

Kingston East Neighbourhood Group Inc. 2017 - 2018 Annual Report

> 33rd Annual General Meeting Tuesday 18 September 2018



Connecting People, Building Futures

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Our Mission

Connecting People, Building Futures

Our Vision

Fostering an inclusive community that empowers people to flourish

Core Values

Our work is guided by our commitment to:

Empowerment We are committed to assisting individuals to make positive

changes in their lives

Collaboration We recognise the contribution of volunteers within organisations

and communities and promote a culture of teamwork and

collaboration

Inclusiveness We respect people, value diversity and are committed to equality

Innovation We are creative and responsive and seek opportunities to achieve

the best outcomes for the community

Integrity We respect confidentiality and accountability and regard honesty

as a high priority in all that we do

Quality We use evidence based best practice and strive for continuous

improvement

Sustainability We are constantly evolving and adapting our practices to ensure

longevity and viability

Kingston East Neighbourhood Group Inc. acknowledge the traditional owners of country throughout Queensland and their continued connection to land, sea and community. We also pay sincere respect to our Elders past, present and emerging.



Management Committee & Staff

Management Committee

President Geoff Leeming
Vice President Ray Kelly
Secretary Hayley Pepper
Treasurer Jim Stewart-Koster

Committee Members Jennifer Gamble / Emma Glencross /

Suzie Linton / Merv Richens / Lauren Stephenson

Centre Programs

Child and Family HUB Coordinator

Communities for Children (CfC) Coordinator

CfC Support Worker

CfC Dad's Support Worker

Community Development (CD) Worker

CD Youth Support Worker

Emergency Relief Coordinator

Kylie Jackson

Kim Wright

Sarah Cowan

Michael Jacobs

Anna Thompson

Jeanee Bartolozzi

Dorothy Firth

Family Support Workers

Cilla Bertsch / Danielle Bennetts

Home Interaction Program for Parents and Youngsters

HIPPY Coordinator Sarah Coffey HIPPY Tutors Emma Borzau / Tina Hammelswang /

Wendy Hood / Fadumo Khalif / April Skirving / Riana Warnholtz

HIPPY Administration Assistant Dorothy Firth Immediate Supported Accommodation (ISA) Coordinator Vikki Wilkes

ISA Property Managers Helen Hogan / Silvano Nicanora /

ISA Workers Janet Ekesa / Sarah Luxford

Kingston East Occasional Childcare (OCC) Director

OCC Assistants

Kellie Dykes

Judy Ninkovic / Karissa Dykes /

Teena James / Satoko Kuroda

Older Person Action Program (OPAP) Coordinator

Anna Thompson

Personal & Relationship Counsellor Fiona Muller / Pamela Thiel-Paul SQW Build a Secure Future Coordinator Cilla Bertsch

SQW Build a Secure Future Community Liaison Worker

Danielle Bennetts

Administration

Centre Manager Kim Wright
Finance Officer Carolyn Alcorn
Finance Assistant Kym Smith
Administration Coordinator Ann McCurley
Administration Assistant Dorothy Firth
Cleaner Maurice Smith



Volunteers & Students

Our Volunteers 2017-2018

Administration

Dorothy Firth Michael Jacobs Nicola Shepherd

Card Making Group

Ursula James

Childcare

Nina Murselovic Jorden Morley-Buchanan Kirstyn Foote Anges Mudz Maxeen Rauiri Naoia Tivalu

Communities for Children

Paige Harrington-Karaitiona Chris Kerruish Janeen Higgins

Computer Clubs

Sandra Misoge Robert Dionysius Gary Williams

Craft Facilitators

Monique Jansan Kelly Smithson Jacqui Van Der Horst

Emergency Relief

Wendy Richmond Lucy Williams

Fundraising

Emma Glencross

Gardening/Maintenance

Paul Beddal Satoko Kuroda Masih Nouri Kirstin O'Brian Gary Williams

Immediate Supported Accommodation

Evon Guo Anwar Ul Haq

Logan Asylum Support Group

Robin Bailey Gillian Smith

Management Committee

Hayley Pepper Merv Richens Jennifer Gamble Emma Glencross Ray Kelly Jim Stewart-Koster Suzie Linton Lauren Stephenson

Geoff Leeming

Marketing

Joseph Conachan

Personal Counselling

Neale Martin

School Holiday Programs

Karissa Dykes

Sewing Group

Glennith Johnson Jessica Johnson Lexi (Alexandra) Pilling

Our Students 2017-2018

Dulani Shyama Dulumura Hettige Chandrarathne - Business Administration (Traineeship)

Stephanie Black - Diploma of Community Services Ruth Flumo - Diploma of Community Services Susan Armodie - Diploma of Community Services

Kendall Porch - Bachelor of Child and Family Studies Jenny Chengi - Bachelor of Child and Family Studies Gracie Trindofer - Bachelor of Child and Family Studies

Helen Braewood– Bachelor of Social Work Tracey Cooling - Bachelor of Social Work Linzi Gong - Bachelor of Social Work Kirsty Keyzer - Bachelor of Social Work Maeve Norman - Bachelor of Social Work Carolene Wilson - Bachelor of Social Work

Santiago Prince - Bachelor of Public Health & Nutrition Taban Jino - Bachelor of Public Health & Nutrition

Wonkyung Choi (Claire) - Bachelor of Child and Family/ and Human Services

Tom Yang - Master of Social Work



President's Report

Geoff Leeming

I have now completed my first year as KENG's president. At last year's AGM I said, "becoming President was an honour that I would wear with immense pride". Hopefully I have shown this to be the case. Meeting and working with the staff and volunteers has been incredibly rewarding for me. Seeing people in need arriving at the centre and leaving unjudged and with a smile on their face is very gratifying.

During the past 12 months KENG has had staff and volunteers leave only to be replaced by new people. For those that left, we appreciated your energy in helping make KENG a wonderful place for people to visit, and a warm welcome to the new faces that joined us.

The committee and I recognise the hard work that the staff put into their roles. There is nothing more rewarding than knowing you make a difference to people's lives. The centre continues to help so many financially or socially stressed members of our community (over 100,000 contacts per year).

Everyone who has participated in ensuring that KENG's more than 100 programs and services (the details of these can be found on our website) run smoothly should stand proud knowing you made a positive change to our community.

KENG's Management Committee has a team of 10 incredibly talented people from all walks of life. I have a feeling of deep admiration for each and all of them. It is their time and intellect that gives KENG a bright future. With the assistance of KENG's staff and volunteers, the committee investigates programs, services and governance changes to help better serve the needs of our

community.

I extend a big thank you to Jim Stewart-Koster for his time and dedication as KENG's treasurer. Tonight, Jim retires after three years. During Jim's tenure KENG has seen some very big and positive changes to its accounting methods. Jim allowed us to see the financial accountability of every program and service.

I also thank Suzie Linton who retires after two years on the committee. Suzie has been a great representative of the people that use KENG. Suzie has promised me she will return in the near future.

Nathan Baker has put his hand up as KENG's new treasurer. Nathan brings a whole new range of talents to this position. I know everyone will make Nathan welcome.

During 2018 KENG has auspiced over a new project. We along with approximately 16 other organisations started up the "Logan Asylum Support Group". This group, with the help of unions, faiths, churches, and other community centres, supports 29 families living in Logan as "finally determined" people seeking asylum. These people have lived in our community for up to 12 years. They face the difficult choice of returning to the country they fled, going to Manus or seeking asylum in another country. These families no longer have access to income support or government housing. The number of families will increase over the next five years.

