

Kingston East Neighbourhood Group Inc.

2019-2020 Annual Report

35th Annual General Meeting
Tuesday 22 September 2020



Contact us

Website: www.keng.org.au

Kingston East Neighbourhood Group Inc.

177 Meakin Road
Slacks Creek Qld 4127

PO Box 622
Woodridge Qld 4114

T: 07 3808 1684

E: admin@keng.org.au



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Mission Statement

Our Mission

Connecting People, Building Futures

Our Vision

KENG aspires to create an inclusive empowered community

Core Values

Our work is guided by our commitment to:

- Empowerment:** We are committed to assisting individuals to make positive choices in their lives
- Collaboration:** We value the contribution of volunteers, students and community partners and promote a culture of teamwork
- Inclusive:** We acknowledge Australia's first people, respect and value diversity and are committed to equality
- Responsive:** We are creative and receptive in seeking opportunities to meet individual and community needs
- Integrity:** We respect confidentiality, accountability and regard honesty as a priority
- Quality:** We implement evidence based best practice and strive for continuous improvement
- Sustainability:** We are constantly evolving and adapting our practices to ensure longevity and viability

Kingston East Neighbourhood Group Inc. acknowledge the traditional owners of country throughout Queensland and their continued connection to land, sea and community. We also pay sincere respect to our Elders past, present and emerging.

Management Committee & Staff

Management Committee

President	Geoff Leeming
Vice President	Ray Kelly
Secretary	Hayley Pepper
Treasurer	Nathan Baker
Committee Members	Fiona Banwell / Emma Glencross / Syed Zahir Ul Husnain / Merv Richens / Lauren Stephenson / Jawed Sarwary

Centre Programs

Child and Family HUB Coordinator	Kylie Jackson
Communities for Children (CfC) Coordinator	Kim Wright
CfC Support Workers	Satoko Kuroda / Karissa Dykes
CfC Dad's Support Worker	Michael Jacobs
Community Development (CD) Worker	Anna Thompson / Ron Mitchel
CD Youth Support Worker	Jeanee Bartolozzi
Emergency Relief Coordinator	Jo Pressick
Family Support Workers	Cilla Bertsch / Danielle Bennetts
Home Interaction Program for Parents and Youngsters (HIPPY)	
HIPPY Coordinator	Sarah Coffey
HIPPY Tutors	Dulani Chandrarathne / Nikita Ellul-Keyse Renee Lee-Broughton / Jarna Puru / Shanti Sharma / Madeline Teoh / Riana Warnholtz
HIPPY Administration Assistant	Dorothy Firth
Immediate Supported Accommodation (ISA) Coordinator	Vikki Wilkes
ISA Property Manager	Helen Hogan
ISA Case Manager	Sarah Luxford
Kingston East Occasional Childcare (OCC) Director	Kellie Dykes
OCC Assistants	Judy Ninkovic / Satoko Kuroda / Adam Moosa
Older Person Action Program (OPAP) Coordinator	Anna Thompson / Fiona Muller
Personal & Relationship Counsellor	Fiona Muller
SQW Build a Secure Future Coordinator	Cilla Bertsch
SQW Build a Secure Future Community Liaison Worker	Danielle Bennetts

Administration

Centre Manager	Kim Wright
Finance Officer	Carolyn Alcorn
Finance Assistant	Kym Smith
Administration Coordinator	Ann McCurley
Administration Assistant	Jo Pressick
Cleaner	Maurice Smith
Workplace Health & Safety Officer	Sarah Luxford

President's Report

Geoff Leeming

Wow, what a year! Like all of us, I ended up living a very different life from January to July this year than I have ever lived before. I sanitise my hands so many times each week I lose count. "Zoom Meetings" are now normal (as is ZOOM anxiety), we no longer greet others with handshakes or hugs, and a lot of the time we are talking louder due to the social distancing. Our family is bunkered down in Logan because we don't want to catch COVID-19.

All of our KENG staff, volunteers and clients have had to learn to live and work very differently. Our programs are being done remotely where possible, our ER clients are standing outside at the gates and many of our meetings are limited in numbers because of social distancing rules. At all times, the way KENG operates is based on government requirements.

I worry about the effect the pandemic is having on many of our community members, who are living by themselves. The social isolation must be causing mental stress for so many. Families living behind six-foot fences with no social or sporting outlets will be finding it very tough. The community is seeing increases in family violence and sexual assaults. Young people, both at school or university, are learning to do their studies from home when necessary, adding another burden to families. In some cases, they are finding it hard to adjust to this new way of learning. People working from home, in many instances, have had to finance technology so they can keep their jobs and their children can study.

Bring back normality!! I know our lives will go back to something like the old normal but it may take some time.

Our community centres are now needed more than ever. Once government support is wound back there will be many people who will be looking to re-skill and to join social groups. They will need help to balance their budgets, require food top-ups, help with back-to-school basics

and much more. These are all services and programs that are available from KENG.

Over the past 12 months, KENG continued to grow its more than 100 programs and services and has had over 100,000 contacts with the community.

This is only possible because of the dedication KENG has from Kim Wright (our Manager) and 28 very hard-working staff. These people are supported by about 60 selfless volunteers. To you all, a big thanks from KENG's committee. Many thanks to those who left us during the year and a big welcome to those of you who have joined us.

I would like to thank our 10 committee members for the time and expertise they have invested in KENG over the past 12 months. It has been their various life skills and expertise that has helped steer KENG through the COVID-19 pandemic. KENG has now developed both a Business Continuity Plan and a COVID-19 Operational Plan.

Some other changes have occurred over the past 12 months. KENG now has a new logo, the centre has managed technology services (RBC) and we employed a new Chief Financial Officer (Mark Lifo). Our committee grew by one and our client base is becoming more diverse.

This financial year KENG had a surplus of \$285,000 compared to last year's surplus of \$45,000. This was achieved with a COVID-19 top-up from the Federal Government of \$239,000 and our fundraising of approximately \$80,000. This money will be used to help the community over the years to come. A Sub-Committee will be researching what our community wants and needs over the next 12 months. Prior to this year, KENG could only provide programs and services that were funded by various levels of government or by philanthropists.

I would like to thank everyone who has been involved in KENG's fundraising. In two years, we

have raised about \$130,000. The bigger events are KENG's Annual BASH (last year \$22,000), KENG's Annual Golf Day (\$6,000) and several smaller events (\$5,000). KENG was sponsored by a private Logan group for \$50,000 and to them, many, many thanks. This financial year, KENG has raised \$40,000 (\$15,000 from Rotary) to date.

Fundraising monies are used for two purposes. The first is to support KENG's Back-To-School Packs. Last year, KENG helped supply more than 400 students with their school needs. The kids that start without their basic needs are spread right across Logan. Indigenous, refugees, asylum seekers, children with single parents, children with both parents out of work and all other minority groups. Not all children need packs. Some just need shoes, some need uniforms, others scientific calculators. These are essential items for the kids to feel they have an equal chance of succeeding and not feeling disadvantaged on day one of school. This year we're hoping to help 1000 kids (COVID-19 restrictions allowing).

The second purpose is to keep KENG's Occasional Child Care open. The childcare allows people to have their children minded while they participate in a KENG program, service or social group. KENG is lucky in that it is one of very few Community Centres to have childcare facilities.

