacific  
 Wesley Mission  
 Women's Legal Service Qld  
 Woolworths Springwood  
 Yourtown  
 YFS Ltd  
 Zonta Club of Brisbane South

## THE YEAR THAT WAS.... KENG!

