This year, committee members, staff, volunteers and members of the community moulded KENG's "Strategic Plan" for 2018 – 2021. This is

currently being written by Sharyn Casey (who presided on the day). Once released, the plan will be made publicly available.

I would like to express my appreciation for the funding KENG has received from the government (Federal, State and Local), businesses and personal donations over the past 12 months. A special thanks to the Logan City Council, which continues to support the community by allowing KENG to have these premises for a peppercorn rent.

It seems unfair to single any one person out at KENG. Everyone gives a hundred and ten percent. However, I must pay just a little more thanks to Kim Wright. As KENG's manager, Kim's ability to hold this community centre together at all times is extraordinary.

Finally, I extend a big thankyou and heartfelt appreciation to anyone who has visited or helped our Kingston East Neighbourhood Group over the past twelve months. You have made a positive difference to our community. The people who work here as staff or volunteers make our centre the pride of Logan. Those who benefit from our centre leave in a better frame of mind knowing they are not alone and isolated in our community. Those of us on the management committee, who help manage the centre's progress, feel nothing but pride at seeing the centre continue to grow and succeed.

Geoff



Treasurer's Report

Jim Stewart-Koster

Financial Result

For the 2017/18 financial year, Kingston East Neighbourhood Group Inc. (KENG) is reporting a loss of \$26,768 (2016/17: surplus of \$124,072).

The factors driving the change, year on year, are as follows:

2016/17 Result	\$124,072
Net reduction in revenue	<i>\$(51,853)</i>
Increased operating costs	<i>\$(44,331)</i>
Increased employment costs (incl. normalising provisions for employee entitlements)	\$(104,783)
Decreased program & motor vehicle costs	\$50,128
2017/18 Result	\$(26,767)

Despite the year-on-year swing above, KENG remains in strong financial health, carrying a net equity balance as at 30 June 2018 of \$919,828. KENG was carrying cash balances as at 30 June 2018 of \$402,588 (up from \$308,854 as at 30 June 2017).

Thanks to the dedication of every member on the team, KENG's programs are in strong shape financially and operationally. KENG's programs are budgeted to, and generally run to, a surplus position. Program losses, if incurred, are generally very modest.

Thanks

Genuine gratitude is a cornerstone of a strong society. The offering and accepting of gratitude builds respect between one another. It shows recognition and warmth. It builds goodwill. It can mark achievement, and it can mark celebration. Offering and accepting gratitude builds esteem, and affirms one's sense of purpose.

May I therefore reiterate my gratitude to the many members of the KENG team whose work achieves much for the local community.

- Carolyn and Kym work tirelessly in the finance team to make sure we report in an accurate and accountable manner. I'm always very grateful for your work.
- Ann and Dorothy are committed members of the Central team, whose work is critical to the ongoing success of KENG as a delivery organisation. From Dorothy's personal time spent supporting ER, to Ann's dedication to the maintenance of KENG's administration environment, many thanks are due.
- Our program-delivery team members are toomany to name individually here (albeit they have each contributed details of their work in this report). Our delivery team members are instrumental in working with Clients in a positive and transformative manner and, in so doing, enhance the reputation that KENG continues to build. Thank you.
- Kim Wright, KENG's tireless ambassador, centre-manager, program-overseer, liaison d'affaires, event manager, self-care promoter, and caring shoulder, is at the very heart of everything KENG is and does. Kim's client-focus, staff leadership, the breadth of Kim's external relationships (along with her reputation and can-do attitude) are tremendous qualifications and attributes, which set both expectations and standards for the KENG family to follow. Thank you very much.
- Lastly, my sincere thanks to my fellow members of the management committee whose support, direction and counsel I have greatly appreciated over the last three years. I



have thoroughly enjoyed my time as KENG's Treasurer; it has been challenging, informative, interesting and enlightening. Thank you, all.

I look forward to staying in touch and hearing more about KENG as it continues its excellent work.

Looking to the Future

KENG's team remains, as ever, dedicated, focussed and passionate. At the Committee level, KENG is in good hands. I hope KENG continues to actively seek out and service the Logan community's needs for many years to come.

Jim



Manager's Report

Kim Wright

For over three decades KENG has been a central point of contact for Community Services and activities within the Logan Community. It is a real testimony to the people it involves and supports over the years. KENG has also maintained its relevance and importance to the people of our community.

At KENG, we have a culture to welcome, listen and value peoples' lived experience. We endeavour to develop activities that encourage participation and engagement, equip the community with relevant skills and motivate them to improve their lives based on our core values of empowerment, inclusiveness, quality, integrity and collaboration. At KENG we value relationships, authenticity, reliability, transparency and collaboration in all aspects of our work. KENG has supported 8,128. community members over the last year through our integrated service model.

For many in our community, life remains a struggle, and it is for this reason we are determined to find ways to reach out and connect with those who continue to be excluded and further marginalised. Our place-based approach aims to address these complex issues through our Integrated Service model and by working collaboratively with our community and partners.

My ongoing commitment to the Logan community is realised through the many local memberships including the Logan Together Cross Sector Leadership Table, The Child and Family Chapter, Logan Professional Conversations, Griffith University Circle of Change masterclasses, Logan-Beenleigh Integrated Service Response to Domestic & Family Violence, Communities for

Children working party and the Logan Asylum Support Group. It is a delight to see new developments commencing due to the collaborative partnerships forged.

KENG consulted with our Community, Management Committee, staff, volunteers, students and external stakeholders to inform the development of our most recent strategic plan. Our continued ability to have a strong social impact in our community mainly relies on our professional staff and volunteers, who are dedicated and compassionate. As a result, KENG has maintained an excellent reputation in the community. I truly value the dedication and support to the community that staff and volunteers provide.

Our strategic partnerships and collaborative work with other organisations have continued to increase this year. I must acknowledge the relationships we have developed over the past year and the achievements, as we would not have solely delivered services without their support. We look forward to sustaining these working relationships.

I would like to acknowledge the president, Geoff Leeming, for his dedication, enthusiasm and resourcefulness in supporting KENG. We are very fortunate to have Geoff as the driving force on the Management Committee. We recognise Geoff's extensive volunteering across Logan for the last 30 years which has provided him with indepth knowledge and skills that the community has benefited from.

The Management Committee has been a constant source of support and guidance, strategically



planning and working towards a sustainable and growing centre. There have been several challenges during the year which the Committee have responded to with wisdom and grace, always with the best interest of those who utilise our centre and the organisation itself. I would personally like to thank and appreciate each committee member for their ongoing support. We must sadly say goodbye to Jim Stewart-Koster (Treasurer) and Suzie Linton who have faithfully served on the Management Committee for the last several years. I wish to acknowledge Jim Stewart-Koster for his tireless work and expertise. KENG has benefited from his extensive skills and knowledge in financial practices. Thank you also to Suzie Linton for your passion and the social justice values you have embedded in the Committee.

Highlights

I am grateful for the ongoing support from our funding bodies, who trust us to continue to support individuals, children and families within the Logan Community. Programs which have been refunded include: Early Years Place, HIPPY, Skilling Queenslanders for Work, Immediate Supported Accommodation, Emergency Relief and Communities for Children.

An exciting development that resulted from our Dickenson's Charity Golf Day, organised by Emma Glencross (Fundraising Committee), was the anonymous substantial donation towards the operation of our unique occasional childcare.