I would like to recognise and thank the sources of our funding. All programs and services are funded from the Federal Government, State Government, Logan City Council and various other philanthropic groups. We receive monies from our local members and our community partners. They are recognised at our centre, in our handouts, on our website and our social media platforms.

A big thanks to Kim Wright (KENG's Manager). The committee recognises everyone's contribution in making KENG the success story for our community, but it is Kim's ability to hold

this community centre together at all times that makes her a little bit more extraordinary.

Finally, a big thank you to everyone who has visited, volunteered or worked at Kingston East Neighbourhood Group over the past 12 months. You have made a positive difference to Logan's Community.

Geoff

Treasurer's Report

Nathan Baker

Kingston East Neighbourhood Group's (KENG) 2019-2020 financial year has once again shown that the Centre can continue to provide quality programs for the local community even in very trying circumstances. It is a testament to the people working in all facets of the Centres operations that the programs have been delivered to the community, meeting all deliverables, while ensuring that KENG itself remains a strong and viable organisation.

Financial Result

The financial year 2019-2020 has delivered a particularly strong financial result for KENG with a surplus of \$293,533. This result further enhances KENG's financial health, carrying a net asset balance of \$1,242,768 an increase from \$949,215 in the previous year. The cash position has also improved during the year to total \$766,806 an increase of \$273,824 over the previous period.

As in previous years, the strength of KENG is a testament to the management of its programs which continue to be run in a manner that ensures their financial and operational sustainability. This has been particularly evident this year as programs have had to be adjusted to allow for changing conditions through the Covid-19 crisis. The Centre has also benefited from its strong relationship with funding sources, and has seen through this period a commitment for funding that allows KENG to plan forward with a higher degree of certainty.

KENG has also benefited from the stimulus packages committed by Governments to help businesses through the Covid-19 crisis. This boost has significantly added to the current year result and places KENG in a very strong position to be able to support programs in the years ahead.

Its important to remember that KENG being in a strong financial position is vitally important to the success of its role within the community. Financial strength allows KENG to better serve

the community, provide an example of good management to potential funding sources, cover program shortfalls to provide continuity, and look for ways to expand its reach into new areas of need. The disciplined manner in which the programs are run while maintaining their commitment to community outcomes is a testament to the staff, and I know that the committee thanks everyone involved for their continuing efforts.

Thanks

It has again been a big year and we have seen some big changes in the finance section of KENG. I'd like to welcome Mark Lifo who has become our Chief Financial Officer. Mark brings a level of knowledge and professional application to the finance department which will stand KENG in good stead moving forward.

This change was accompanied by Carolyn Alcorn leaving KENG. I would like to thank Carolyn for the service she have to KENG over the years, and on a personal note for helping me understand the financial accounting and structures involved in KENG delivering its many and varied projects.

Looking to the Future

The committee continues to look for ways that we can assist KENG in continuing and expanding the invaluable work and benefit it provides the community. We are aware that we are living in interesting and uncertain times but are also confident the Centre is in a position to rise to any challenge.

I look forward to continuing to work with everyone at the Centre.

Nathan

Manager's Report

Kim Wright

Kingston East Neighbourhood Group Inc. (KENG) has been providing programs and services to the Logan community for over 35 years. Our innovative and responsive integrated service model is funded from Local, State and Federal Governments and Philanthropic groups. KENG is a safe space and a point of contact for vulnerable people experiencing difficulties; a place to come together around shared interests and needs to learn, connect and contribute to their community.

During the past twelve months, KENG has consolidated our reputation as a trusted, responsive and effective support within the Logan community. This has resulted in a successful year whereby KENG has been able to deliver on our strategic goals and finish in a sustainable financial position.

In response to the outbreak of the COVID-19 pandemic, KENG was required to temporarily close our doors to the public in early March under the directive of Queensland Health. Programs considered to be essential services continued centre-based operations however there were restrictions placed on face-to-face contact with clients, in accordance with new government health and safety directives. Other programs adopted online modes of service delivery such as running Zoom classes, increased social media engagement and the delivery of activity packs and food parcels to families in need.

KENG instigated further measures to protect the health and safety of our community. For example, a COVID-19 Pandemic Response Group was formed to assist the Governance Sub-Committee with drafting and implementing a COVID-19 Pandemic Management Plan, in line with Queensland Health guidelines and legislation. Other measures included the drafting and implementing of a COVID-19 Risk Register and Work Health and Safety Plan for COVID-19. Over the following months, KENG undertook a staged reopening of the Centre, in accordance

with updated advice from relevant Queensland and Commonwealth Government Departments and agencies. Our funding bodies and community members expressed their gratitude to KENG for our professionalism and adaptation in response to the current situation and the way in which our organisation was able to maintain and enhance supports and connection to the community.

Our continued ability to have a strong social impact in our community in order to make a real difference in the lives of children, families and communities relies heavily on our highly trained professional staff, volunteers, students and partners. Additionally, I look forward to continuing to collaborate and maintain relationships with various stakeholders within the community. We know that by sharing resources and working together, we can achieve more for our community members than we could alone.

KENG has continued to be part of the Logan Together movement. This project is composed by a cross-sectional gathering of key stakeholders, governing bodies, non-government organisations, academics from various learning institutions, community groups and community members to bring sustainable change within Logan. KENG's affiliation provides a depth of involvement from numerous knowledge bases.

KENG continues to be a dynamic and place-based, grassroots organisation which I am honoured to be a part. I look forward to another busy year of change, growth, challenges and achievements with enthusiasm.

Looking ahead, I am grateful to be working alongside our four Sub-Committees:

- Governance- President, Geoff Leeming
- Finance- Treasurer, Nathan Baker
- IT & Communication- Secretary, Hayley Pepper
- Marketing, Fundraising, Partnership &

Membership- Vice President, Ray Kelly

The formation of the Sub-Committees reflects our organisation's commitment to exploring innovative ways to strengthen and support our community.

I once again gratefully acknowledge the support of all our partners, funding bodies and donors. I look forward to building on these relationships in the years ahead. Additionally, I would like to extend my thanks to the dedicated management committee and staff. I acknowledge that KENG is dependent upon dedicated and passionate staff, volunteers and students who enable our organisation to continue to serve the needs of our community.

Furthermore, I would like to thank our President, Geoff Leeming, for always going that extra mile. Geoff is passionate about his role, KENG's ongoing development and vision for our organisation. We are very fortunate to have Geoff as our President as he brings many years of experience within the field of business and the human services sector.

Highlights

A highlight of 2019-2020 was the inaugural 'Back to School Bash' fundraiser. The Bash was held at our President's property and raised over \$22,000. These generous donations enabled our organisation to support 400 children on their educational journey. The event, which included a buffet lunch and refreshments, was enjoyed by all.

The KENG Management Committee introduced the \$10,000 'Helping Hand Grant'. This initiative is a once a year opportunity for staff to apply for funding that may be used to contribute to a cause they feel passionately about, towards a gap within their program or something that compliments the work that they do.

KENG was successful for being awarded funding from Logan City Council to auspice 'Blokepedia'. This program addresses the issues and topics important to men. Blokepedia works alongside businesses to deliver workplace training, programs and events that empower and support individuals to optimise their social, emotional and physical health. Their mission is to create positive changes for men, their families and the community via opportunities for connection, learning and individual development.

