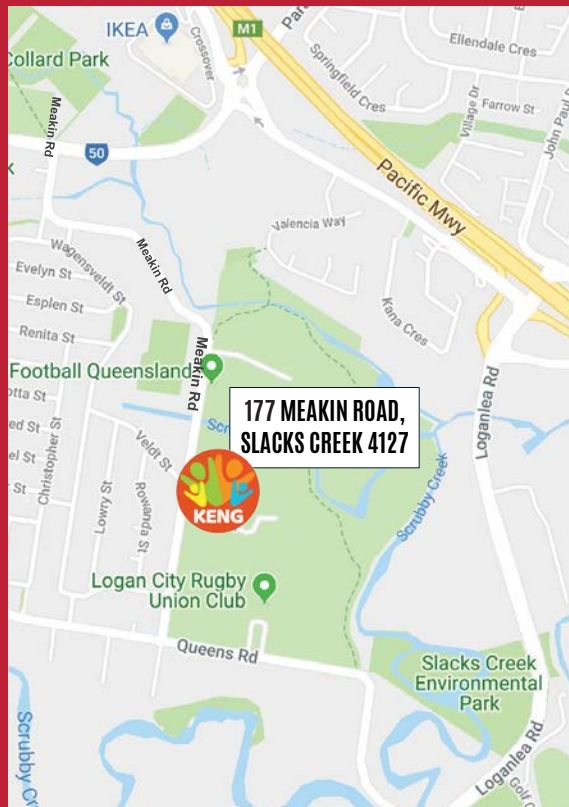


OUR MISSION
CONNECTING PEOPLE
BUILDING FUTURES

OUR VISION
KENG ASPIRES TO
CREATE AN INCLUSIVE
EMPOWERED COMMUNITY



YOU CAN REACH KINGSTON EAST NEIGHBOURHOOD GROUP
BY CATCHING THE LOGAN CITY BUS SERVICE ROUTE NO 553



EMERGENCY NUMBERS

POLICE / AMBULANCE
000

LIFELINE
13 11 14

DOMESTIC VIOLENCE
1800 811 811

KID'S HELPLINE
1800 551 800

WOMEN'S HELPLINE
1800 010 120

PARENT'S HELPLINE
1300 301 300

MENSLINE
1800 600 636

CHILD SAFETY CRISIS LINE
1800 177 135

SALVO CARE LINE
1300 363 622

POISONS INFO LINE
13 11 26



The KENG Emergency Relief Program is jointly funded by the Queensland Government Department of Communities, Disability Services and Seniors and the Commonwealth Government Department of Social Services

KENG

KINGSTON EAST
NEIGHBOURHOOD GROUP



EMERGENCY RELIEF



CONTACT THE CENTRE
TUESDAYS
ON

3808 1684

TO ORGANISE AN APPOINTMENT

177 MEAKIN ROAD, SLACKS CREEK 4127
PO BOX 622, WOODRIDGE QLD 4114

EMAIL: ADMIN@KENG.ORG.AU
WEBSITE: WWW.KENG.ORG.AU

9.00AM - 4.30PM MONDAY TO THURSDAY
9.00AM - 2.30PM FRIDAY

If you live in:

- **KINGSTON**
- **LOGANLEA**
- **MEADOWBROOK**
- **SLACKS CREEK**
- **TANAH MERAH**
- **WOODRIDGE**

We can help you with:

- **Food Vouchers**
- **Bill Payment - Electricity or Gas**
(overdue only)
- **Rent - Dept. of Housing or Real Estates**
only with a
Form 11 - Breach or
Form 12 - Notice to Evict
- **Telstra Vouchers**



If you live in:

- **LOGAN CITY**

We can help you with:

- **Food**

If we are unable to assist, we can refer you to other appropriate agencies.

Assistance for Emergency Relief is available by

APPOINTMENT ONLY

If you require food or a food voucher, help with overdue rent, utility bill or Telstra bill you will need to bring a paper copy of the bill with you.

EMERGENCY RELIEF IS AVAILABLE ON:

Tuesdays from 9:00am to 12 noon

Wednesdays from 9:00am to 12 noon

**Ring KENG on a TUESDAY
on 3808 1684 to organise an appointment.**

GUIDELINES FOR FINANCIAL ASSISTANCE

- **Assistance is provided three (3) times within a twelve month period.**
- **Appointments are required so please phone before presenting at the Centre.**
- **Please provide two (2) forms of identification which must include a photo ID.**
- **Other information to bring may include, final notice on your electricity or gas bill and notification from Real Estate agent on your current circumstances.**
- **Any bills must be in the name of the person seeking assistance.**

BILL TIPS

- Use a Financial Counselling services
- Communicate with your service provider for a payment plan or extension on your bill
- Car Registration - collect a form from the newsagent to start a payment plan



KENG can also assist with other services which include:

- Information and referrals
- Personal and Relationship Counselling
- Personal and family development
- Child Care
- Immediate Supported Accommodation
- Family Support Program
- The No Interest Loan Scheme