We are appreciative to the Department of Education for the Small Assistance Grant which enabled extensive professional development and training for KENG staff who work in collaboration with the Early Years Place (Family Hub). This training qualified many staff in evidenced based parenting programs, early childhood education practices and attendance at the State Early Years Conference.

The improvements to Meakin Park, and to our centre by Logan City Council, driven by Councillor Steve Swenson, have enhanced our environment and created a community meeting space for families to enjoy. As this area has been beautified we have been holding our community events in the area.

I'm looking forward to continuing to focus on connecting, strengthening and supporting the Logan Community in the coming year.

Kim



Child and Family HUB Program

Funded by the Department of Education and Training, Early Childhood Education and Care

Kylie Jackson

At the KENG Early Years Place, families are able to access a range of early childhood education and care, parenting support and connect with other local services. Our staff include child and family support workers and early childhood educators who work collaboratively within the KENG integrated service and other local agencies to deliver a holistic service for families with children aged pre-birth to eight years. Services and activities are provided flexibly through a combination of centre based activities and outreach programs. The Occasional Childcare Centre (OCC) is an essential support service for families and works closely in partnership with the Early Years Place at KENG.



We deliver a mix of soft entry activities and specialised parenting programs that support families from all backgrounds to participate in learning about early childhood development, to improve parenting skills and connect to other families and services.

Services and Programs offered during 2017/2018 include:

- 123 Magic Parenting and Emotion Coaching
- 3A Playgroup
- Baby Massage, Music and Sensory Play
- Bringing Up Great Kids
- Birth, Belly and Beyond
- Circle of Security Parenting Program
- Giggle, Wiggle and Groove
- Kids in the Kitchen



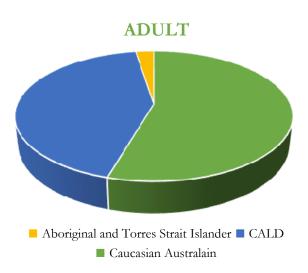
- Wheel of Wellbeing
- Wilbert the Worm Literacy Program
- Various school holiday activities

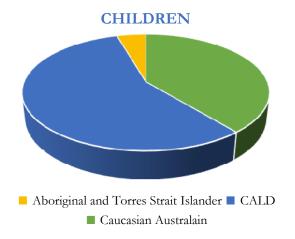
In addition, the KENG Early Years Place participated in several community awareness campaigns, initiatives and local events including

The Early Years Fun Day, NAIDOC week, Child Protection Week, Mental Health Week, OCC Open Day and various Logan Together events and meetings.

Our Impact

Over the last year, we have supported 352 adults (parents/carers) and 313 children through the services and programs provided in the Early Years Place. Survey data collected showed that the majority of parents/carers report that they and their children benefit from attending our service. Families report a high level of satisfaction with our service and the availability of access to high quality early childhood care is highly valued.





Highlights

We were delighted to be the recipient of two Small Assistance Grants from the Department of Education & Training. The first grant was for the provision of professional development and provided an opportunity for staff and volunteers working with the Early Years Place to attend

various training opportunities including: Circle of Security Parenting, the Early Years Conference, Bringing Up Great Kids, subscription to Early Childhood Australia and Strengths Based training. The second grant was provided to embed and implement the 'Wings to Fly' Program in the Occasional Childcare setting which will occur over the coming year.

We are grateful to Rotary Logan for the provision of funds to provide early childhood books to the children that access KENG through the Wilbert the Worm Program.

Many thanks to the Staff, Volunteers, Students and Management Committee for their support and encouragement throughout the year.

Kylie



Communities for Children Program

Funded by the Salvation Army Communities for Children Initiative through the Department of Social Services

Kim Wright, Sarah Cowan and Michael Jacobs

Kingston East Neighbourhood Group Inc. (KENG) Communities for Children (CFC) programs are delivered across three Community hub sites throughout Logan. The sites include KENG, Kingston State School and Loganlea Community Centre. Community outreach is also delivered at the Logan Central Library and around Logan working with community partners. Hub sites provide family centered and child focused programs and activities. The current services available listed below, provide soft-entry points for families to engage in a safe and welcoming community hub space where staff promote wellbeing, positive relationships and activities for children's development through delivering evidence-based programs and working in collaboration with other community organisations.

CFC Playgroups

There are four different playgroups made available during the school term to the community across Logan. These playgroups provide insight into the other services available in the community. They also increase social connections, model parenting and provide opportunities to positively interact and play with children. The Abecedarian (3a) language and literacy framework and Wings to Fly social and emotional wellbeing philosophy underpin all playgroups. Praise Playgroup is run on Mondays at KENG. Stay and Play Playgroup is

run in collaboration with Loganlea Community Centre on a Wednesday morning. Kingston State School Playgroup runs out of the Kingston State School hall on a Thursday morning. Abecedarian 3a Playgroup is co-facilitated by Logan Central Library each Friday.

Great Mates Meet

This is a men's group that runs weekly on a Friday at KENG. The group is a space for men to come together, chat and build a support network. The group is working towards raising awareness of men's mental health and being positive role models around the topic of domestic violence. Great Mates Meet have been working with Logan City Council, The Family Place, Twin Rivers and Bunnings to develop a men's health network.

Hello Baby

Hello Baby is a program offered to those who have an infant between the ages of 0 to 9 months old. This program takes place every Tuesday morning during the school term. Hello Baby's program is designed to encourage connection between the parent and their baby, build social networks, provide early intervention for perinatal depression and improve the wellbeing of families. Hello Baby incorporates infant massage, music, sensory play and provides a weekly drop in clinic with a child and maternal health nurse from QLD Health.







Kids Club

Kids club is facilitated weekly on a Wednesday afternoon at the Loganlea Community Centre during the school term. The program provides a safe and calm environment for adults and youth in both primary and secondary schooling to come together and engage in play activities. The space gives youth somewhere to come when they are in need of social and emotional support.

Circle of Security

Circle of Security is a parenting program that runs over seven weeks. The program uses attachment theory to look at the parent-child relationship, provides a framework for looking at the needs of a child, explores communication methods and encourages parents to use reflection.

123 Magic and Emotion Coaching

This parenting program runs over four weeks. It provides different strategies for parents to use to promote positive behaviours with their children and assist their children to identify and manage their different emotions for a more positive outcome.

Occasional Childcare Centre (OCC)

To help encourage parents/carers to attend and participate in the different Communities for Children programs and activities delivered,

KENG provides childcare. This unique service is run by a qualified early years teacher and assistants. The OCC program is underpinned by the Early Years Learning Framework (EYLF) and the Wings to Fly Social and Emotion wellbeing framework. Staff use both of these frameworks to help provide a rich and fun environment for young children to engage and learn through their play environment.

Girls Club / Boys Club

A one-day school holiday program offered to youth, the days provide an opportunity for positive social interactions and helps increase self-esteem, allowing youth to engage with their peers. The activity offers a space to provide youth with relevant information around issues such as safety, healthy relationships, goal setting and health.

Family Disco

The Family Disco is a family event created for children and their parents/carers to attend together. At the end of each schooling term, a disco is held. The Discos provide the ability for CFC workers to engage with families that may not be currently accessing KENG services and offer information, referrals and support to help link them in with the different CFC programs provided.