KENG has also established a collaborative relationship with '4Voices'. This organisation offers connection to girls and women who are experiencing or at risk of experiencing social isolation, domestic violence, homelessness and/or digital exclusion. 4Voices provides social, digital and employment connections through the provision of free access to technology. Their service is mobile, delivered by volunteers through a custom fitted van in locations such as KENG where women feel safe and not vulnerable.

Kim



Child and Family HUB Program

Funded by the Department of Education - Early Childhood and Community Engagement

Kylie Jackson

The Early Years Place (EYP) at KENG provides a mix of services and programs to families in one welcoming location. Through our activities we aim to support parents and children to grow in positive family functioning, develop new understandings about early childhood development, nurture and foster positive family relationships and connect to local support services and resources. Being embedded in the integrated service at KENG enables parents to connect and access other relevant support services easily at KENG, such as counselling, housing support, emergency relief, education and training and therapeutic services. EYP workers also provide links to external specialised support services where required.

Programs and activities offered in 2019/2020 include:

- Circle of Security Parenting Program
- Bringing Up Great Kids Parenting Program
- Hello Baby (baby massage and music)
- Wheel of Wellbeing groups and events
- 3A playgroup
- Wilbert the Worm Literacy Program
- Mental Health Week Event
- Women's Week Event
- Child Protection Week- Family Fun Day
- Intergenerational Sewing Group
- School holiday activities
- Literacy and Activity bags
- Occasional Childcare at no cost to families who are accessing programs in the Centre.

The COVID-19 pandemic has impacted the way we deliver programs and activities. In early 2020 we had a reduced number of families accessing the service as there was much caution being exercised in the community. Mid-March, with the Centre being closed to the public, we adapted our way of working and continued to make connections and provide practical support where possible. Families were contacted by phone, email and text and offered ongoing phone or

zoom support. We held Circle of Security Parenting and some wellbeing catch ups via the Zoom platform.

Activity and Literacy packs were distributed to families.

As restrictions have eased, we have commenced hosting small groups within the center again, observing strict hygiene, social distancing and contact tracing procedures.

Many thanks to the Rotary Club of Logan for their ongoing financial support to purchase the books provided to children for Wilbert the Worm Literacy Day and the Literacy and Activity bags distributed during the COVID-19 restrictions. Over the year we gave out 346 books to children attending Wilbert the Worm and other programs in the Centre.

Many thanks to the Staff, Volunteers, Students and Management Committee for their support and encouragement throughout the year.

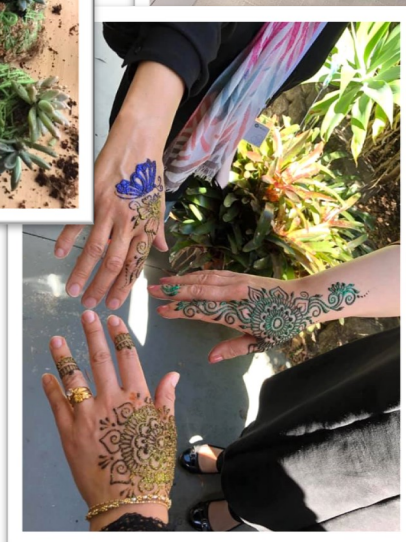
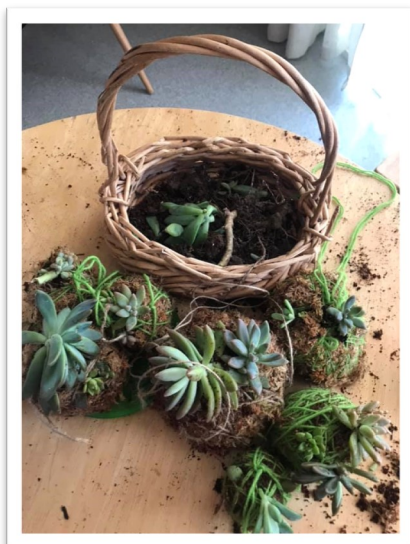


Highlights

We prepared and distributed 306 literacy packs to families with children who had been engaged in our groups/programs early in the year, other

programs in the center and those who were accessing our Emergency Relief program, which remained open through the restrictions of service. The literacy packs consisted of an early childhood book, to promote home reading, some Abecedarian learning games, craft activities, COVID-19 health messages and information around early learning and literacy.

Kylie



Communities for Children Program

Funded by the Salvation Army Communities for Children Initiative through the Department of Social Services

Kim Wright, Michael Jacobs, Satoko Kuroda, Karissa Dykes

The Communities for Children (CFC) program is aimed at families, children and parents around Logan. The program is funded by the Salvation Army for Children Initiative through the Department of Social Services. The program is based at KENG but also offered around Logan at Kingston State School and Loganlea Community Centre.

The programs offered through the CFC program are child-focused and promote positive relationships. They are soft-entry points and support positive engagement with the centre, staff and the wider community. If further support is needed, soft referrals may be suggested. These programs are designed to offer support, parenting help, build partnerships and networks and share knowledge and resources.

Supported Playgroups

Supported Playgroups offer an environment for parents and children to focus on development and wellbeing whilst socially interacting with others in the community. The Playgroups are offered in multiple locations around Logan, increasing accessibility within the community.

These playgroups are a place for children to grow their social skills, learn and play in a safe environment. They encourage healthy development and good social behaviour. Parents also have the opportunity to socially engage with other adults and the safe environment offers the opportunity to share parenting advice and show support. Parents can also receive support from staff or get soft referrals.

The four playgroups offered weekly around Logan during school term are:

- Praise Playgroup (KENG)- Monday
- Stay and Play Playgroup (Loganlea Community Centre)- Wednesday

- Kingston State School Community Playgroup- Thursday
- Abecedarian 3a Logan Central Library Playgroup- Friday

Hello Baby

Hello Baby is a program offered to families with a child younger than one year old. It is held weekly and is a great opportunity for parents to bond with their child and receive any support they may need. Guided by attachment theory, the parents are taught basic baby massage techniques as well as participate in signing and other sensory activities to help child development.

The safe space allows parents to increase their bond with their child, socialise with other families and receive support from trained workers including a Queensland Maternal & Child Health Nurse.

Kids Club

Kids Club is a weekly program held at Loganlea Community Centre. It is aimed at primary and secondary school aged children and offers a safe environment for them to explore, play and grow as individuals.

Staff and volunteers build relationships with the children and offer any emotional or social support they may require. Games, cooking and craft are all included in the sessions and children are encouraged to explore their individuality and friendships.



Great Mates Meet

Great Mates Meet has been successful and lots of men have been sharing, caring and helping each other. The program offers an environment for great bonding during times when people have been socially disconnected.



We also offer meetings one on one as well as in small groups with men who have been having a difficult time. Men are also encouraged to join other programs if it seems fit to offer further support.

Parenting Programs

Communities for Children offer numerous parenting programs aimed at guiding and educating parents on the parenting journey. Staff facilitate these programs which have been proven to be effective in supporting parents in changing their parenting styles. Staff value the opportunity to educate and assist parents on incorporating these evidence-based programs into their parenting journey.

The parenting programs offered by CFC staff include:

- Circle of Security
- 123 Magic
- Bringing Up Great Kids
- What Were We Thinking?

Highlights

After a break due to COVID-19, Kids Club has restarted. Over the break, staff were so grateful and amazed by the community spirit at Loganlea Community Centre. New and familiar families have been welcomed back, sharing gardening tips, activities for around the home and family support for one another. We feel honoured to be a part of this community where strangers can

become friends and we are so grateful that we can meet to allow this magnitude of support for each other in this time of vulnerability and isolation.