Highlights

Throughout the year, we have been able to attend a variety of community outreach events. This has allowed us to sustain connections with other organisations that provided us with the ability to further support parents and promote CFC programs. This year we were fortunate enough to be involved with Play Caves. The three-day event provided an opportunity for adults and children to engage in unstructured loose parts play. Throughout the event, staff encouraged children to lead the play and adults to follow their lead. Children had a lot of fun engaging in imaginative play in the winter wonderland space and the illumination lights play space. Renata came along to the playgroups and taught parents and children belly dancing. These mornings were enjoyed by all involved and were a reminder that music and movement is a fun way to interact and engage with children in play.

Our relationship with Kingston State School continues to bloom. We would like to thank the principle, Stephanie Crick, for welcoming us into the school community with open arms, generously sharing the school environment and resources to ensure that playgroup is a child friendly space. CFC were invited to the schools wellness workshop. We enjoyed engaging in sensory play

and getting to know school staff and students throughout the fun filled day.

Many thanks to Holly Rynsent, Community Development Worker for Communities for Children, Logan for her ongoing support and encouragement throughout the year, Uncle Barry for attending Playgroups and providing his wonderful story telling skills, the volunteers at Loganlea Community Centre for their continued support and assistance as well as to the Kingston East Neighbourhood Group Management Committee, Staff, Volunteers and Students who give so generously of themselves to the CFC program, and our families for the opportunity to walk with them on their parenting journeys.

Kim, Sarah and Michael







Community Development Program

Funded by the Department of Child Safety, Youth and Women

Anna Thompson

The Community Development Program (CD) aims to strengthen the capacity of people as active residents on their own and through their community groups, organisations and networks. CD works to promote the autonomous voice of disadvantaged and vulnerable communities operating from social principles that include human rights, social inclusion, equality and respect for diversity. CD aims to support communities where people:

- feel able to be who they are
- have positive prospects for their future
- experience respect and equal and fair treatment

To support such communities, the CD role promotes:

- opportunities for people to learn and develop their skills/knowledge
- involving those who may be excluded or disadvantaged
- supporting individuals/communities to create opportunities that can overcome their challenges and represent their interests
- engagement and dialogue between individuals/communities and agencies that affect their lives.

The programs, services and events provided by CD and in collaboration with KENG programs and external stakeholders in support of individuals and community groups include:

- The Computer Club; Tai Chi; Craft Group; and the Wheel of Wellbeing Program
- Under 12's Family Discos
- Art as Therapy Program (a program that explores values, emotions, identity and personal history through art)
- KRANK School Holiday Programs: The Unlimited Animations Program; Youth First Aid (CPR); Animal Experience; Photography Workshops; and Kids in the Kitchen
- Girls Club
- Gardening Workshops held independently from and in collaboration with Communities for Children's Playgroups
- Members Morning Tea consultation to inform program design and development
- CD supported 24 volunteers in the period ranging in roles from Immediate Supported Accommodation to Childcare, Administration, Emergency Relief, Gardening/Maintenance, Communities for Children Playgroups and Computer Clubs







 Events included: International Volunteer Day Celebration lunch; Neighbourhood Day Celebrations; Fundraising TRIVIA Afternoon.

The networks that the Community Development Program is involved with in support of developing joint strategies to overcome issues in the community, to support positive trends and to share resources, knowledge and referral pathways include:

- Neighbourhood Centre's Network
- Logan Interagency Network
- Mental Health Collaborative Network
- Logan Together

A shared challenge for organisations within these networks is connecting the most vulnerable and isolated individuals and families into appropriate services in a timely manner and reducing barriers to their inclusion. Another challenge has been service providers individual and joint capacity to prepare and support communities to embrace change and to be aware of and active in addressing concerns in their communities.

As a part of these networks and partnerships, CD has been involved in raising awareness of and supporting the community to address TOLL (and

other) debt issues. CD contributed to QCOSS's Parliamentary Inquiry into Tolling which found in summary that: 'roads are essential services that should be affordable for all, that there are not always viable alternatives, and that not being able to 'switch off' like electricity is not justification for harsh, rapid escalation of fees and charges as well as the need for improved hardship policy and processes'.

The CD program has sourced funding and sponsorship opportunities that expand the scope of services available at KENG and/or add value to existing services. Successful applications have included:

- Logan City Council's Community Services
 Grant Round 1 2018/2019 to deliver Cross
 Cultural Information Sessions and
 Intergenerational Yoga.
- Logan City Council's KRANK School Holiday Programs 2018/2019 to deliver Unlimited Animations, Kids in the Kitchen, Boys Club, Kids and Youth First Aid (CPR), and Dads and Kids Bushwalking and BBQ.
- Logan City Council's Live Well Logan Program 2018/2019 to subsidise the Adult & Senior Cooking Club, Intergenerational Tai Chi and Community Luncheons







(focusing on: Drugs, Alcohol and Healthy Limits, Disaster Preparedness and Response, and Healthy Ageing)

 Sponsorship from Councillor Steve Swenson supported International Volunteer Day Celebrations which were held at Sizzler in December 2017.

Highlights

Highlights for the Community Development program have included: co-delivering the Wheel of Wellbeing Program which was very well received by attendees; supporting the Art as Therapy program with Culture in Mind; and co-delivering the Neighbours Day Celebration with KENG's community – this event saw KENG clients offer interactive cooking 'stations' highlighting the food from their cultural background and included participation from the Occasional Childcare.

Anna



Emergency Relief Program

Funded by Department of Communities, Disability Services and Seniors & Department of Social Services

Dorothy Firth

The Emergency Relief (ER) program objective is to assist clients in dealing with immediate crisis situations in a way that maintains dignity and encourages self-reliance.

The suburbs we service are:

- Kingston
- Loganlea
- Meadowbrook
- Slacks Creek
- Tanah Merah
- Woodridge

Emergency Relief has been busy this year with over 4,506 clients which includes walk-ins and referrals to different organisations.

Foodbank has been invaluable for their low-cost food for our food parcels. Continual support from SecondBite provides our clients with fresh fruit and vegetables. I would also like to thank Bakers Delight for continuing support with the bread donation for our clients. A special thank you to our two Volunteers Rob and Paul who help me pack the bread every Monday night.

Clients who are unable to access our Emergency Relief are eligible for assistance through the Logan Asylum Seeker Circle.

Thank you to Michael and Wendy who are very dedicated volunteers and help me every week. We cannot do without them and they bring their own strengths to the program. I would like to thank the Manager, Management Committee, Staff and Volunteers for your support throughout the year.

Highlights

We are a part of a service delivery agreement network with YFS in the Logan-Beaudesert Region.

83 Emergency Relief clients have engaged in programs within the Centre such as: Housing 25, Personal Counselling 20, Computer Club 8, Playgroups 12, Financial Counsellor 18 and 20 clients have moved on to full time jobs.

It has been beneficial having the Financial Counsellor from Moneycare on the premises supporting our clients.

I would like to say a big thank you to Dawn Andersen and Kim Wright, Manager, for facilitating the Care Packs for our needy clients. Care Packs which include toiletries are donated by Zonta South in Brisbane. Clients are very appreciative of all the support we give them throughout the year.

Dorothy



Cilla Bertsch and Danielle Bennetts

The Family Support Program is an in-home visiting support program for families with children from birth to 12 years in the Logan Community. The program is an early intervention/prevention model that works from a strength-based framework.

An overview of the year

- Referrals have been received from Family and Child Connect, Intensive Family Support, Child Health, Mater and Logan Hospital Social Workers, QPASTT and self-referrals
- We participate in the Family Support Collective, attending monthly meetings
- We attend and network within local events such as the Early Years Fun Day, Play Caves, End of Term Discos, Neighbour Day, Kids in the Garden, Wilbert the Worm Literacy Events, Centre Against Sexual Violence (CASV) Candle Lighting Ceremony, attendance at the WAVSS AGM and the 10th Anniversary of the Apology
- Danielle has facilitated Water Safety awareness at playgroups
- Danielle attended Circle of Security Facilitator training, Foundations of Community Organising Training and WINGS facilitator training
- Cilla and Danielle each facilitated a Circle of Security Parenting Program
- Cilla delivered a presentation to students at Southbank TAFE to showcase our range of programs at KENG
- Danielle attended Cultural Conversations training presented by ACCESS
- Cilla attended a QCOSS Water Wise Forum
- The CSSP program commenced a series of Wellness mornings with a session on Cyber

- Safety and a session on Resilience and Self-Care
- Cilla and Danielle attended and supported KENG fundraising activities Monte Lupo Garden Party, Trivia afternoon and the Logan West Library Book Sale
- We participate in regular individual supervision with the Manager as well as group supervision with an external supervisor.

Highlights

CSSP workers underwent a Contract Performance Review with the Department of Communities.

Cilla and Danielle have supported 23 families and 61 children as well as over 973 adults and children in other programs and activities throughout the year with 287 home visits.

Transport was provided on 31 occasions to appointments and to other KENG programs. Support has also included advocacy with Centrelink, The Department of Housing and Public Works, Department of Home Affairs, Starfish and referrals to specialist agencies e.g. Parents Next, Women's Legal Service, Legal Aid, WAVSS, DV Connect and The Salvation Army Financial Counselling.

It is always a privilege to be welcomed into community member's homes and lives, and to share in their successes and aspirations. We continue to work in collaboration with the Manager, dedicated staff, Management Committee, students and volunteers of KENG.

Cilla and Danielle

Home Interaction Program for Parents and Youngsters

Funded by Department of Social Services

Sarah Coffey

The Home Interaction Program for Parents and Youngsters (HIPPY) is a two-year, home-based early childhood learning and parenting program that empowers Parents and Carers as their child's first teacher.

HIPPY is a free two-year early learning program.

HIPPY empowers Parents/Carers as their child's first teacher.

HIPPY helps children make a successful transition to school and beyond.

In the first year of HIPPY, the year before school begins, families learn skills to get their children ready for school.

In the second year, parents learn more about supporting their children's learning and development at school and at home.

Families spend 10 to 15 minutes a day doing educational activities with their children.

A trained HIPPY Tutor meets with the family to practice HIPPY activities.

The HIPPY team consists of a Coordinator, four HIPPY Tutors and one day a week admin support worker. The site provides service delivery for up to 50 families across Logan.

Currently HIPPY provides Parent Group Meetings for Tutors and families to enjoy time together and grow a sense of community. These meetings are held at KENG or in and around the local community which allows for further collaboration and integration into other KENG services and programs.

The HIPPY Team participate in regular supervision with the HIPPY Coordinator as well as Internal and External training. The HIPPY Coordinator and Manager of Kingston East Neighbourhood Group attended the HIPPY National gathering in

Melbourne.

HIPPY Logan feel privileged to be able to deliver the program into our families homes and in local community spaces. We look forward to the year ahead.

HIPPY Tutors are supporting socially isolated families to access community based resources and services at KENG and in the broader Logan community. HIPPY tutors have observed that some families have grown in confidence, acquiring new skills (applying for courses and jobs), and the children are feeling more confident in their learning and eagerly engage in learning opportunities that HIPPY provide, including the everywhere learning framework.

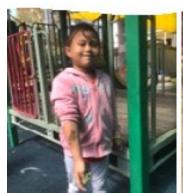
Highlights

We held our seventh HIPPY graduation here at KENG in November 2017, with 19 children and their families graduating from that cohort.

HIPPY Logan hold and support many events here at KENG.

Learning Matters Week

In August, HIPPY Logan were chosen to host Australia's first 'Learning Matters Week'. This is a nation-wide initiative to show how early childhood education supports the wellbeing of children, families and society. Dr Jim Chalmers MP helped us celebrate along with our HIPPY families and friends of KENG.





National HIPPY Week Celebration

HIPPY Australia celebrated 20 years of delivering the home based early learning and parenting program to families with young children. In September, HIPPY Logan was selected for both international and national managers to visit our site to meet HIPPY tutors, families and our KENG friends. Both Miriam and Marian enjoyed attending our HIPPY Group meeting, weaving, planting and listening to Marlene's bush tucker demonstration.



HIPPY Logan - Language most commonly spoken at Home

These flags represent the nationalities of our HIPPY families in Logan. We are proud that our Families reflect our diverse culture here in Logan. Many of our families have English as a second language.



Sarah

Immediate Supported Accommodation

Funded by the Department of Housing and Public Works

Vikki Wilkes, Helen Hogan, Sarah Luxford

KENG receives funding through the Queensland Department of Housing and Public Works (DHPW) to aid people who are homeless, in crisis or at risk of homelessness through the provision of three (3) programs that operate under the banner of the Immediate Supported Accommodation (ISA) Program. The programs are briefly outlined below.

• Specialist Homelessness Service (SHS)

The Homelessness Program aims to reduce the number of people who are homeless or at risk of becoming homeless in Queensland by funding services that assist people: (1) obtain housing; (2) maintain their housing; and/or maximise their capacity to be independent, self-reliant and connected to appropriate social and community supports. Funding for this program is provided by both the Queensland and Commonwealth Governments through the National Affordable Housing Agreement (NAHA) and the National Partnership Agreement on Homelessness (NPAH).

• Crisis Accommodation Program (CAP)

The objective of crisis accommodation is to provide short-term accommodation to persons who are homeless, in crisis, or at risk of homelessness to assist them to move towards independent living. KENG manages eleven (11) department-owned properties under lease agreement with the DHPW. The properties are offered as temporary accommodation linked with case-managed support to individuals and families who are homeless or at risk of homelessness.

Housing Accommodation Assistance Scheme (HAAS)

This initiative was first implemented in the 1990's and aims to assist local communities to provide a range of community-managed accommodation options for people with housing needs which are not being met by existing accommodation options. The program aims to assist in the provision of long-term accommodation for low income earners who are eligible for social housing assistance.

The KENG ISA team encourages our tenants to take an active role in developing and implementing a support plan to enable transition from temporary accommodation to long-term, sustainable housing as soon as viably possible. The tenancy support and property management offered by the ISA team is provided in accordance with the Homelessness Program Guidelines, Specifications and Requirements (May 2018, V 3.1) and the Social housing Program Specifications (Aug 2015). The support provided by the ISA team is tailored to suit the needs of our tenants, assessed on a case to case basis.

Tenancy management is a significant component of the ISA program at KENG. Effective management of our tenancies involves a responsive, client-centred approach that provides targeted support to tenants with the aim of developing an enhanced understanding of tenant rights and responsibilities, and an increased capacity to sustain a tenancy beyond our program.

The ISA team practices within a client-focused, trauma-informed, strengths-based framework that

incorporates an understanding of how childhood experiences of trauma and disadvantage can have a profound impact upon life chances as the child grows into adulthood. This approach to practice acknowledges the wide variability of human experiences across the course of a human life and considers cultural, social, psychological and spiritual factors, and the impact of social exclusion, oppression and poverty on physical and emotional development and well-being.