In July we did the Stronger Smarter training. This training is First Nations People approved, for Communities, families and educators to assist in improving relationships and working together as partners to help to co-create change in relationships and mindsets for a more positive and successful approach to meeting required needs in the Community on a personal level. This helped us greatly to mindfully improve our cross-cultural perspectives and keep in mind what may be holding us back from a more inclusive, successful relationship with the people that we are working with and for.



Occasional Childcare Centre (OCC)

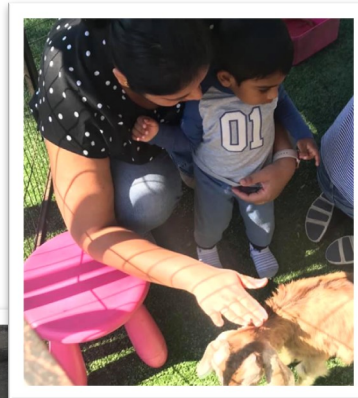
Occasional Childcare is a home-like and unique children's service that provides rich learning experiences for young children. The program is free to parents who are attending a program at the centre. The centre follows the Early Years Learning Framework (EYLF) and offers an environment for children to learn emotionally, socially, physically and cognitively alongside early childhood facilitators.

Thank you

We wish to express appreciation to the Kingston East Neighbourhood Group Management Committee, staff, volunteers and students who lend their knowledge, experience, spirit and energy to the CFC program, and our families for the opportunity to walk alongside them as they journey through the role of parenting our next generation.

We would also like to extend our thanks to Sarah Cowan who worked on the CFC team with us and finished in January this year. We are grateful for all her contributions.

Kim, Michael, Satoko and Karissa



Community Development Program

Funded by the Department of Communities, Disability Services and Seniors

Ron Mitchel

Kingston East Neighbourhood Group Inc. (KENG) operates within a community development framework and adopts a strengths-based approach that recognises clients as the experts in their own lives. Funded by the Department of Communities, Disability Services and Seniors, the Community Development Program at KENG aims to build on the inherent strengths and resilience, and enhance the capacity of vulnerable, disadvantaged and marginalised individuals, families and communities from all social and cultural backgrounds within Logan City to effectively address challenges, recover from adversity and realise their aspirations. Ron Mitchell has been working in the role of Community Development (CD) Worker at KENG since December 2019, and draws on more than 10 years of intensive experience and practice in community development from Darwin.

Volunteer and Placement Student Coordination

The CD Worker is designated overall responsibility for coordinating volunteer and placement student opportunities at KENG. Through the Community Development Program, volunteers and placement students were recruited, trained, and supported to assist with KENG's range of programs and services. The CD Worker seeks to engage the Centre's volunteers and placement students in a reciprocal professional relationship with KENG staff, value their contribution, and optimise their experience at KENG. The recruitment of volunteers and placement students at KENG was severely curtailed however from late March to late June 2020 because of the impact of the COVID-19 pandemic and the centre lockdown. Training and professional development opportunities were provided, as an example, four of KENG's volunteers and placement students accessed the Mental Health First Aid training course provided by Logan City Council in February 2020. During the height of the COVID-19 pandemic, National Volunteer Week in May 2020 with the theme of "*Changing Communities. Changing Lives*" was celebrated through emails

with attached electronic cards to more than 20 of KENG's volunteers (including members of the KENG Management Committee). The CD Worker also liaised with Volunteering Queensland to enlist two Care Army volunteers to assist in May and June 2020 with KENG's essential services, specifically Emergency Relief.

NILS Program

KENG is an established "Client Support" provider for the No Interest Loans Scheme (NILS) with Good Shepherd Microfinance. NILS provides individuals and families on low incomes with access to safe, fair and affordable credit for essential goods and services for up to \$1,500. The CD Worker arranged for a virtual NILS training session in March 2020; and with a NILS volunteer assigned one-day per week, maintained KENG's NILS Program as an essential service for clients at a time of increased demand during the COVID-19 pandemic.

KRANK School Holiday Activities

KENG has a long-established practice in providing KRANK School Holiday Activities funded by Logan City Council. The CD Worker supervised KENG's KRANK school holiday activities offered at the Centre in January 2020, *Unlimited Animations*, *Kids First Aid & CPR* and *Kids in the Kitchen*. KRANK school holiday activities scheduled for April 2020 were cancelled because of the COVID-19 pandemic. For the KRANK school holiday activities in June-July 2020, there was a major realignment of the design and delivery necessitated through the impact of the COVID-19 pandemic. It was decided to transition to a range of new 'at home' and 'online' activities: *Slime Workshop*, *Seed Paper* and *Unlimited Animations* that were safe and 'user-friendly' with stand-alone 'tip sheets' that could be adequately supervised by parents/carers or other responsible adults at home. KRANK activity kits were mailed out to participants during mid-June 2020. This exercise required a high degree of accountability and

transparency in terms of interactions with the parents/carers of participants and staff at Logan City Council, and an increased workload for the CD Worker and volunteers. This was a learning exercise for KENG and through our teamwork, KENG achieved successful outcomes.

Networking

Since joining the KENG team in December 2019, the CD Worker has focused on developing a network within the community services sector of Logan City, and is aware of the benefit accrued in terms of establishing and nurturing partnerships and strategic alliances. The CD Worker attended scheduled interagency meetings as a priority, initially face-to-face, but then through virtual platforms with the advent of the COVID-19 pandemic. These interagency meetings have included Logan Interagency Network (LIN) meetings alternatively co-hosted by KENG and LECNA; the Community Centres Connect network meetings convened by Logan City Council; and the Queensland Family and Community Association (QFCA) peak body network meetings. The CD Worker from previous professional and personal experience has a passion for dementia; and since January 2020, has attended monthly meetings of Logan's Dementia Friendly Community Advisory Steering Committee (aka *Logan Dementia Alliance*). In June 2020, the CD Worker joined the professional association *Community Development (CD) Queensland*, which has a network of more than 800 CD practitioners and academics. Also, since June 2020, the CD Worker has participated in online meetings and events of the Logan Core Group of the Queensland Community Alliance (QCA); and is an active member of the QCA *Safe and Connected Communities in Logan Research Action Group*. The CD Worker has explored opportunities to promote KENG's range of programs and services with the community services sector of Logan City. As an example, in March 2020, the CD Worker attended the *Community Connections Day Expo* at Springwood organised by the Islamic Women's

Association of Australia (IWAA). The KENG stall brochures and flyers attracted a great response from consumers and other stallholders; many of whom were aware of KENG.

Highlights



The major highlight for the CD Worker so far was organising the *KENG Bushfire Disaster Relief Fundraiser Lunch* in January 2020 designed to express empathy and solidarity with, and assist, communities in southern Australia impacted by the bushfires. This CD Worker enlisted key guest speakers with expertise and experience. The process for inviting local participants for the event provided the opportunity for the CD Worker to develop close relationships with KENG colleagues; create goodwill and increase KENG's profile in the Logan community; advance existing relationships with NGOs and service providers; and for members of the audience of 60 generated for the event who were not yet familiar with KENG to become aware of the Centre's location as well as its programs and services. The event also enabled the development of relationships for future CD

partnerships and collaboration with key stakeholders such as the Australian Red Cross, the Islamic Council of Queensland, the Ethnic Communities Council of Queensland, and the Logan District Cultural Liaison Unit of the Queensland Police Service. This KENG event was featured on the Facebook page of special guest Jim Chalmers MP, KENG's local Federal Member, "*Today Kingston East Neighbourhood Group put on a terrific fundraising lunch for fire-affected communities*".