Highlights

Following several months of negotiation with the DHPW, the KENG ISA team were overjoyed to receive confirmation from Mark McConnell, Regional Director of the South/West Region

(Housing and Homelessness Services), that KENG had been approved the lease of four (4) additional department-owned properties under the Crisis Accommodation Program (CAP). The intention is that the four properties are to be used in conjunction with the Kingston East Neighbourhood Group, Immediate Supported Accommodation Service, Specialist Homelessness Service.

After receipt of the above notification, the DHPW confirmed once a lease agreement has been finalised for a newly-acquired, department-owned property then a unit in the complex owned and managed by KENG can transition to long-term community housing (LTCH) under the pre-1996 Capital Assistance Agreement with the



Department. Upon transition to LTCH, the KENG ISA team will manage the unit in accordance with the HAAS Guidelines.

As at 31 August 2018, the formal arrangement for KENG to lease two (2) department-owned properties had been finalised and two families housed within days of the acquisition. The DHPW has indicated the two (2) remaining properties should be available soon after which time a renewed Service Agreement with the Department for five (5) years will be issued to reflect the changes.

The ISA team utilises the Specialist Homelessness Information Platform (SHIP) to record client data. Every month, the data is extracted and uploaded to the Specialist Homelessness Online Reporting (SHOR) database. The following statistics are drawn from the annual SHOR report covering the period from July 2017 to June 2018.

- Total number of supported clients 735; of which 403 were children under the age of 18.
- Total number of accommodated clients 104;
 of which 68 were children under the age of 18.

The ISA Coordinator wishes to also note the invaluable contributions of our placement students and volunteer to enhancing best practice, front-line service delivery. On behalf of KENG and the ISA staff, the Coordinator wishes to extend our sincere thanks to our volunteer and placement students, past and present, for their empathic dedication and active participation in supporting people who are homeless or at risk of homelessness in our community.

Vikki



Kingston East Occasional Child Care

Self Fundea

Kellie Dykes, Judy Ninkovic

The Kingston East Occasional Child Care is a unique Children's service that provides a rich learning environment for young children on a short-term basis. Our service provides a warm and nurturing environment for families to use when attending programs at the Centre or as a transition in preparing their children for an additional early childhood setting. Offering a low-cost hourly rate ensures that all families have the opportunity to access an educational facility for their child. The Childcare is a significant element to the Community centre with 66% (August 2018) of families accessing Childcare being actively engaged in programs within the centre. Having families stay onsite allows for flexibility within the program. We have the privilege of working with such beautiful children and their families and we strive to teach and role model skills which will assist in their lifelong developmental journey. We

endeavour to build trusting relationships with families, which allows us to ensure that all children's needs are catered for and that learning can be fostered even in their very short stay.

Highlights

For nearly four years we have developed a trusting relationship with an indigenous mother and her daughter. At the end of 2017 they left to transition to a Preschool environment to gain the skills and experience needed to prepare her for school in 2019.

In March, we had a call from mum explaining the difficulties they were having settling into the Preschool environment. She was aware of the relationship her child had with us as carers at the Occasional Childcare and asked to return one day a week fitting around the preschool routine. This allowed her to have a sense of belonging,



somewhere where both Mother and daughter trusted and felt safe and secure. Mum was hoping that the return would help her daughter to regain the confidence to settle into the new environment.

This family is now actively involved with both Early Childhood environments. Mum is happy to say that her daughter is very comfortable in the Preschool environment, developing extremely well and is now attending appointments in preparation for her first year of school. They are now accessing other programs within KENG and just recently mum was appointed to paint an Indigenous artwork on a blackboard placed outside in the Occasional Childcare. We continue to enjoy the growth and success of this little family.

Judy and I are always very grateful to have the help of our wonderful volunteers. A huge thank you to Nina Murselovic, Jordan Morley Buchanan, Teena James and especially Satoko Kuroda who is always available to replace staff at short notice. We always enjoy working alongside and continually learning from a wonderful group of dedicated staff. Being unfunded can have its difficulties and we are so appreciative of the support from the many other programs. This year we have seen some great improvements to the environment, including new fencing, flooring, gates and equipment. We would

like to thank Logan City Council and the great Management Committee for their ongoing support and assistance.

Kellie



Logan Asylum Support Group

Under the auspices of Kingston East Neighbourhood Group Inc.

Robin Bailey

The Logan Asylum Support Group (LASG) was developed at the end of 2017 after a meeting called by the Logan Together group in response to the plight of an increasing number of individuals and families in Logan, who have been cut off from government support because their refugee status has been "finally determined".

This means that these people, many of whom have been living and working in our community with their families for 10 years or longer, can no longer access Centrelink assistance, public housing and Medicare.

Many are not allowed to work to support themselves and their families. Those still able to do so are finding few employers willing to take them on due to their tenuous status.

In March, with support from Kingston East Neighbourhood Group Inc. (KENG) we were able to help our first clients. Under our policy, clients must be residents of Logan and must no longer receive government support.

Although based at KENG, LASG works in partnership with the Logan East Community Neighbourhood Association, ADRA, the Shia Council of Queensland and St Marks Anglican Church at Daisy Hill.

The Romero Centre, SVDP, MDA, ACCESS and St Paul's have referred clients to us.

We work with these groups to assist our asylum seeker families and individuals to pay their rent and their utilities, with electricity, gas and water and food vouchers. We are also forming a growing network of support with other groups who are very happy to assist with emergency relief and at times we have shopped and delivered groceries to families, who have no transport and live too far to travel to KENG.

LASG, working under the auspice of KENG, receives no financial support. All the funding used to help our clients has been raised through the

publicity we have gained from two rallies held at St Marks Anglican Church, letters and flyers; and networking with church groups, unions, emergency relief groups, university and TAFE student forums. Additional publicity has been in the form of an article in the Albert & Logan News and a great interview on radio station Logan101 by our chairman Geoff Leeming.

We will be holding a third rally to garner support for the cause on Thursday, September 20th, at St Marks Anglican Church, Daisy Hill.

Our working group comprises Jill Smith, our lovely student Faith and myself. We are available to meet with clients on Monday and Wednesday mornings at KENG.

We are very appreciative of the support given so readily by all KENG staff, especially Ann who takes our messages and solves our computer problems and Carolyn, for her patience when it comes to paying real estate agencies and utility companies etc.

Lastly, I must thank Kim and Geoff. Their constant umbrella of support is the glue that keeps LASG ongoing.

I have included photographs of two families we are working with and who are being supported by both the QLD Nurses & Midwives Union and the Independent Education Union.

We are helping families from Sri Lanka and Iraq.





Robin

Older Person's Action Program

Funded by the Department of Communities, Disability Services and Seniors

Anna Thompson

The Older Person's Action Program (OPAP) aims to enhance the quality of life of seniors by providing services that include: therapeutic services, health promotion activities, access to information and resources, opportunities for learning and for professional and personal development as well as opportunities to continue to contribute and derive meaning and value through voluntary and paid roles. The program works with NGO and Government stakeholders to enhance the confidence of seniors to participate in and contribute to social, cultural, political and educational services, to address ageism, to highlight the contributions of seniors and to encourage an alternative cultural perspective on ageing.