Ron

*Planted in memory of our dear friend
and colleague, Anna Thompson*



Emergency Relief Program

Funded by Department of Communities, Disability Services and Seniors & Department of Social Services through the YFS ER Consortium

Jo Pressick

The Emergency Relief Program (ER) is funded by the Department of Social Services (Commonwealth) and the State Government.

Emergency Relief funding assists service providers to deliver emergency, financial or other assistance to individuals and families in immediate financial crisis. Its objective is to assist people to deal with their immediate crisis situation in a way that maintains dignity and encourages self-reliance.

The suburbs we service for bill assistance and vouchers are:

- Kingston
- Woodridge
- Slacks Creek
- Loganlea
- Tanah Merah
- Meadowbrook

There is no catchment area for food parcels.

In the past 12 months, we have provided:

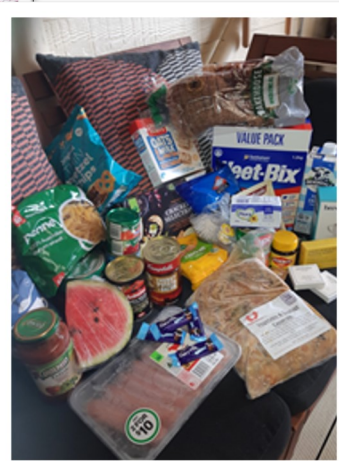
- 2247 food parcels
- 727 food vouchers
- 66 electricity payments
- 60 rental payments
- 25 "other" bills including prescriptions, school supplies, birth certificates

Our total number of registered clients for ER is 4,994.

I would sincerely like to thank the amazing team of volunteers who have given their time, energy and compassion to everyone who comes to the centre in need. ER would not be possible without each of you! Thank you to Geoff Leeming, Dorothy Firth, Trevor Leonard, Michelle Bevan, Robyn Bailey, Gillian Smith, Rebecca Salter, Andrea Lee, Gail Dionysius, Matthew Purnell, Julie Purnell, Kelly Hodges, Brad Karpa, Tegan Warwick and Erana Gibson. The students have also been an amazing help.

I would also like to thank the Management Committee and the Manager for continuing to support me in my new position. I feel privileged working alongside an amazing team of dedicated staff, students and volunteers who make a difference every single day.

Another thank you to the Hon Shannon Fentiman MP, Dr Jim Chalmers MP and Cr Mindy Russell for their ongoing support.



Highlights

Providing Back To School Packs to approximately 400 students.

Providing brand new bikes to disadvantaged children.

Feedback from PCYC officers who stated that KENG is the most welcoming agency they had visited, and we have the best nutritious food parcels due to providing meat, milk, fruit and vegetables.

Volunteers attended a two-day Mental Health First Aid Course.

Providing ER at Yarrabilba.

Continuing to support the community during COVID-19.

Jo

Family Support Program

Funded by the Department of Communities, Disability Services and Seniors

Cilla Bertsch and Danielle Bennetts

The Family Support Program provides support for families with children from birth to 12 years in the Logan Community. The program is an early intervention/prevention model that works from a strength-based framework. Support includes in-home visiting, transport, advocacy, crisis support, parenting programs, resource provision and information, advice and referral.

An overview of the year

The pandemic has had a significant impact on the way the Family Support Program has been delivered in 2020. Staff have had to explore alternate ways to provide support with lockdowns and the inability to do home visits and provide transport. Some parents have struggled with home schooling and have found the activities and online resources provided to be invaluable.

- Referrals have been received from Family and Child Connect, Intensive Family Support, Logan Hospital Social Workers, Logan Police Community Liaison officers, QPASTT and self-referrals
- Danielle participated in the Family Support Collective, attending monthly meetings
- We attended, supported and networked within local events such as the Perinatal Anxiety and Depression Awareness event, Grandparents Day, Wilbert the Worm Literacy Events
- Danielle facilitated four Managing Busy Families cooking sessions at Loganlea Community Centre
- Danielle facilitated a Bringing up Great Kids parenting program
- The team facilitated a Circle of Security parenting program
- We made 500 letterbox drops with information including a postcard encouraging supporting your neighbours, KENG's isolation counselling, KENG's newsletter and Emergency Relief

- The team made up and distributed 120 activity packs for children
- Danielle supported two families with citizenship applications
- Cilla provided court support for a kinship carer
- Two families were referred and supported into the C&K Kindy Program
- Two families were supported with donations from Minister Shannon Fentiman and a community donation of refurbished computers from Substation 33
- Multiple families were supported with Christmas baskets and gifts from Logan City Council and the Brisbane Basket Brigade
- Eight Back to School Packs and three uniforms were provided to clients
- The team attended and supported KENG fundraising activities Big Bash, Bushfire fundraiser, two Golf Days and a Paint & Sip
- We participated in Performance Development Planning with the Manager.



Highlights

Migration support provided to two families has resulted in both families being successful in gaining citizenship.

One CALD family who required an interpreter was supported to find and secure a rental property with a small courtyard for growing vegetables. Support was provided with

navigating utility bill transfers, organising a removalist and lease agreement signing.

One client has been provided with ongoing court support which has resulted in her working toward reunification over a 2-year order. This is a positive outcome after a long legal battle.

One client has fed back that Danielle is such an important part of her family's life that the daughter includes Danielle in her good night rituals.

The team have supported 11 families throughout the year with 145 home visits. Transport was provided on 45 occasions to appointments and to other KENG programs. Support has also included advocacy, information and advice and referrals to specialist agencies.

The beginning of 2020 has been a particularly challenging period and we have met all challenges hand in hand with clients, the Manager, dedicated staff, Management Committee, students and volunteers of KENG.

Cilla and Danielle



Home Interaction Program for Parents and Youngsters

Funded by the Brotherhood of St Laurence initiative through the Department of Social Services

Sarah Coffey, Dorothy Firth, Nikita Ellul-Keyse, Shanti Sharma, Madeline Teoh, Riana Warnholtz

The Home Interaction Program for Parents and Youngsters (HIPPY) is a two-year, home-based early childhood learning and parenting program that empowers Parents and Caregivers as their child's first teacher.

Home visits, group meetings, roleplay and a focus on everywhere learning have been key features of the program's success in Logan with a record 21 families graduating in 2019, with a further 32 Age 4 families enrolled by June 2020.

The HIPPY program is designed to fit into the daily life of our families. HIPPY families spend around 10 to 15 minutes a day doing educational activities together. These activities include a variety of story books and resources which support the child's learning journey.

Through HIPPY, children develop a love of learning, building self-esteem and confidence.

HIPPY Tutors

HIPPY Logan employs parents to work as Tutors in the HIPPY program. The peer-to-peer approach benefits parents engaging with other parents around common experiences encountered at similar life stages. During the two years of employment, HIPPY Logan Tutors receive current work experiences, explore further educational opportunities using Pathways to Possibilities (P2P) approach developed by HIPPY Australia.

Between 2019 and 2020 our HIPPY Tutors have

participated in various short courses, workshops and First Aid. Three Tutors have enrolled in either a Certificate III or a Certificate IV in Educational support using HIPPY Tutor Training funds.

One of our HIPPY Tutor's completed her Certificate III in Children's Services (Early Childhood Education and Care) and is employed fulltime at a local Childcare Centre.



Highlights

HIPPY Logan celebrated our ninth HIPPY graduation here at KENG in November 2019 with 21 children graduating from our 2018 Cohort. Nicola McKenzie from HIPPY Australia congratulated HIPPY Logan Coordinator Sarah Coffey for 10 years' service with the program.

Sarah



Immediate Supported Accommodation

Funded by the Department of Housing and Public Works

Vikki Wilkes, Helen Hogan, Sarah Luxford

KENG receives funding from the Queensland Department of Housing and Public Works (DHPW) to operate as a Specialist Homelessness Service (SHS) offering temporary, short-term accommodation linked with case managed support through the Immediate Supported Accommodation (ISA) program to people who are homeless, at risk of homelessness or in crisis. KENG manages thirteen department-owned properties under the ISA program ranging from 3 to 4-bedroom houses situated across Logan DC. Vacancies are listed on the Queensland Homelessness Information Platform (QHIP). In addition, KENG owns and manages a block of 4 X 2-bedroom units located in Logan Central that were originally purchased in 1992 after receipt of a one-off grant and currently operates unfunded as long-term community housing offered to people able to sustain tenancies independently.

The KENG ISA team works collaboratively with our clients to maximise their capacity for independent living through a coordinated response to address barriers and create pathways to safe, secure and sustainable housing. Some of the services that can be accessed through KENG ISA include but are not limited to:

- Collaborative needs assessment and goal planning with our clients.
- Development of client skills to successfully secure and sustain tenancies.
- Connection to programs and support groups appropriate to individualised client needs.
- Advocacy and assistance to link with specialist services.

Targeted, follow up support to clients exiting the ISA program.

Over the past few years, the KENG ISA team has proactively developed and sustained collaborative and respectful working

relationships with Logan-based Aboriginal and Torres Strait Islander community members. Several of our contacts with community members lead to requests for support of interstate relatives requiring targeted housing assistance to relocate from unsafe environs in southern states to the Logan area. Recently, there has been a slight decline in these specific requests due to Queensland border restrictions that have been implemented to reduce the spread of COVID-19. A report generated by the Australian Institute of Health and Welfare detailing client contacts as a result of data submitted by the ISA team approximates 47% of our clients seeking SHS assistance through KENG identified as Aboriginal and/or Torres Strait Islander during the last nine months.

Highlights

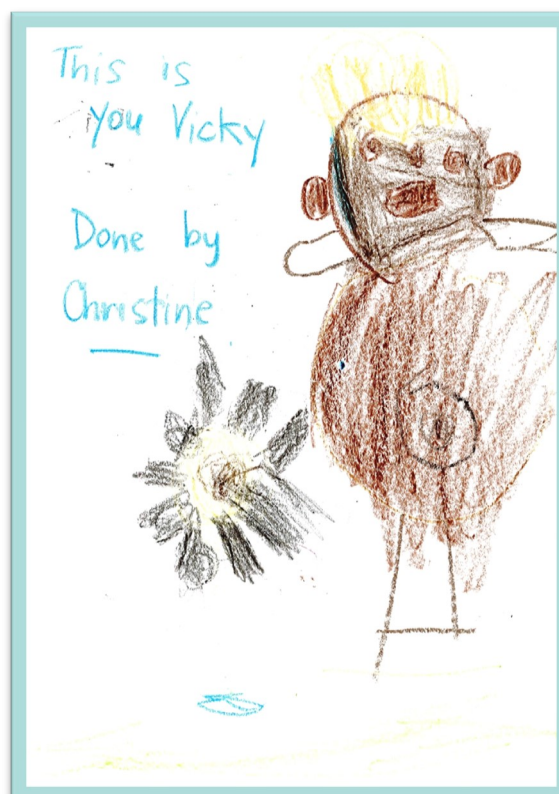
During the 2019-2020 financial year, the ISA team in conjunction with KENG Financial team have focused attention on supporting our housed clients to achieve a noticeable reduction in rent arrears and are able to report a ground breaking reduction from an average of 67% recorded over the past few years to an outstanding result of between 28% to 22% on several occasions during the year. This achievement is primarily due to the willingness of our housed clients to proactively engage with team members and consent to signing rent arrears payment plans that will not leave the household financially disadvantaged. The result has also contributed to facilitating a swifter transition of ISA clients to long-term sustainable housing in the private rental market as their preferred housing outcome.

In March 2020, the ISA team responded swiftly to the developing situation associated with the spread of COVID-19 across Australia and distributed a letter to all occupants and tenants of KENG-managed properties outlining changes to service delivery as a result of the COVID-19 situation. The letter outlined the implementation of temporary prevention measures to reduce the potential spread of the virus which would be

continually reviewed and assessed on a day to day basis. The measures included:

- 1) Temporary suspension of home visits and property inspections whilst increasing phone, email and text contacts with clients;
- 2) Delivery of food parcels to housed clients requiring emergency relief with the deliveries made in line with social distancing guidelines;
- 3) Visits to the KENG Centre to be pre-arranged with staff to ensure sufficient space is available in order to adhere to physical distancing requirements; and
- 4) Reporting of maintenance issues at properties to continue as per usual while immediate and urgent faults would be prioritised. A series of questions based on Queensland Health directives was also developed to ask clients prior to any face-to-face contact such as arranging for maintenance contractors to attend to any urgent or emergency maintenance issues at any KENG-managed properties. Over the following months, the ISA team progressively resumed our usual mode of service delivery however will continue to closely monitor any unfolding developments in South East Queensland.

Vikki



Kingston East Occasional Child Care

Self Funded

Kellie Dykes, Judy Ninkovic

The Kingston East Occasional Child Care is a unique Children's service that provides a rich learning environment for young Children on a short-term basis. Our aim is to provide a warm and nurturing environment for families to use when attending programs at the Centre, or as a transition in preparing their Children for an additional early childhood setting. Offering a low-cost hourly rate ensures that all families have the opportunity to access an educational facility for their Child and for many it is the first early childhood experience. The Childcare is a significant element to the Community centre with 56% (August 2020) of families accessing Childcare being actively engaged in programs within the centre. Having families stay onsite, allows for flexibility within the program. We have the privilege of working with such beautiful Children and their families and we strive to teach and role model skills which will assist in their lifelong developmental journey. We endeavour to build trusting relationships with families, which allows us to ensure that all children's needs are catered for and that learning can be fostered even in their very short stay.



Highlights

Judy, Michael and I are always very grateful to have the help of our wonderful volunteers. We have met some very generous and caring personalities and they have all been a positive influence in the lives of our beautiful Children. We have two very special volunteers who

through their experience in the OCC went on to become students in the Early Childhood profession. This year we have seen them both succeed in gaining employment in the field.

Nina Murselovic came to us as a very shy teenager and has been volunteering in the Occasional Childcare for nearly two years. She gained confidence every time she attended the OCC and with support and guidance, persevered to complete her certificate 3 at TAFE. Recently, we were thrilled to hear Nina has just received her first job and is doing extremely well working in an Early Childhood centre.