OPAP services are aimed at: reducing social isolation and the negative health impacts of social isolation; increasing access to information and resources; collaboration with other services to maximise participation – particularly of very isolated and vulnerable seniors; providing opportunities for learning, sharing knowledge, wisdom and experience; reducing fear and vulnerability; addressing the impact of the increase in the cost of living; and, encouraging lifestyle/behavioural changes to prevent or limit illness and chronic disease. OPAP continues to work with the

Seniors Network and other seniors focused groups and associations to improve services and opportunities for seniors in the local community.

OPAP has sought to engage seniors into the following services and activities:

- Adult & Seniors Cooking Club which includes 'nutrition tips' and a short Chair Yoga session – participants receive a booklet with all nutrition tips and recipes
- Seniors Computer Club
- First Aid (CPR) for seniors
- Card Making & Craft Groups these weekly social inclusion groups provide a valuable meeting point for diverse community members as well as an opportunity for individual support, advocacy and referral
- Tai Chi this has been found to reduce depression, increase core strength, flexibility and balance and to reduce falls
- Yoga like Tai Chi, this has been found to reduce depression, increase core strength, flexibility and balance and to reduce falls.
 Participants receive afternoon tea after Yoga – this has been positive for developing friendships and networks, peer mentoring, and access to a range of information,







- knowledge and wisdom.
- Information sessions have included: Drugs & Alcohol and Healthy Limits, as well as Over the Counter Medication and Incontinence Awareness
- Events have included: The Wheel of Wellbeing Mental Health Week activity; Seniors Event at Loganlea Community Centre; International Volunteer Celebrations; and Neighbours Day Celebrations
- Volunteers OPAP has recruited and supported eleven senior volunteers who have made valuable contributions in the following roles: the Logan Asylum Seeker Support Group, Gardening/Maintenance, Emergency Relief and Administration, Computer Club, the Craft Group and Immediate Supported Accommodation.

Highlights

Highlights for OPAP have included: developing strong community relationships and peer mentoring within programs and services; and, providing opportunities for seniors to maintain meaningful and productive social connections through volunteer roles including Craft Group Coordination, Gardening/Maintenance, Computer Clubs, Administration, Immediate Supported Accommodation and most notably the volunteer led and managed new joint program with Logan East Community Neighbourhood Association – the Logan Asylum Seeker Support Program which has been established to support Asylum Seekers who are no longer eligible for government assistance including Medicare and Centrelink support. The Neighbours Day

celebration that was co-delivered by the community also saw strong senior participation. The event was successful based on community collaboration and delivery, encouraging crosscultural dialogue and conversations and in bringing new community members into the centre.

Anna



Personal & Relationship Counselling

Funded by the Department of Communities, Disability Services and Seniors

Fiona Muller

The counselling program offers opportunities for clients from the community to avail themselves of personal or relationship counselling on Thursday Mornings.

Many long term clients are engaged in the process with positive changes being observed overall.

A steady stream of new clients engaging in the process has seen the program usually booked out a month in advance.

Fiona attends external professional supervision, generally once a month, or as per the Psychotherapists and Counsellors Federation of Australia guidelines. This is very helpful to ensure best practice and self-care of the counsellor. In addition, Fiona has attended external professional development in Couples Counselling, Dealing with Anxiety, Less Anxious Interventions, The Practice of Hope in Counselling, Grief and Loss, developing the best care for clients.

Once new clients have engaged in counselling they tend to be both steady and committed, however, translating appointments made by new clients in a time of crisis, to then honor the time they have agreed to attend counselling presents some problems. Generally, when the immediacy

of their situation is no longer 'critical' or their ambivalence means cancelled or 'no show' appointment, therefore, denying opportunity for other prospective clients. Unfortunately, this is the nature of the industry and not unique to KENG.

I would like to thank the Manager and the Admin staff at KENG for their support and welcoming me into this role over the last year.

Highlights

A highlight has been developing a healthy rapport with our clients and to observe positive outcomes in their lives. In addition, it is exciting to see the diversity of our clients attending counselling. Including young adults, women, men, couples and seniors. A number of our clients have utilised the Occasional Childcare Centre while attending their appointment. Another highlight is the fact that many clients have been referred to counselling from other areas related to KENG. This breaks down barriers and helps clients to feel at ease and supported.

Fiona



SQW Build a Secure Future Program

Funded by the Department of Employment, Small Business and Training under the Skilling Queenslanders for Work Initiative

Cilla Bertsch and Danielle Bennetts

The SQW Build a Secure Future employment and training program provides accredited training in partnership with TAFE Brisbane and learner support which includes self-development and employment/job search skills, First Aid & CPR, a Working with Children Blue Card, National Police Certificate and a Construction Industry White Card for relevant qualifications. Language, literacy and numeracy are embedded in the program.

Training offered across the 2017/2018 financial year included:

- Certificate Ill in Individual Support (Ageing & Home & Community Care)
- Certificate ll in Health Support Services
- Certificate ll in Kitchen Operations
- Certificate ll in Rural Operations and Landscaping
- Certificate ll in Business

Seventy three students were supported over the period as well as students from previous projects. Thirty one students were from CALD backgrounds (42.46%) and eleven students identified as Aboriginal (15.06%).

Students and their families continue workforce participation and positive engagement with a

range of other KENG programs and services.

Highlights

The SQW submission for 2019 was successful and a three-year contract has now been approved.

Employment and further training outcomes continue to be positive and often life-changing despite the range of barriers experienced by students.

Many thanks to the Manager, dedicated staff, volunteers, students and Management Committee for promoting the programs and referring interested clients and community members.

Cilla and Danielle





Kingston East Neighbourhood Group Inc ABN 43 596 714 005

Independent Auditor's Report to the Members

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Kingston East Neighbourhood Group Inc (the association), which comprises the Statement by Members of the Committee, Income and Expenditure Statement, Balance Sheet as at 30 June 2018, a summary of significant accounting policies and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

In our opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the association as at 30 June 2018 and [of] its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporation Act 1981.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of Associations Incorporation Act 1981. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of the Committee for the Financial Report

The committee is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the Associations Incorporation Act 1981 and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.



Kingston East Neighbourhood Group Inc ABN 43 596 714 005

Independent Auditor's Report to the Members

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Signed on: 18 September 2018

James McKenzie, Chartered Accountant

Dickensons Accountants

Lvl 2, 3908 Pacific Hwy, Loganholme QLD 4129

Statement by the Management Committee

Kingston East Neighbourhood Group Inc ABN 43 596 714 005

Statement by Members of the Committee For the year ended 30 June 2018

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the Income and Expenditure Statement, Statement of Financial Position, and Notes to the Financial Statements:

- Presents fairly the financial position of Kingston East Neighbourhood Group Inc as at 30 June 2018 and its performance for the year ended on that date.
- At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statements made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee

Geoffrey Leeming President

MUANON

Trousurer

Kingston East Neighbourhood Group Inc ABN 43 596 714 005

Income and Expenditure Statement For the year ended 30 June 2018

	2018 2017	
	\$	\$
Income		
Activities income	40,663.05	58,968.50
Membership fees	981.00	632.00
Interest received	2,949.70	3,430.92
Other income	15,171.30	7,236.64
Donations	1,073.57	7,858.30
Grant income	1,199,398.50	1,251,859.14
Rent received	130,956.95	117,400.75
Room hire	45,428.75	41,090.00
Total income	1,436,622.82	1,488,476.25
Expenses		
•	143,845.84	193,337.41
Activities expense Admin expenses	43,992.97	43,348.39
Property & energy expenses	128,388.72	123,216.82
Employment expenses	1,039,635.87	944,367.64
Employment related expenses	13,438.90	3,924.36
M/V expenses	5,618.76	6,254.71
Office & general expenses	61,279.50	41,867.28
Stafftraining	12,391.20	8,087.73
Sundry expenses	14,799.38	-
Total expenses	1,463,391.14	1,364,404.34
Profit (loss) from ordinary activities before income tax	(26,768.32)	124,071.91
Income tax revenue relating to ordinary activities	-	-
Net profit (loss) attributable to the association	(26,768.32)	124,071.91
Items recognised directly in equity:		
Net increase in Asset Revaluation Reserve	-	412,432.00
Increase (decrease) in retained profits due to:		
Prior Year Equity Adjustments	34,613.56	-
Total revenues, expenses and valuation adjustments attributable to the association and recognised directly in equity	34,613.56	412,432.00
	<u> </u>	
Total changes in equity of the association	7,845.24	536,503.91

Kingston East Neighbourhood Group Inc ABN 43 596 714 005

Income and Expenditure Statement For the year ended 30 June 2018

2018	2017
\$	\$
499,550.73	375,478.82
(26,768.32)	124,071.91
34,613.56	-
507,395.97	499,550.73
	\$ 499,550.73 (26,768.32) 34,613.56

Kingston East Neighbourhood Group Inc ABN 43 596 714 005 Balance Sheet as at 30 June 2018

Note	2018	2017
	\$	\$
2	402,588.02	308,853.83
3	48,477.25	46,384.88
<u>4</u>	9,904.90	10,042.04
_	460,970.17	365,280.75
<u>5</u>	813,372.90	835,032.49
_	813,372.90	835,032.49
:-	1,274,343.07	1,200,313.24
<u>6</u>	14,616.32	6,032.05
	2,941.57	4,012.00
<u>7</u>	30,553.61	31,929.45
	31,956.61	34,353.56
_	77,231.82	77,671.94
-	157,299.93	153,999.00
	197,215.17	134,331.51
	197,215.17	134,331.51
	354,515.10	288,330.51
	<u>4</u> <u>5</u> <u>- 6</u>	3 48,477.25 4 9,904.90 460,970.17 5 813,372.90 813,372.90 1,274,343.07 6 14,616.32 2,941.57 7 30,553.61 31,956.61 77,231.82 157,299.93 197,215.17 197,215.17



Acknowledgements

There are a number of groups and individuals who have assisted us in many ways over the past year. We extend our sincere appreciation to:

- Access Community Services Limited
- Addiction & Mental Health Services, Metro South
- Alexandra Bereznai and Michelle Griffin, Community Services Branch, Logan City Council
- Audi Springwood
- ANZ Bank, Kuraby
- Bakers Delight
- Barry Watson, Communities for Children
- Beenleigh Neighbourhood Centre
- Bendigo Bank
- Bridges Reconnect
- Bunnings, Compton Road
- Carbrook Golf Club
- Cassie Thomas, Loganlea Community Centre
- Centre Against Sexual Violence
- Changes Health & Fitness, Daisy Hill
- Christophers Fine Foods
- Church of God International
- Circle of Security International
- Coffee Club, Meadowbrook
- Coffee Club, Springwood
- Coles, Logan Central
- Community Agencies and Organisations
- COTA (Council on the Ageing)
- Cr Steve Swenson, Logan City Council
- C&K Association Ltd
- Daisy Hill & Southside Family Day Care
- Deganis
- Denise Morgan, Children's Health Queensland
- Department of Education and Training, Office of Early Childhood Education and Care
- Department of Child Safety, Logan Central
- Department of Child Safety, Loganlea
- Department of Child Safety, Brisbane
- Department of Child Safety, South East Region
- Department of Child Safety, Youth and Women
- Department of Communities, Disability Services and Seniors

- Department of Employment, Small Business and Training
- Department of Families, Community Services and Indigenous Affairs
- Department of Health
- Department of Housing and Public Works
- Department of Human Services
- Department of Social Services
- Dickensons Accountants
- Dr Jim Chalmers MP, Member for Rankin
- Early Years Initiative, Queensland Health
- Family Relationships Centre, Logan
- Fepau God is Good Church
- Foodbank
- Gambling Community Benefit Fund
- GIVIT- Goods for Good Causes
- Greenbank RSL
- Griffith University, Logan and Nathan Campuses
- GRILL'D, Garden City
- Helen Betts, Griffith University
- Hon Cameron Dick MP, Minister for Health and Minister for Ambulance Services
- Hon Shannon Fentiman MP, Minister for Employment and Small Business and Minister for Training and Skills Development
- Ian Richens, IT Support
- IKEA, Logan
- Infant Massage Australia, Rachel Maggiolo
- Jasmine Higgins, Art by Jaz
- John Paul College
- Limelight Bistro
- Logan Together
- Logan Beaudesert Perinatal Wellbeing Service
- Logan City Council Maintenance Team
- Logan Community Group Alliance
- Logan Community Elders
- Logan Diggers
- Logan East Community Neighbourhood Centre

- Logan Hospital
- Logan Libraries
- Logan Office of Economic Development
- Logan Together
- Logan Women's Health and Wellbeing Centre
- Loganlea Community Centre
- Marian Manuel, First 5 Forever
- Mary Cutts, The Mind Body Spirit Connection
- Meadowbrook Hotel
- Meals on Wheels, Logan
- Monash University
- Monte Lupo
- Montrose Therapy & Respite Services
- Multilink Community Services
- NAPCAN, Preventing Child Abuse
- Nathalie Gentle, Saver Plus Benevolent Society
- Oley Media Group
- Playgroup Association Queensland
- Peach Tree-Perinatal Wellness
- Peak Care Queensland Inc.
- Police-Citizens Youth Club (PCYC) Beenleigh
- Pregnancy Counselling Link
- Princess Alexandria Hospital
- Pro Bono Australia
- QCOSS, Queensland Council of Social Service
- Queensland Community Alliance
- Queensland Health
- Queensland University of Technology
- Quest Community Newspapers, Albert and Logan News
- Radio 101FM
- Relationships Australia
- Revival Church International
- Reclink Australia
- Roger Marshall
- Rotary Club of Logan
- Romero Multicultural Hub

- Rugby Union Queensland
- Salvation Army Life Works Centre
- SANDS Qld Inc.
- SecondBite
- Sharyn Casey, Real Options Consultancy
- Shirley Duckett, Training, Professional Supervision and Consultancy
- South City Bulletin
- Springwood Samoan Seventh Day Adventist Church
- Stephanie Crick, Principal, Kingston State School
- St Marks Anglian Church, Daisy Hill
- Sue Connelly, Logan Central Community Centre
- Susan Allan, Griffith University
- St Cocos
- TAFE Queensland
- The Benevolent Society
- The Community Centres and Family Support Network Association
- The Family Place
- Tourism and Events Queensland
- Uniting Care Intensive Family Support Service
- Uniting Care Family and Child Connect
- University of Queensland
- Volunteering Queensland
- W Hotel
- Working Against Violence Support Services Inc.
- Woolworths Springwood
- vourtown
- YMCA, Kingston
- YFS Ltd.
- Youth Justice Program
- Zig Zag
- Zonta Club of Brisbane South

Thank you to our many valued volunteers and students!