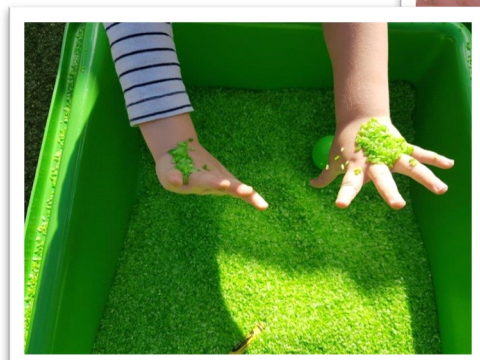
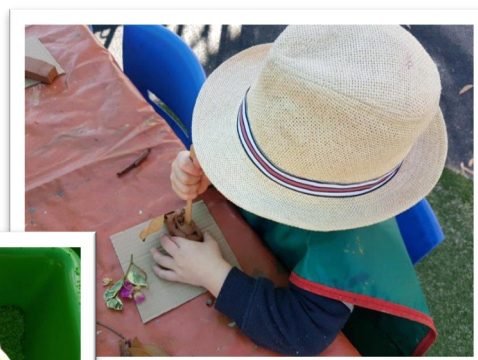
Ahmar Adam Moosa came to us with a background in individual support, however, it was very evident, he was destined for an early Childhood profession. His genuine interest in the children is just beautiful to see. Working through his Diploma in Early Childhood, he has fought hard to include the Occasional Childcare in his practical placement, and he continues to be an integral part of our team. Additionally, he provides his early Childhood expertise to assist the HIPPY program in a paid position on a Monday and we are very grateful for his ongoing commitment to the Occasional Childcare.

Congratulations to both Nina and Adam for their dedication and hard work and we are positive they will have many successes in their future.

Throughout the year we have supported and learnt from many students from Griffith University as well as local training organisations.

We are always very grateful to have the help of our wonderful volunteers and thank Nina and Adam, as well as Jordan Morley Buchanan and of course, Satoko Kuroda. We are always amazed by the ongoing generosity and selflessness of this amazing community and we are so grateful to the wonderful staff and management committee of KENG. With their ongoing assistance and professional knowledge, we are able to do our best to provide education and care for the wonderful families of KENG.

Kellie



Older Person's Action Program

Funded by the Department of Communities, Disability Services and Seniors

Fiona Muller

The Older Person's Action Program (OPAP) aims to enhance the status, safety and wellbeing of older community members by providing opportunities to:

- Contribute to the community and share skills and knowledge as a volunteer
- Have access to health and wellbeing programs
- Have their interests and needs promoted and be informed about services available
- Have access to support, advocacy, information and resources.

Highlights

Volunteer engagement and contribution with up to 15 Seniors having engaged in volunteering through the Administration and Reception, Emergency Relief, Craft, The Sewing Group, Gardening and The Computer Club. A number have volunteered across several programs while accessing OPAP and KENG programs. A point of referral for older male volunteers has been the Communities for Children Program and Great Mates Meet, providing greater inclusion for a vulnerable and difficult to engage demographic, being older men.

Seniors First Aid Workshops were delivered by Tony Holt from Elkanah First Aid Training. This gave the Seniors an opportunity to refresh their first aid skills and discuss any concerns they had around first aid. This workshop also opened opportunities for Seniors to connect with one another and for any new attendees to link into other programs within KENG.

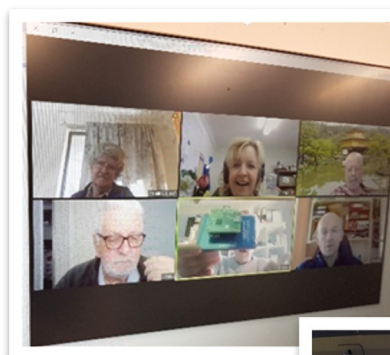
The Computer Club and Cooking Club going online - Another highlight during COVID-19 was the resilience of our Seniors. Due to COVID-19 many of the groups had to reinvent a new way to participate with one another. For the Computer and Cooking Club, it was via zoom. This was a great opportunity for the Seniors to learn a new skill and to connect with one another instead of suffering in isolation. Both of these groups

worked extremely well and if the need arose to have another lockdown, the participants are well equipped to continue in this way.

During the lockdown we were able to distribute 65 care packs to our seniors with some activities and goodies inside, so they would not feel so isolated.

Collaborations and Networks - OPAP is enhanced through strong collaborations with Logan City Council, The Seniors Network, Logan Interagency Network, Metro South Health and Caxton Financial Services.

Fiona



Personal & Relationship Counselling

Funded by the Department of Child Safety, Youth and Women

Fiona Muller

Each Thursday morning Kingston East Neighbourhood Group provides a free Personal and Relationship counselling service for people within the community, by appointment only. It has been encouraging to see new clients each month during this past year, including many clients continuing in follow up sessions, with improved outcomes in their specific needs and goals. Some issues that have been covered over the last year were couples relationships, communication, family breakdown, separation, parenting, anxiety, stress, depression, grief and loss, life transitions, general wellbeing and self-care. Due to COVID-19 KENG was also able to provide isolation counselling. During the lockdown phase of COVID, KENG continued to support clients by offering counselling either via phone, skype or zoom sessions. KENG continues to keep this option open if needed.

Once new clients have engaged in counselling, they tend to be both steady and committed, however, consistency in the clients keeping their bookings at times results in 'no show' appointments. This is often due to the immediacy of their situation, no longer being critical or they reschedule due to either sickness or other personal issues. These cases allow KENG to contact other clients on our waiting list for counselling.

Fiona attends external professional supervision, generally once a month, or as per the Psychotherapists and Counsellors Federation of Australia guidelines. This is helpful to ensure best practice and self-care for the counsellor. In addition, Fiona has attended external professional development in Emotion Focused Therapy for Couples, Grief after Suicide and Cultivating Healthy Minds.

Highlights

The counselling service provided at KENG is having a positive impact on the community and it is exciting to see more couples come through for counselling while being able to use the childcare facilities within KENG. Many clients continue to

express their appreciation for this service and how it has impacted their lives in a positive way, particularly during the COVID-19 lockdown and the opportunity to receive counselling via phone or online. This has also opened greater opportunity for those that may be unable to access the service due to the inability to travel. Due to the counselling service being offered for free to the community, it allows those in the community who suffer financial hardship to not be disadvantaged or inhibited in receiving such a valuable service. An increasing number of people in our community seem to be disconnected from family and friends particularly due to COVID-19 therefore having little support for their mental health and wellbeing. It is a privilege to be involved and journey with our community as they navigate their individual issues and see them progress and gain insight to help themselves.

Fiona



SQW Build a Secure Future Program

Funded by the Department of Employment, Small Business and Training under the Skilling Queenslanders for Work Initiative

Cilla Bertsch and Danielle Bennetts

The SQW Build a Secure Future employment and training program provides accredited training as well as learner support which includes self-development and employment/job search skills, First Aid & CPR, a Working with Children Blue Card and National Police Certificate. Our training partners in 2019 were TAFE Qld and Blueprint Training and Employment. In 2020 we are partnering with Blue Stone Medical and Professional. Language, literacy and numeracy are embedded in the program.

Training offered across the 2019/2020 financial year has included:

- Two courses of Certificate III in Individual Support (Ageing & Home & Community Care)
- Certificate II in Health Support Services
- Certificate II in Warehousing Operations

Eighty-two students were supported over the period, including support for students from previous projects. Students were from a diverse range of ages, cultures and backgrounds reflective of our Logan community. Each group established a strong, positive and mutually supportive environment.

Students and their families continue workforce participation and positive engagement with a range of other KENG programs and services including:

- Emergency Relief
- ISA
- Personal Counselling
- Parenting courses
- Playgroups
- Community garden
- Events

The 2020 project has been impacted by the COVID-19 pandemic with lockdowns, reduced class sizes and strict compliance to policies and Qld Department of Health guidelines. It

has also affected the ability of the Individual Support students to complete Vocational Placement (VP) which is necessary for completing the qualification. The first group of students have commenced VP on three occasions only to have facilities go into lockdown and exclude students after outbreaks in the community.

Highlights

2020 is the second year of our three-year contract. Many students have experienced life-changing benefits from the program and wrap around support services despite the range of barriers. Having safe and sustainable housing and access to emergency relief can make an enormous difference in a student's ability to engage and complete qualifications. Students struggling with mental health issues such as depression and anxiety have stated that coming to class has given them a sense of achievement and a 'reason to get out of bed in the morning'.

Many thanks to the Manager, dedicated staff, volunteers, students and Management Committee for welcoming students, promoting the programs and referring interested clients and community members.

Cilla and Danielle



Auditor's Report



Certified Practising Accountants
Tax Agents & Auditors
ABN 94 056 298 492

Directors
Mark Schutters
James McKenzie
Jouhaina Ellis
Scott Laker

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Kingston East Neighbourhood Group Inc. which comprises the statement of financial position as at 30 June 2020, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration.

In our opinion the financial report of Kingston East Neighbourhood Group Inc. has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- (a) giving a true and fair view of the registered entity's financial position as at 30 June 2020 and of its financial performance for the year then ended; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the registered entity's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Phone: (07) 3209 7700
Facsimile: (07) 3209 7189
Email: jgd@dickensons.com.au
Website: www.dickensons.com.au
Level 2, 3908 Pacific Highway, Loganholme Qld 4129

JG Dickinson & Company Pty Ltd



Responsibility of the Responsible Entities (Committee) for the Financial Report

The committee of the registered entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act [and the needs of the members]. The committee's responsibility also includes such internal control as the committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

The committee is responsible for overseeing the registered entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

Signed on: 18 September 2020



James McKenzie, Chartered Accountant

Dickensons Accountants

3908 Pacific Highway, Loganholme QLD Australia

Statement by the Management Committee

Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

Statement by Members of the Committee

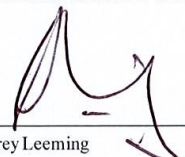
For the year ended 30 June 2020

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.


In the opinion of the Committee the Income and Expenditure Statement, Statement of Financial Position, and Notes to the Financial Statements:

1. Presents fairly the financial position of Kingston East Neighbourhood Group Inc as at 30 June 2020 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Geoffrey Leeming
President



Nathan Baker
Treasurer

The accompanying notes form part of these financial statements.

Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

Profit and Loss Statement

For the year ended 30 June 2020

	2020	2019
	\$	\$
Operating profit before income tax	293,553.03	47,634.97
Income tax (credit) attributable to operating profit (loss)		
Operating profit after income tax	293,553.03	47,634.97
Retained profits at the beginning of the financial year	536,783.12	507,395.97
Gain from change in accounting policy		(18,247.82)
Total available for appropriation	830,336.15	536,783.12
Retained profits at the end of the financial year	830,336.15	536,783.12

The accompanying notes form part of these financial statements.

Kingston East Neighbourhood Group Inc

ABN 43 596 714 005

Balance Sheet as at 30 June 2020

	Note	2020 \$	2019 \$
Assets			
Current Assets			
Cash assets	<u>2</u>	766,806.93	492,982.81
Receivables	<u>3</u>	58,756.00	53,955.00
Other	<u>4</u>	107,187.38	10,775.78
Total Current Assets		932,750.31	557,713.59
Non-Current Assets			
Property, plant and equipment	<u>5</u>	811,922.88	791,956.90
Total Non-Current Assets		811,922.88	791,956.90
Total Assets		1,744,673.19	1,349,670.49
Liabilities			
Current Liabilities			
Payables	<u>6</u>	18,761.48	14,032.78
Financial liabilities		8,664.91	1,841.58
Current tax liabilities	<u>7</u>	38,499.40	28,287.00
Provisions	<u>8</u>	41,623.86	34,504.68
Other	<u>9</u>	150,711.62	108,443.67
Total Current Liabilities		258,261.27	187,109.71
Non-Current Liabilities			
Financial liabilities		25,396.46	
Provisions	<u>8</u>	218,247.31	213,345.66
Total Non-Current Liabilities		243,643.77	213,345.66
Total Liabilities		501,905.04	400,455.37
Net Assets		1,242,768.15	949,215.12
Equity			
Reserves		412,432.00	412,432.00
Retained profits		830,336.15	536,783.12
Total Members' Funds		1,242,768.15	949,215.12

The accompanying notes form part of these financial statements.

Acknowledgements

There are a number of groups and individuals who have assisted us in many ways over the past year. We extend our sincere appreciation to:

- Access Community Services Limited
- Addiction & Mental Health Services, Metro South
- Audi Springwood
- ANZ Bank, Kuraby
- Bakers Delight
- Barry Watson, Communities for Children
- Beenleigh Neighbourhood Centre
- Bendigo Bank
- Blue Stone Medical & Professional
- Bridges Reconnect
- Callaway Homes
- Carbrook Golf Club
- Cassie Thomas, Loganlea Community Centre
- Centre Against Sexual Violence
- Cherub Secretarial Service
- Chris Mundy
- Christopher's Fine Foods
- Church of God International
- Circle of Security International
- City Caravans
- Coles, Logan Central
- COTA (Council on the Ageing)
- Councillor Mindy Russell
- Daisy Hill Pharmacy
- Daisy Hill & Southside Family Day Care
- Denise Morgan, Children's Health Queensland
- Department of Education and Training, Office of Early Childhood Education and Care
- Department of Child Safety, Logan Central
- Department of Child Safety, Loganlea
- Department of Child Safety, Brisbane
- Department of Child Safety, South East Region
- Department of Child Safety, Youth and Women
- Department of Communities, Disability Services and Seniors
- Department of Employment, Small Business and Training
- Department of Families, Community Services and Indigenous Affairs
- Department of Health
- Department of Housing and Public Works
- Department of Social Services
- Dickensons Accountants
- Dr Jim Chalmers MP, Federal Member for Rankin
- Dr John Davis
- Early Years Initiative, Queensland Health
- Family Relationships Centre, Logan
- Fepau God is Good Church
- First 5 Forever
- Foodbank
- 4Voices
- Gambling Community Benefit Fund
- Gibbs Wright Lawyers
- GIVIT– Goods for Good Causes
- Good Shepherd Microfinance
- Gunya Meta
- Griffith University, Logan and Nathan Campuses
- Helen Betts, Griffith University
- Hon Cameron Dick MP, Treasurer, Minister for Infrastructure and Planning
- Hon Shannon Fentiman MP, Minister for Employment and Small Business and Minister for Training and Skills Development
- Hon Kate Jones MP, Minister for Innovation and Tourism Industry Development of Queensland
- Ian Richens, IT Support
- IKEA, Logan
- Infant Massage Australia, Rachel Maggiolo
- James Maxwell, Working Bee Creative
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